

NOTICE OF STANDING

COMMITTEE MEETINGS

Scheduled for
Tuesday, October 22, 2019,
beginning at 6:30 p.m. in

Council Chambers
Village Hall of Tinley Park
16250 S. Oak Park Avenue
Tinley Park, Illinois

Finance Committee
Community Development
Marketing Committee

A copy of the agendas for these meetings is attached hereto.

Kristin A. Thirion
Clerk
Village of Tinley Park

**NOTICE OF MEETING OF THE
MARKETING COMMITTEE**

Notice is hereby given that a meeting of the Marketing Committee of the Village of Tinley Park, Cook and Will Counties, Illinois, will begin at 6:30 p.m. on Tuesday, October 22, 2019, in the Council Chambers at the Village Hall of Tinley Park, 16250 Oak Park Avenue, Tinley Park, Illinois.

The agenda is as follows:

1. OPEN THE MEETING.
2. CONSIDER THE APPROVAL OF THE MINUTES OF THE MARKETING COMMITTEE MEETING HELD ON SEPTEMBER 24, 2019.
3. DISCUSS CITIZEN SURVEY - DATA REVIEW.
4. RECEIVE UPDATE FOR HARMONY SQUARE PLAZA.
5. RECEIVE UPDATE ON VILLAGE HOLIDAY PLANS.
6. DISCUSS OPTIONS FOR SEEKING CITIZEN INPUT REGARDING NEW CANNABIS LAWS.
7. RECEIVE COMMENTS FROM THE PUBLIC.

ADJOURNMENT

KRISTIN A. THIRION
VILLAGE CLERK

MINUTES
Meeting of the Marketing Committee
September 24, 2019 - 6:30 p.m.
Village Hall of Tinley Park – Council Chambers
16250 S. Oak Park Avenue
Tinley Park, IL 60477

Members Present: C. Berg, Chairman
D. Galante, Village Trustee
M. Mueller, Village Trustee

Members Absent: None

Other Board Members Present: None

Staff Present: P. Carr, Assistant Village Manager
K. Clarke, Community Development Director
D. Framke, Marketing Director
E. Scholz, Senior Accountant
C. Frankenfield, Finance
L. Valley, Executive Assistant to the Manager and Trustees
L. Godette, Deputy Village Clerk
L. Carollo, Commission/Committee Secretary

Item #1 - The meeting of the Marketing Committee was called to order at 6:30 p.m.

Item #2 – CONSIDER APPROVAL OF THE MINUTES OF THE MARKETING COMMITTEE MEETING HELD ON AUGUST 27, 2017 – Motion was made by Chairman Berg, seconded by Trustee Galante, to approve the minutes of the Marketing Committee meeting held on August 27, 2019. Vote by voice call. Chairman Berg declared the motion carried.

Item #3 – RECEIVE PRESENTATION FROM KMA FOR WAYFINDING - A preliminary review of the proposed wayfinding sign design package was performed in June, which included primary, secondary and tertiary gateway sign designs; a downtown gateway sign design; directional signage designs and a pedestrian informational kiosk design. Committee direction was given to reevaluate use of the secondary vertical gateway signs.

The Village Engineer and Assistant Public Works Director evaluated the proposed sign locations, evaluating each for right of way, electrical service and other information. The engineer's opinion was provided to KMA & Associates and the gateway sign package was revised to recommend primary gateway signage at five locations, with placement of tertiary signage at three other gateway locations.

A representative from KMA & Associates was present to provide an overview of the revised gateway sign package to the Marketing Committee and answer any questions. Chairman Berg stated she liked the signs. Trustee Galante asked about the color of the signs and if the signs could be linked together digitally. Color of the signs can change with lighting and the signs could be linked together with WiFi or remote, however, security would need to be considered.

Upon Committee approval of the design package, phase two of the project would be underway, including refinement of design drawings, preparation of bid documents and coordination work with Illinois

Department of Transportation (IDOT) and Cook County in preparation for pulling permits for the signs. The Committee also received a proposal for the add-on service for the next phases of the signage project.

Item #4 – RECEIVE COMMENTS FROM THE PUBLIC - No comments from the public.

ADJOURNMENT

Motion was made by Chairman Berg, seconded by Trustee Mueller, to adjourn this meeting of the Marketing Committee. Vote by voice call. Chairman Berg declared the motion carried and adjourned the meeting at 6:40 p.m.

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Interoffice Memo

Date: October 16, 2019

To: Marketing Committee

From: Donna Framke, Marketing Director

Subject: Citizen Survey results

Attached please find the Dashboard Summary of Findings, the Community Livability Report, the Technical Appendices and the Supplemental Online survey reports that are a result of the National Citizen Survey facilitated this summer. I look forward to providing a Powerpoint presentation reviewing the key points of these results at the marketing committee meeting.



THE NCS

The National Community Survey

Tinley Park, IL

Community Livability Report

DRAFT
2019



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The National Community Survey
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The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About

The National Community Survey (The NCS) report is about the “livability” of Tinley Park. The phrase “livable community” is used here to evoke a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live.

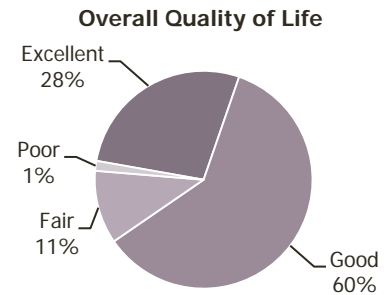
Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions within the three pillars of a community (Community Characteristics, Governance and Participation) across eight central facets of community (Safety, Mobility, Natural Environment, Built Environment, Economy, Recreation and Wellness, Education and Enrichment and Community Engagement).

The Community Livability Report provides the opinions of a representative sample of 487 residents of the Village of Tinley Park. The margin of error around any reported percentage is 4% for all respondents. The full description of methods used to garner these opinions can be found in the *Technical Appendices* provided under separate cover.



Quality of Life in Tinley Park

About 4 in 5 residents rated the quality of life in Tinley Park as excellent or good. This rating was similar to the national benchmark (see Appendix B of the *Technical Appendices* provided under separate cover).



Shown below are the eight facets of community. The color of each community facet summarizes how residents rated it across the three sections of the survey that represent the pillars of a community – Community Characteristics, Governance and Participation. When most ratings across the three pillars were higher than the benchmark, the color for that facet is the darkest shade; when most ratings were lower than the benchmark, the color is the lightest shade. A mix of ratings (higher and lower than the benchmark) results in a color between the extremes.

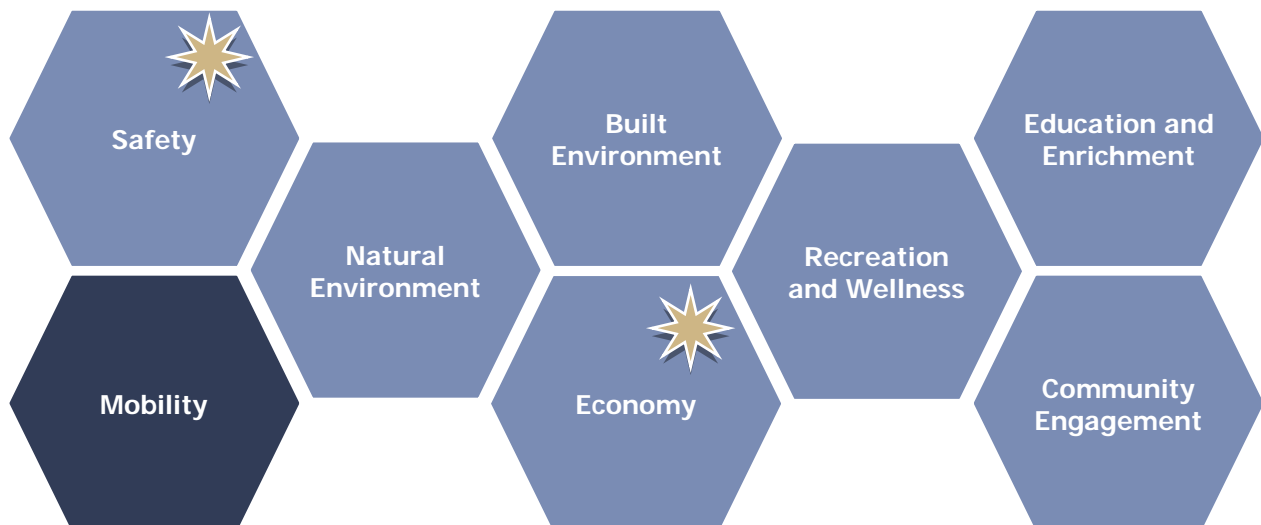
In addition to a summary of ratings, the image below includes one or more stars to indicate which community facets were the most important focus areas for the community. Residents identified Safety and Economy as priorities for the Tinley Park community in the coming two years. Ratings for most facets of community livability were positive and similar to other communities across the nation, with the exception of Mobility, where reviews were higher than those observed elsewhere. This overview of the key aspects of community quality provides a quick summary of where residents see exceptionally strong performance and where performance offers the greatest opportunity for improvement. Linking quality to importance offers community members and leaders a view into the characteristics of the community that matter most and that seem to be working best.

Details that support these findings are contained in the remainder of this Livability Report, starting with the ratings for Community Characteristics, Governance and Participation and ending with results for Tinley Park's unique questions.

Legend

- Higher than national benchmark
- Similar to national benchmark
- Lower than national benchmark

★ Most important



Community Characteristics

What makes a community livable, attractive and a place where people want to be?

Overall quality of community life represents the natural ambience, services and amenities that make for an attractive community. How residents rate their overall quality of life is an indicator of the overall health of a community. In the case of Tinley Park, 92% rated the village as an excellent or good place to live. Respondents' ratings of Tinley Park as a place to live were similar to ratings in other communities across the nation.

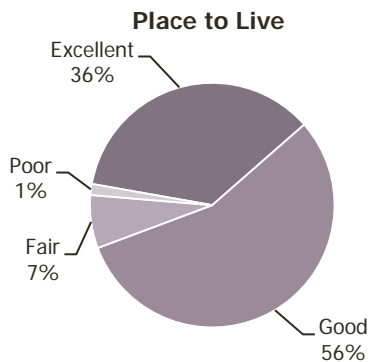
In addition to rating the village as a place to live, respondents rated several aspects of community quality. About 9 in 10 residents were pleased with their neighborhood as a place to live and Tinley Park as a place to raise children, while about 8 in 10 favorably reviewed the overall image or reputation of the village and its overall appearance. About half of residents positively rated Tinley Park as a place to retire. These ratings were on par with national averages.

Delving deeper into Community Characteristics, survey respondents rated over 40 features of the community within the eight facets of Community Livability. Overall, at least two-thirds of respondents reviewed most aspects of Community Characteristics positively and ratings tended to be similar to or higher than the benchmark comparisons.

Residents' reviews for Mobility outshined other communities across the nation, with ratings that were higher than the national benchmark for availability of paths and walking trails (82%), ease of travel via car (84%), bicycle (71%) and public transportation (75%), public parking (73%) and traffic flow (68%). Ratings for Built

Environment were also strong and higher than average; at least 6 in 10 residents gave high marks to overall built environment, availability of affordable quality housing and variety of housing options.

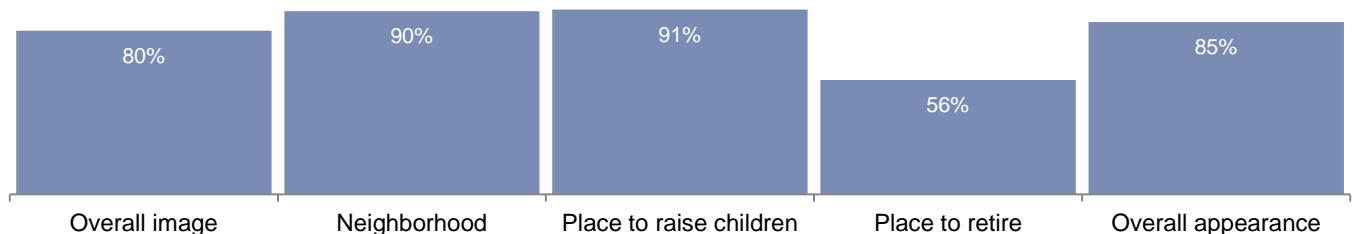
Other areas that outpaced national averages were the availability of affordable quality food, fitness opportunities and opportunities to attend cultural/arts/music activities.



Percent rating positively (e.g., excellent/good)

Comparison to national benchmark

■ Higher ■ Similar ■ Lower



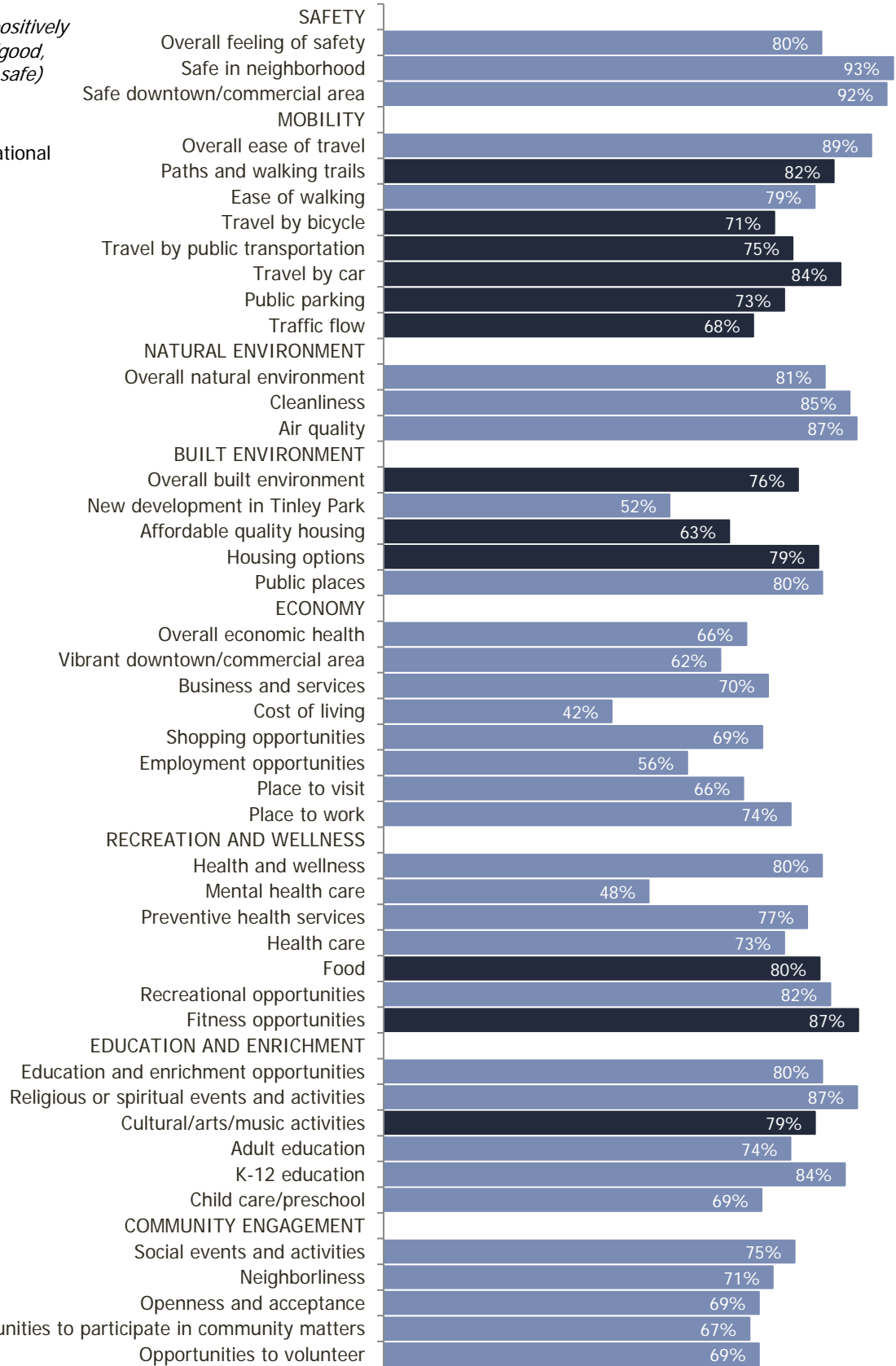
The National Community Survey

Figure 1: Aspects of Community Characteristics

*Percent rating positively
(e.g., excellent/good,
very/somewhat safe)*

Comparison to national
benchmark

- Higher
- Similar
- Lower



Governance

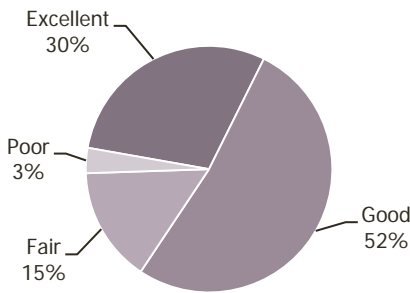
How well does the government of Tinley Park meet the needs and expectations of its residents?

The overall quality of the services provided by Tinley Park as well as the manner in which these services are provided is a key component of how residents rate their quality of life. About 8 in 10 residents gave favorable evaluations to the overall quality of services provided by the Village, while 4 in 10 were pleased with the services provided by the Federal Government. Both of these evaluations were similar to those observed elsewhere.

Survey respondents also rated various aspects of Tinley Park’s leadership and governance. About 8 in 10 respondents gave excellent or good ratings to the overall customer service provided by the Village. About 6 in 10 residents gave positive reviews to the Village welcoming resident involvement and treating all residents fairly, while roughly half of residents gave high marks to all other aspects of government. These ratings were all similar to the national benchmarks.

Respondents evaluated over 30 individual services and amenities available in Tinley Park. Broadly, at least half of respondents reviewed most government services positively and ratings tended to be similar to those observed in other benchmark communities. The highest-rated services included police, fire, ambulance/EMS, garbage collection, Village parks and public libraries, with at least 9 in 10 residents assigning positive scores and each being on par with averages nationwide.

Overall Quality of Village Services

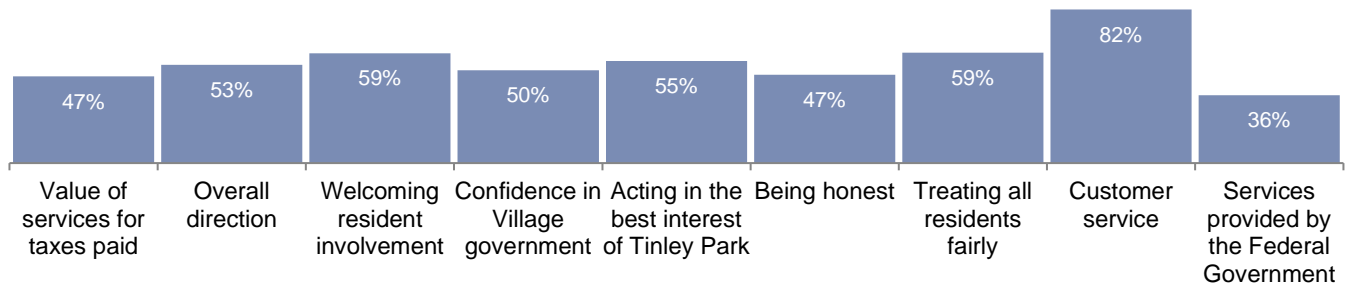


Respondents were very pleased with assessments of street lighting, bus or transit services, drinking water, recreation programs or classes, and recreation centers or facilities, with ratings higher than the national benchmarks.

Percent rating positively (e.g., excellent/good)

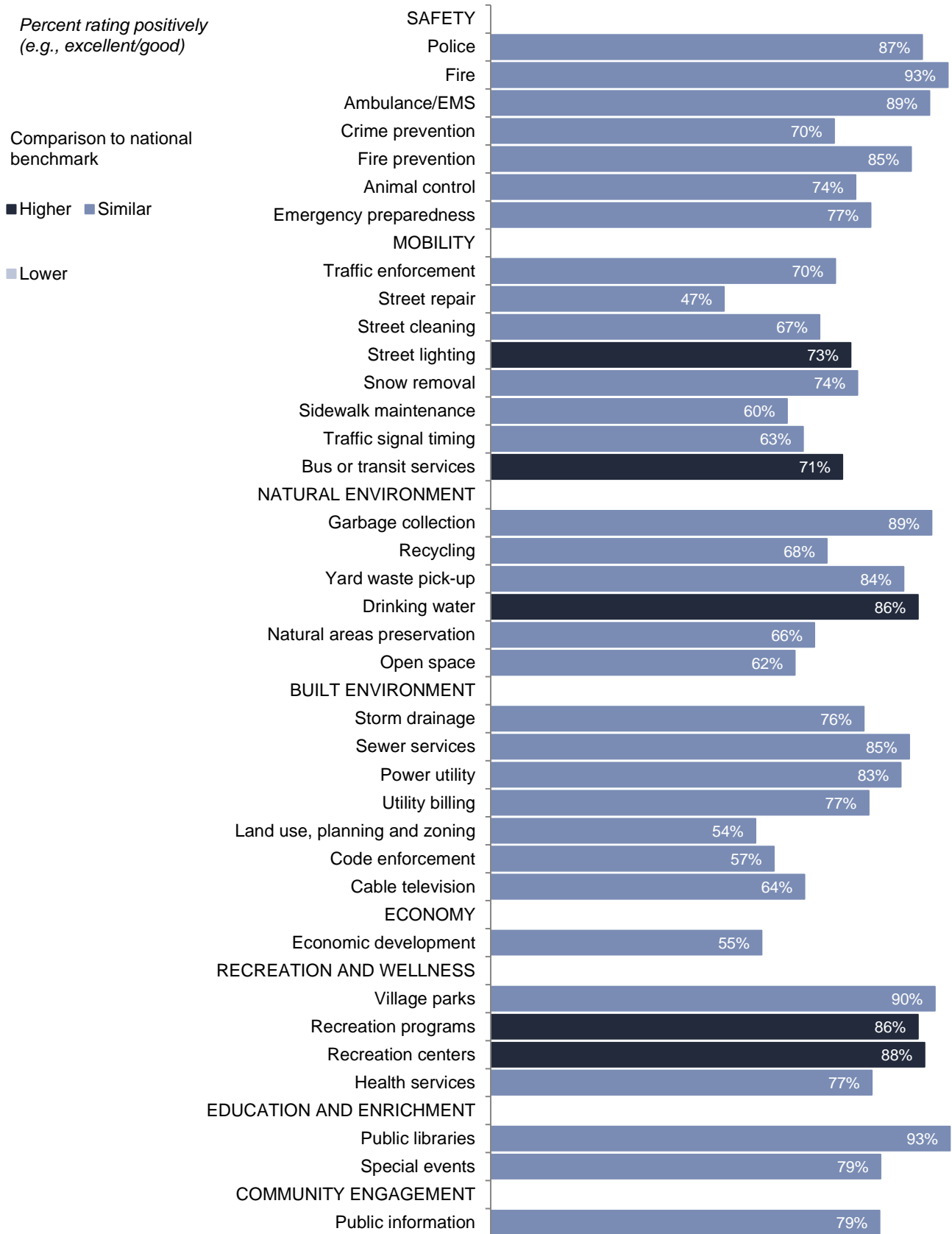
Comparison to national benchmark

■ Higher ■ Similar ■ Lower



The National Community Survey

Figure 2: Aspects of Governance



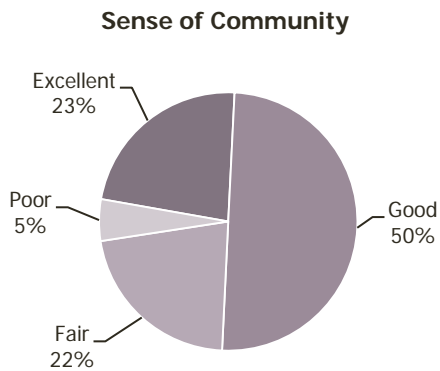
Participation

Are the residents of Tinley Park connected to the community and each other?

An engaged community harnesses its most valuable resource, its residents. The connections and trust among residents, government, businesses and other organizations help to create a sense of community, a shared sense of membership, belonging and history. Similar to other communities in the U.S., about 7 in 10 respondents gave excellent or good scores to the sense of community in Tinley Park.

About 9 in 10 survey respondents indicated they would recommend living in Tinley Park to someone who asked and 8 in 10 planned to remain in the community for the next five years. About half of residents reported they had contacted Tinley Park employees. These rates were similar to those reported across the nation.

The survey included over 30 activities and behaviors for which respondents indicated how often they participated in or performed each, if at all. Levels of Participation varied widely across the different facets, making the benchmark comparisons useful for interpreting the results.



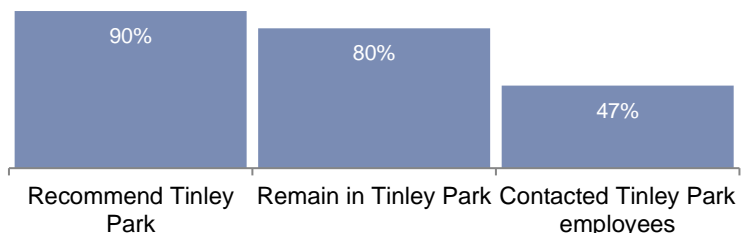
About 9 in 10 residents had purchased goods or services in Tinley Park, talked to or visited with neighbors, and were not the victim of a crime in 12 months prior to the survey. Levels of residents that reported using public transportation instead of driving were exceptional and higher than observed in other communities, with 4 in 10 reporting they had done so.

Compared to municipalities across the county, fewer residents reported stocking supplies in preparation for an emergency, working in Tinley Park, volunteering or participating in a club.

Percent rating positively (e.g., very/somewhat likely, yes)

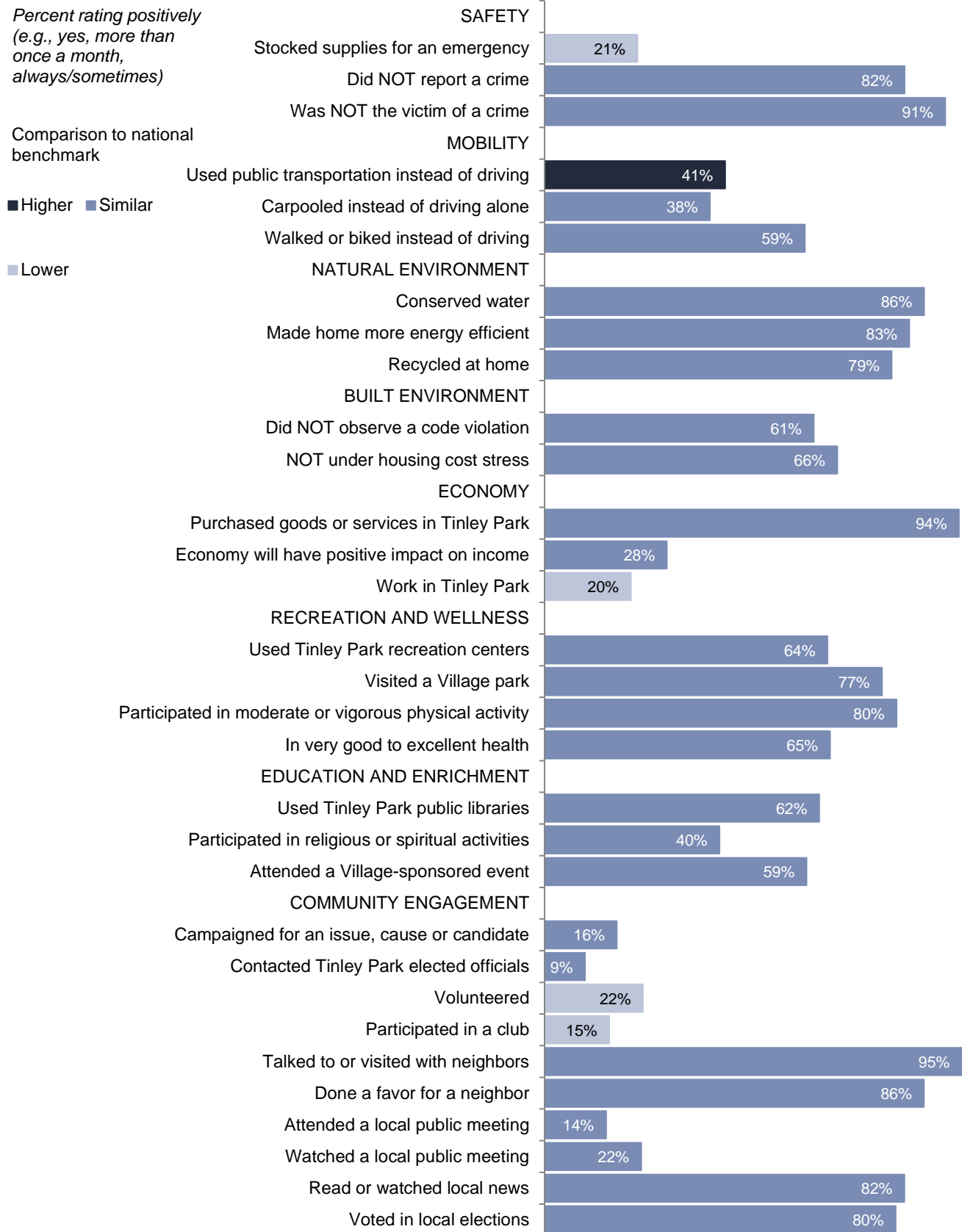
Comparison to national benchmark

■ Higher ■ Similar ■ Lower



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Figure 3: Aspects of Participation



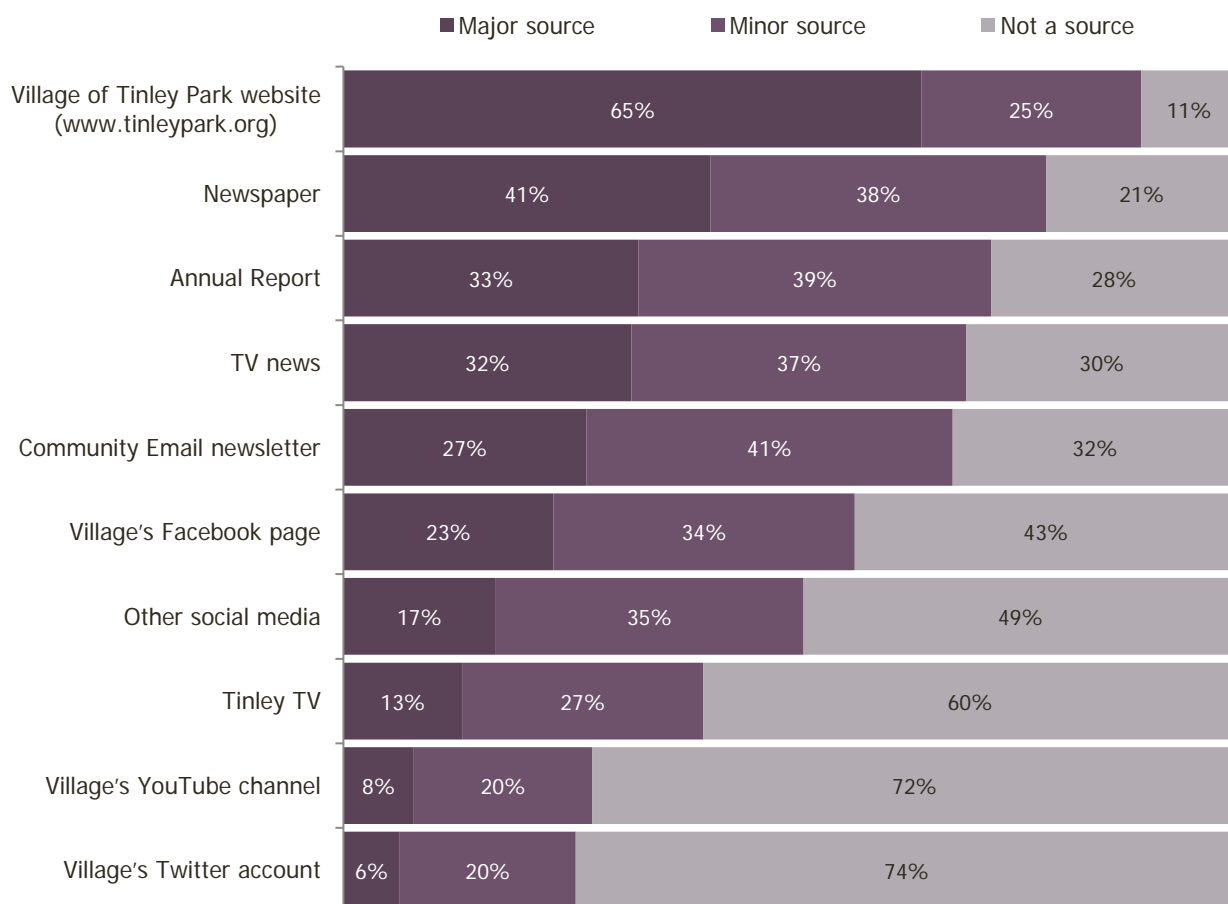
Special Topics

The Village of Tinley Park included three questions of special interest on The NCS, with topics related to sources of Village information, Harmony Square amenities and jobs.

When asked about sources utilized for obtaining information about the Village government and its activities, events and services, at least one-quarter of residents said they used each source as a major or minor source of information. The Village of Tinley Park website, the newspaper, and the Annual Report were utilized most, while Tinley TV, the Village’s YouTube channel and the Village’s Twitter account were the least-used sources.

Figure 4: Sources of Village Information

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Village government and its activities, events and services.

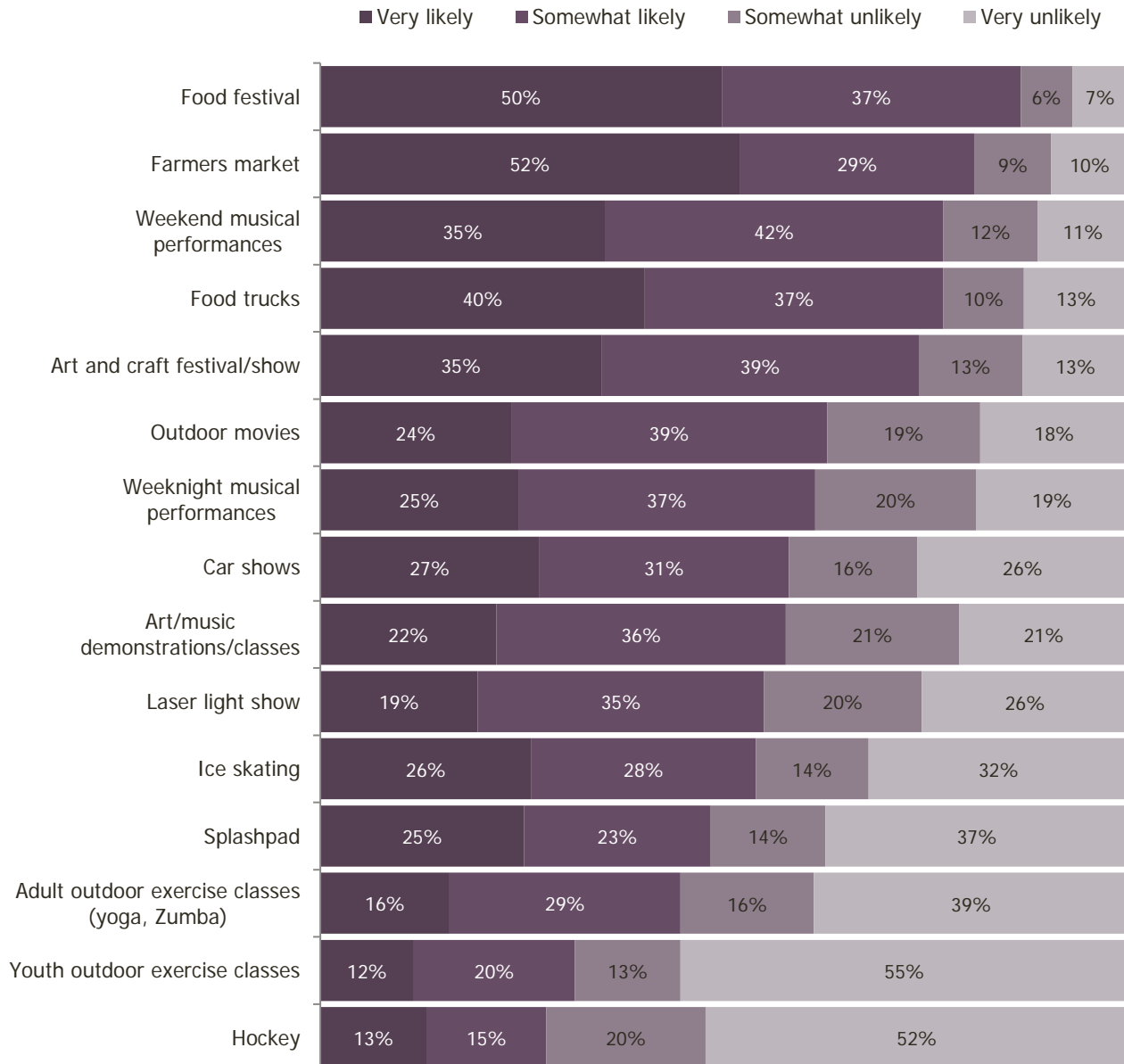


The National Community Survey

Residents indicated their likelihood of attending and/or using Village activities and amenities in Harmony Square. At least three-quarters of residents were very or somewhat likely to attend or use food festivals, farmers markets, weekend musical performances, food trucks, and art and craft festivals/shows. Roughly half or more were likely to attend or use outdoor movies, weeknight musical performances, car shows, art/music demonstrations/classes, laser light shows, ice skating and a splashpad, while less than half were likely to attend or use adult outdoor exercise classes, youth outdoor exercise classes and hockey.

Figure 5: Likelihood of Attending and/or Using Harmony Square Amenities

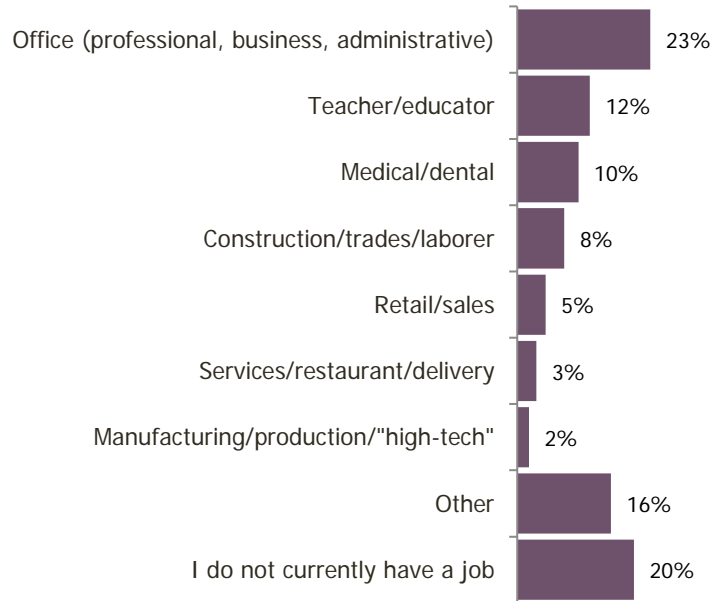
The Village is currently preparing a programming schedule for Harmony Square, a new plaza in Downtown Tinley Park. How likely or unlikely would you and/or other members of your household be to attend and/or use each of the following activities or amenities?



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About one-quarter of residents had office jobs (professional, business or administrative), while 1 in 10 or less described their job as teacher/educator, medical/dental, construction/trades/laborer, retail/sales, services/restaurant/delivery or manufacturing/production/"high-tech." About 2 in 10 residents reported they did not currently have a job.

Figure 6: Resident Job Categories
What category best describes your job?



Conclusions

Tinley Park is a desirable place to live, with Safety as a feature that contributes to quality of life.

About 9 in 10 community members gave high marks to the overall quality of life in Tinley Park, the village and their neighborhood as places to live and Tinley Park as a place to raise children, while 8 in 10 positively rated the village's overall image or reputation and its overall appearance. About 9 in 10 residents were likely to recommend living in Tinley Park to someone who asked and about 8 in 10 planned to remain in Tinley Park for the next five years. About 7 in 10 residents favorably assessed the sense of community in the village.

Residents indicated that Safety was an important focus area for the Village to address in the coming years, with 95% rating Safety as essential or important. About 9 in 10 residents felt safe in their neighborhoods and in the downtown/commercial area. Out of all Village services, fire, ambulance/EMS and police were given some of the most positive reviews.

Mobility in Tinley Park is a strong community feature.

About 9 in 10 residents positively assessed the overall ease of travel in Tinley Park. Evaluations of traffic flow, ease of travel by car and by bicycle, public parking and availability of paths and walking trails were higher than the national benchmark. Scores for ease of travel by public transportation were exceptionally strong. Survey respondents also rated mobility-related services positively, with higher than average marks for street lighting and bus or transit services. About 4 in 10 respondents reported using public transportation instead of driving; these levels were above average.

Residents emphasize the importance of the Economy and value housing availability and affordability.

Survey participants highlighted the Economy as a priority for the Village in the next two years. Similar to comparison communities, about two-thirds of residents positively rated the overall economic health of Tinley Park. At least 6 in 10 residents assigned favorable scores to shopping opportunities, Tinley Park as a place to visit and work, vibrancy downtown/commercial area and overall quality of business and service establishments. Survey participants were especially pleased with the housing in the village: evaluations of availability of affordable quality housing and variety of housing options outpaced the national benchmarks.

Recreation and Wellness offerings are an asset to community members.

At least 7 in 10 respondents positively rated a number of Recreation and Wellness-related aspects, including recreational opportunities, Village parks, health and wellness opportunities, and health services. More residents gave high marks to fitness opportunities, availability of affordable quality food, recreation centers or facilities, and recreation programs or classes compared to other comparison communities. Additionally, levels of residents using Tinley Park recreation centers and visiting a Village park were positive and on par with national comparison communities.

THE NCS

The National Community Survey

Tinley Park, IL

Dashboard Summary of Findings

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Summary

The National Community Survey (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. The NCS captures residents’ opinions within the three pillars of a community (Community Characteristics, Governance and Participation) across eight central facets of community (Safety, Mobility, Natural Environment, Built Environment, Economy, Recreation and Wellness, Education and Enrichment and Community Engagement). This report summarizes Tinley Park’s performance in the eight facets of community livability with the “General” rating as a summary of results from the overarching questions not shown within any of the eight facets. The “Overall” represents the community pillar in its entirety (the eight facets and general).

By summarizing resident ratings across the eight facets and three pillars of a livable community, a picture of Tinley Park’s community livability emerges. Below, the color of each community facet summarizes how residents rated each of the pillars that support it – Community Characteristics, Governance and Participation. When most ratings were higher than the benchmark, the color is the darkest shade; when most ratings were lower than the benchmark, the color is the lightest shade. A mix of ratings (higher and lower than the benchmark) results in a color between the extremes.

Broadly, ratings within most facets tended to be positive and similar to the national benchmarks. Within the pillar of Community Characteristics, assessments of Mobility and Built Environment were strong and higher than the national benchmarks. In Governance, ratings for most facets were on par with national averages, with the exception of Recreation and Wellness, where reviews were higher than those observed elsewhere. Residents reported levels of Participation tended to be similar to rates in comparison communities.

Figure 1: Dashboard Summary

	Community Characteristics			Governance			Participation		
	Higher	Similar	Lower	Higher	Similar	Lower	Higher	Similar	Lower
Overall	12	40	0	5	41	0	1	30	4
General	0	7	0	0	3	0	0	3	0
Safety	0	3	0	0	7	0	0	2	1
Mobility	6	2	0	2	6	0	1	2	0
Natural Environment	0	3	0	1	5	0	0	3	0
Built Environment	3	2	0	0	7	0	0	2	0
Economy	0	8	0	0	1	0	0	2	1
Recreation and Wellness	2	5	0	2	2	0	0	4	0
Education and Enrichment	1	5	0	0	2	0	0	3	0
Community Engagement	0	5	0	0	8	0	0	9	2

National Benchmark	
	Higher
	Similar
	Lower

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Figure 2: Detailed Dashboard

	Community Characteristics	Benchmark	Percent positive	Governance	Benchmark	Percent positive	Participation	Benchmark	Percent positive
General	Overall appearance	↔	85%	Customer service	↔	82%	Recommend Tinley Park	↔	90%
	Overall quality of life	↔	88%	Services provided by Tinley Park	↔	82%	Remain in Tinley Park	↔	80%
	Place to retire	↔	56%	Services provided by the Federal Government	↔	36%	Contacted Tinley Park employees	↔	47%
	Place to raise children	↔	91%						
	Place to live	↔	92%						
	Neighborhood	↔	90%						
	Overall image	↔	80%						
Safety	Overall feeling of safety	↔	80%	Police	↔	87%	Was NOT the victim of a crime	↔	91%
	Safe in neighborhood	↔	93%	Crime prevention	↔	70%	Did NOT report a crime	↔	82%
	Safe downtown/commercial area	↔	92%	Fire	↔	93%	Stocked supplies for an emergency	↓	21%
				Fire prevention	↔	85%			
				Ambulance/EMS	↔	89%			
				Emergency preparedness	↔	77%			
			Animal control	↔	74%				
Mobility	Traffic flow	↑	68%	Traffic enforcement	↔	70%	Carpooled instead of driving alone	↔	38%
	Travel by car	↑	84%	Street repair	↔	47%	Walked or biked instead of driving	↔	59%
	Travel by bicycle	↑	71%	Street cleaning	↔	67%	Used public transportation instead of driving	↑	41%
	Ease of walking	↔	79%	Street lighting	↑	73%			
	Travel by public transportation	↑↑	75%	Snow removal	↔	74%			
	Overall ease of travel	↔	89%	Sidewalk maintenance	↔	60%			
	Public parking	↑	73%	Traffic signal timing	↔	63%			
Paths and walking trails	↑	82%	Bus or transit services	↑	71%				
Natural Environment	Overall natural environment	↔	81%	Garbage collection	↔	89%	Recycled at home	↔	79%
	Air quality	↔	87%	Recycling	↔	68%	Conserved water	↔	86%
	Cleanliness	↔	85%	Yard waste pick-up	↔	84%	Made home more energy efficient	↔	83%
				Drinking water	↑	86%			
				Open space	↔	62%			
			Natural areas preservation	↔	66%				
Built Environment	New development in Tinley Park	↔	52%	Sewer services	↔	85%	NOT experiencing housing cost stress	↔	66%
	Affordable quality housing	↑	63%	Storm drainage	↔	76%	Did NOT observe a code violation	↔	61%
	Housing options	↑	79%	Power utility	↔	83%			
	Overall built environment	↑	76%	Utility billing	↔	77%			
	Public places	↔	80%	Land use, planning and zoning	↔	54%			
				Code enforcement	↔	57%			
			Cable television	↔	64%				

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

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	Community Characteristics	Benchmark	Percent positive	Governance	Benchmark	Percent positive	Participation	Benchmark	Percent positive
Economy	Overall economic health	↔	66%	Economic development	↔	55%	Economy will have positive impact on income	↔	28%
	Shopping opportunities	↔	69%				Purchased goods or services in Tinley Park	↔	94%
	Employment opportunities	↔	56%				Work in Tinley Park	↓↓	20%
	Place to visit	↔	66%						
	Cost of living	↔	42%						
	Vibrant downtown/commercial area	↔	62%						
	Place to work	↔	74%						
Recreation and Wellness	Business and services	↔	70%						
	Fitness opportunities	↑	87%	Village parks	↔	90%	In very good to excellent health	↔	65%
	Recreational opportunities	↔	82%	Recreation centers	↑	88%	Used Tinley Park recreation centers	↔	64%
	Health care	↔	73%	Recreation programs	↑	86%	Visited a Village park	↔	77%
	Food	↑	80%	Health services	↔	77%	Participated in moderate or vigorous physical activity	↔	80%
	Mental health care	↔	48%						
	Health and wellness	↔	80%						
Education and Enrichment	Preventive health services	↔	77%						
	K-12 education	↔	84%	Public libraries	↔	93%	Used Tinley Park public libraries	↔	62%
	Cultural/arts/music activities	↑	79%	Special events	↔	79%	Participated in religious or spiritual activities	↔	40%
	Child care/preschool	↔	69%				Attended a Village-sponsored event	↔	59%
	Religious or spiritual events and activities	↔	87%						
	Adult education	↔	74%						
Community Engagement	Overall education and enrichment	↔	80%						
	Opportunities to participate in community matters	↔	67%	Public information	↔	79%	Sense of community	↔	73%
	Opportunities to volunteer	↔	69%	Overall direction	↔	53%	Voted in local elections	↔	80%
	Openness and acceptance	↔	69%	Value of services for taxes paid	↔	47%	Talked to or visited with neighbors	↔	95%
	Social events and activities	↔	75%	Welcoming resident involvement	↔	59%	Attended a local public meeting	↔	14%
	Neighborhoodliness	↔	71%	Confidence in Village government	↔	50%	Watched a local public meeting	↔	22%
				Acting in the best interest of Tinley Park	↔	55%	Volunteered	↓	22%
				Being honest	↔	47%	Participated in a club	↓	15%
				Treating all residents fairly	↔	59%	Campaigned for an issue, cause or candidate	↔	16%
							Contacted Tinley Park elected officials	↔	9%
						Read or watched local news	↔	82%	
						Done a favor for a neighbor	↔	86%	

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

THE NCS

The National Community Survey

Tinley Park, IL

Supplemental Online Survey Results

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2019



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The National Community Survey
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About this Report

As part of its participation in The National Community Survey, the Village of Tinley Park conducted a mailed survey of 1,700 residents. Surveys were mailed to randomly selected households in July 2019 and data were collected through September 11, 2019 (see the report, *The National Community Survey: Community Livability Report, Tinley Park, IL, 2019*). The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, the Village made available a web-based survey to its residents through a link on the Village's website. Visitors to the site were able to complete the survey during August and September 2019 and 667 surveys were received. This report contains the results of this opt-in administration of the web-based survey. These data were not collected through a random sample and it is unknown who in the community was aware of link on the Village's website; therefore a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2010 Census and American Community Survey estimates for adults in the Village of Tinley Park.

The results of the weighting scheme for the opt-in survey are presented in the following table.

Table 1: Tinley Park, IL 2019 Weighting Table

Characteristic	2010 Census	Unweighted Data	Weighted Data
Housing			
Rent home	14%	2%	10%
Own home	86%	98%	90%
Detached unit*	58%	78%	62%
Attached unit*	42%	22%	38%
Race and Ethnicity			
White	90%	96%	97%
Not white	10%	4%	3%
Not Hispanic	94%	96%	95%
Hispanic	6%	4%	5%
Sex and Age			
Female	53%	57%	52%
Male	47%	43%	48%
18-34 years of age	27%	8%	20%
35-54 years of age	38%	33%	36%
55+ years of age	35%	59%	45%
Females 18-34	13%	5%	13%
Females 35-54	20%	21%	20%
Females 55+	19%	31%	18%
Males 18-34	14%	3%	11%
Males 35-54	18%	15%	18%
Males 55+	15%	25%	19%
AREA			
Bremen	32%	34%	32%
Frankfort	11%	9%	11%
Orland	51%	52%	50%
Rich	7%	6%	7%

* U.S. Census Bureau, 2011-2015 American Community Survey 5-Year Estimates

Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Responses excluding “don’t know”

Table 2: Question 1

Please rate each of the following aspects of quality of life in Tinley Park:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Tinley Park as a place to live	27%	N=174	57%	N=371	15%	N=100	2%	N=11	100%	N=656
Your neighborhood as a place to live	33%	N=197	56%	N=336	9%	N=54	2%	N=13	100%	N=601
Tinley Park as a place to raise children	31%	N=168	56%	N=300	12%	N=65	1%	N=6	100%	N=540
Tinley Park as a place to work	19%	N=67	45%	N=158	27%	N=96	8%	N=28	100%	N=349
Tinley Park as a place to visit	14%	N=78	48%	N=267	30%	N=171	8%	N=45	100%	N=561
Tinley Park as a place to retire	12%	N=57	29%	N=145	34%	N=170	25%	N=122	100%	N=495
The overall quality of life in Tinley Park	17%	N=104	60%	N=355	21%	N=124	2%	N=12	100%	N=595

Table 3: Question 2

Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Tinley Park	15%	N=96	53%	N=343	26%	N=169	5%	N=35	100%	N=643
Overall ease of getting to the places you usually have to visit	28%	N=170	52%	N=309	16%	N=95	4%	N=23	100%	N=596
Quality of overall natural environment in Tinley Park	27%	N=157	49%	N=289	21%	N=126	3%	N=17	100%	N=589
Overall "built environment" of Tinley Park (including overall design, buildings, parks and transportation systems)	19%	N=110	45%	N=264	31%	N=183	6%	N=35	100%	N=592
Health and wellness opportunities in Tinley Park	19%	N=104	52%	N=293	23%	N=128	6%	N=36	100%	N=560
Overall opportunities for education and enrichment	25%	N=143	50%	N=281	21%	N=117	4%	N=24	100%	N=565
Overall economic health of Tinley Park	16%	N=91	42%	N=235	31%	N=171	11%	N=63	100%	N=561
Sense of community	16%	N=95	48%	N=281	28%	N=164	8%	N=47	100%	N=587
Overall image or reputation of Tinley Park	13%	N=77	55%	N=324	23%	N=137	8%	N=47	100%	N=585

Table 4: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in Tinley Park to someone who asks	37%	N=231	42%	N=261	14%	N=89	7%	N=44	100%	N=626
Remain in Tinley Park for the next five years	45%	N=257	29%	N=167	15%	N=83	11%	N=61	100%	N=568

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Table 5: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	56%	N=329	26%	N=153	9%	N=50	8%	N=50	1%	N=4	100%	N=586
In Tinley Park's downtown/commercial area during the day	55%	N=308	31%	N=175	10%	N=59	3%	N=18	0%	N=3	100%	N=562

Table 6: Question 5

Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	5%	N=34	48%	N=298	33%	N=201	13%	N=82	100%	N=615
Ease of public parking	18%	N=97	53%	N=289	24%	N=129	6%	N=31	100%	N=546
Ease of travel by car in Tinley Park	16%	N=93	61%	N=344	18%	N=101	5%	N=29	100%	N=567
Ease of travel by public transportation in Tinley Park	18%	N=59	33%	N=108	22%	N=71	27%	N=87	100%	N=325
Ease of travel by bicycle in Tinley Park	13%	N=48	40%	N=146	34%	N=126	13%	N=48	100%	N=368
Ease of walking in Tinley Park	23%	N=124	49%	N=267	21%	N=117	7%	N=39	100%	N=547
Availability of paths and walking trails	25%	N=138	50%	N=271	18%	N=100	6%	N=33	100%	N=543
Air quality	23%	N=121	61%	N=324	15%	N=78	1%	N=8	100%	N=531
Cleanliness of Tinley Park	22%	N=123	58%	N=332	17%	N=98	3%	N=16	100%	N=570
Overall appearance of Tinley Park	20%	N=117	57%	N=326	19%	N=107	4%	N=21	100%	N=571
Public places where people want to spend time	19%	N=109	54%	N=303	22%	N=122	5%	N=30	100%	N=563
Variety of housing options	22%	N=115	53%	N=278	21%	N=112	4%	N=21	100%	N=527
Availability of affordable quality housing	11%	N=53	49%	N=233	32%	N=153	7%	N=34	100%	N=473
Fitness opportunities (including exercise classes and paths or trails, etc.)	29%	N=157	49%	N=264	20%	N=109	3%	N=14	100%	N=543
Recreational opportunities	26%	N=142	53%	N=294	17%	N=96	4%	N=23	100%	N=555
Availability of affordable quality food	23%	N=132	52%	N=294	20%	N=113	5%	N=26	100%	N=565
Availability of affordable quality health care	16%	N=74	57%	N=263	23%	N=106	4%	N=20	100%	N=463
Availability of preventive health services	16%	N=67	56%	N=243	24%	N=101	5%	N=20	100%	N=431
Availability of affordable quality mental health care	6%	N=18	27%	N=79	35%	N=99	32%	N=91	100%	N=286

Table 7: Question 6

Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	16%	N=43	43%	N=112	33%	N=88	7%	N=19	100%	N=262
K-12 education	37%	N=146	48%	N=191	11%	N=43	4%	N=16	100%	N=396
Adult educational opportunities	15%	N=53	46%	N=160	31%	N=107	8%	N=27	100%	N=346
Opportunities to attend cultural/arts/music activities	22%	N=111	54%	N=273	20%	N=100	4%	N=19	100%	N=503
Opportunities to participate in religious or spiritual events and activities	33%	N=152	55%	N=251	11%	N=50	1%	N=3	100%	N=456
Employment opportunities	9%	N=26	37%	N=110	40%	N=118	15%	N=45	100%	N=299
Shopping opportunities	16%	N=90	49%	N=269	26%	N=144	8%	N=46	100%	N=550

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Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Cost of living in Tinley Park	4%	N=24	33%	N=183	43%	N=239	19%	N=104	100%	N=549
Overall quality of business and service establishments in Tinley Park	13%	N=72	52%	N=285	28%	N=154	7%	N=39	100%	N=549
Vibrant downtown/commercial area	12%	N=66	39%	N=209	29%	N=158	20%	N=107	100%	N=540
Overall quality of new development in Tinley Park	10%	N=48	35%	N=171	33%	N=164	22%	N=110	100%	N=493
Opportunities to participate in social events and activities	20%	N=106	53%	N=277	22%	N=116	4%	N=22	100%	N=521
Opportunities to volunteer	24%	N=92	48%	N=188	21%	N=83	7%	N=27	100%	N=389
Opportunities to participate in community matters	16%	N=71	49%	N=220	27%	N=121	8%	N=36	100%	N=447
Openness and acceptance of the community toward people of diverse backgrounds	16%	N=75	45%	N=215	24%	N=114	15%	N=72	100%	N=476
Neighborliness of residents in Tinley Park	17%	N=92	46%	N=248	29%	N=155	8%	N=40	100%	N=536

Table 8: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	17%	N=95	83%	N=478	100%	N=574
Made efforts to make your home more energy efficient	23%	N=132	77%	N=441	100%	N=573
Observed a code violation or other hazard in Tinley Park (weeds, abandoned buildings, etc.)	45%	N=255	55%	N=312	100%	N=567
Household member was a victim of a crime in Tinley Park	91%	N=518	9%	N=52	100%	N=570
Reported a crime to the police in Tinley Park	76%	N=430	24%	N=139	100%	N=569
Stocked supplies in preparation for an emergency	78%	N=444	22%	N=125	100%	N=569
Campaigned or advocated for an issue, cause or candidate	77%	N=438	23%	N=134	100%	N=571
Contacted the Village of Tinley Park (in-person, phone, email or web) for help or information	42%	N=239	58%	N=332	100%	N=570
Contacted Tinley Park elected officials (in-person, phone, email or web) to express your opinion	81%	N=460	19%	N=110	100%	N=570

Table 9: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Tinley Park?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Tinley Park recreation centers or their services	18%	N=99	19%	N=107	21%	N=118	42%	N=235	100%	N=559
Visited a neighborhood park or Village park	21%	N=115	24%	N=136	34%	N=190	21%	N=115	100%	N=555
Used Tinley Park public libraries or their services	10%	N=55	28%	N=152	32%	N=177	30%	N=167	100%	N=551
Participated in religious or spiritual activities in Tinley Park	9%	N=47	24%	N=135	16%	N=90	51%	N=281	100%	N=554
Attended a Village-sponsored event	3%	N=14	16%	N=91	56%	N=309	25%	N=141	100%	N=555
Used bus, rail, subway or other public transportation instead of driving	13%	N=70	4%	N=20	21%	N=113	63%	N=348	100%	N=551
Carpooled with other adults or children instead of driving alone	8%	N=42	11%	N=60	11%	N=60	71%	N=395	100%	N=557
Walked or biked instead of driving	10%	N=57	21%	N=118	24%	N=131	45%	N=248	100%	N=554
Volunteered your time to some group/activity in Tinley Park	4%	N=23	7%	N=39	17%	N=93	72%	N=397	100%	N=552
Participated in a club	3%	N=18	5%	N=28	10%	N=55	82%	N=445	100%	N=546
Talked to or visited with your immediate neighbors	47%	N=264	29%	N=163	17%	N=97	6%	N=33	100%	N=557
Done a favor for a neighbor	19%	N=103	25%	N=140	37%	N=203	20%	N=108	100%	N=555

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Table 10: Question 9

Thinking about local public meetings (of local elected officials like Village Council, commissions, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	0%	N=2	4%	N=20	27%	N=147	69%	N=380	100%	N=549
Watched (online or on television) a local public meeting	2%	N=9	10%	N=56	33%	N=180	55%	N=297	100%	N=542

Table 11: Question 10

Please rate the quality of each of the following services in Tinley Park:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Police services	41%	N=211	42%	N=215	12%	N=61	4%	N=23	100%	N=510
Fire services	55%	N=234	41%	N=174	3%	N=13	0%	N=2	100%	N=422
Ambulance or emergency medical services	44%	N=167	41%	N=153	10%	N=39	5%	N=18	100%	N=377
Crime prevention	22%	N=102	41%	N=192	25%	N=118	12%	N=54	100%	N=466
Fire prevention and education	41%	N=154	45%	N=171	12%	N=44	2%	N=8	100%	N=378
Traffic enforcement	18%	N=87	40%	N=190	26%	N=123	16%	N=76	100%	N=475
Street repair	14%	N=70	33%	N=171	33%	N=170	20%	N=103	100%	N=514
Street cleaning	25%	N=118	40%	N=194	23%	N=110	13%	N=61	100%	N=483
Street lighting	27%	N=138	49%	N=252	18%	N=92	6%	N=33	100%	N=515
Snow removal	27%	N=139	46%	N=235	19%	N=96	8%	N=39	100%	N=509
Sidewalk maintenance	14%	N=64	40%	N=191	29%	N=138	17%	N=79	100%	N=472
Traffic signal timing	11%	N=56	47%	N=242	30%	N=153	12%	N=64	100%	N=514
Bus or transit services	14%	N=26	44%	N=79	28%	N=51	13%	N=23	100%	N=178
Garbage collection	44%	N=219	48%	N=238	6%	N=31	2%	N=8	100%	N=496
Recycling	33%	N=156	39%	N=183	14%	N=65	13%	N=61	100%	N=464
Yard waste pick-up	42%	N=176	47%	N=194	9%	N=36	2%	N=10	100%	N=417
Storm drainage	26%	N=124	52%	N=253	15%	N=73	7%	N=36	100%	N=486
Drinking water	39%	N=201	50%	N=255	10%	N=51	1%	N=6	100%	N=513
Sewer services	35%	N=165	52%	N=247	11%	N=52	2%	N=9	100%	N=473
Power (electric and/or gas) utility	35%	N=179	50%	N=257	11%	N=55	5%	N=24	100%	N=515
Utility billing	25%	N=126	52%	N=258	18%	N=89	5%	N=26	100%	N=500
Village parks	39%	N=191	50%	N=247	9%	N=43	2%	N=10	100%	N=492
Recreation programs or classes	33%	N=126	50%	N=192	12%	N=48	4%	N=17	100%	N=383
Recreation centers or facilities	37%	N=154	50%	N=208	9%	N=37	3%	N=14	100%	N=413
Land use, planning and zoning	12%	N=47	34%	N=136	29%	N=116	25%	N=99	100%	N=399
Code enforcement (weeds, abandoned buildings, etc.)	8%	N=36	39%	N=164	31%	N=130	22%	N=96	100%	N=426
Animal control	22%	N=71	51%	N=170	18%	N=61	9%	N=29	100%	N=331
Economic development	8%	N=38	32%	N=144	33%	N=147	26%	N=115	100%	N=443
Health services	17%	N=63	59%	N=214	20%	N=73	4%	N=14	100%	N=365

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Please rate the quality of each of the following services in Tinley Park:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Public library services	62%	N=275	33%	N=147	5%	N=20	1%	N=2	100%	N=444
Public information services	28%	N=117	50%	N=210	18%	N=76	5%	N=20	100%	N=423
Cable television	18%	N=69	39%	N=145	26%	N=99	17%	N=64	100%	N=376
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	29%	N=97	48%	N=164	18%	N=62	5%	N=15	100%	N=338
Preservation of natural areas such as open space, farmlands and greenbelts	23%	N=100	45%	N=192	24%	N=102	9%	N=38	100%	N=431
Tinley Park open space	21%	N=93	43%	N=194	25%	N=113	10%	N=45	100%	N=445
Village-sponsored special events	34%	N=159	47%	N=219	15%	N=71	4%	N=17	100%	N=465
Overall customer service by Tinley Park employees (police, receptionists, planners, etc.)	31%	N=150	46%	N=224	18%	N=89	4%	N=21	100%	N=484

Table 12: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The Village of Tinley Park	22%	N=111	51%	N=259	22%	N=112	6%	N=30	100%	N=512
The Federal Government	5%	N=22	27%	N=124	45%	N=208	23%	N=108	100%	N=461
The State Government	2%	N=10	15%	N=69	37%	N=172	46%	N=216	100%	N=467

Table 13: Question 12

Please rate the following categories of Tinley Park government performance:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Tinley Park	8%	N=40	33%	N=166	35%	N=173	24%	N=120	100%	N=499
The overall direction that Tinley Park is taking	10%	N=49	31%	N=156	34%	N=168	26%	N=128	100%	N=501
The job Tinley Park government does at welcoming resident involvement	9%	N=38	37%	N=154	34%	N=141	21%	N=86	100%	N=419
Overall confidence in Tinley Park government	8%	N=41	27%	N=134	37%	N=182	27%	N=135	100%	N=492
Generally acting in the best interest of the community	8%	N=41	31%	N=150	32%	N=153	29%	N=140	100%	N=484
Being honest	8%	N=38	22%	N=98	38%	N=170	32%	N=146	100%	N=452
Treating all residents fairly	10%	N=44	32%	N=139	29%	N=124	29%	N=124	100%	N=430

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Table 14: Question 13

Please rate how important, if at all, you think it is for the Tinley Park community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Tinley Park	74%	N=377	22%	N=112	3%	N=15	0%	N=2	100%	N=506
Overall ease of getting to the places you usually have to visit	34%	N=173	42%	N=209	22%	N=112	2%	N=8	100%	N=502
Quality of overall natural environment in Tinley Park	37%	N=185	43%	N=216	19%	N=97	1%	N=4	100%	N=502
Overall "built environment" of Tinley Park (including overall design, buildings, parks and transportation systems)	37%	N=183	43%	N=214	19%	N=97	2%	N=8	100%	N=502
Health and wellness opportunities in Tinley Park	26%	N=133	44%	N=220	28%	N=139	2%	N=11	100%	N=503
Overall opportunities for education and enrichment	35%	N=174	41%	N=205	22%	N=108	2%	N=12	100%	N=499
Overall economic health of Tinley Park	59%	N=296	36%	N=183	5%	N=23	0%	N=1	100%	N=503
Sense of community	43%	N=215	41%	N=205	15%	N=77	1%	N=3	100%	N=500

Table 15: Question 14

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Village government and its activities, events and services.	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
Village of Tinley Park website (www.tinleypark.org)	63%	N=316	32%	N=161	4%	N=22	100%	N=499
Community Email newsletter	45%	N=224	34%	N=167	21%	N=107	100%	N=497
Village's Facebook page	30%	N=149	38%	N=189	32%	N=159	100%	N=496
Village's Twitter account	4%	N=19	24%	N=121	72%	N=355	100%	N=495
Village's YouTube channel	9%	N=46	25%	N=122	66%	N=323	100%	N=491
Tinley TV	8%	N=41	32%	N=160	59%	N=293	100%	N=493
Annual Report	28%	N=138	45%	N=224	27%	N=132	100%	N=494
Newspaper	51%	N=252	35%	N=173	15%	N=72	100%	N=497
TV news	31%	N=152	41%	N=205	28%	N=139	100%	N=496
Other social media	23%	N=115	32%	N=160	44%	N=217	100%	N=492

Table 16: Question 15

The Village is currently preparing a programming schedule for Harmony Square, a new plaza in Downtown Tinley Park. How likely or unlikely would you and/or other members of your household be to attend and/or use each of the following activities or amenities?	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Adult outdoor exercise classes (yoga, Zumba)	18%	N=86	25%	N=118	14%	N=68	43%	N=209	100%	N=481
Youth outdoor exercise classes	9%	N=39	15%	N=62	9%	N=39	66%	N=274	100%	N=414
Weeknight musical performances	22%	N=105	42%	N=205	19%	N=91	18%	N=87	100%	N=488
Weekend musical performances	42%	N=203	39%	N=189	11%	N=56	8%	N=40	100%	N=489
Outdoor movies	18%	N=87	42%	N=204	17%	N=84	22%	N=109	100%	N=483
Farmers market	55%	N=270	33%	N=163	7%	N=35	5%	N=24	100%	N=492
Splashpad	24%	N=104	15%	N=65	11%	N=50	50%	N=220	100%	N=438
Ice skating	25%	N=117	26%	N=123	12%	N=56	37%	N=173	100%	N=469

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The Village is currently preparing a programming schedule for Harmony Square, a new plaza in Downtown Tinley Park. How likely or unlikely would you and/or other members of your household be to attend and/or use each of the following activities or amenities?	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number
Hockey	10%	N=44	17%	N=81	14%	N=67	59%	N=273	100%	N=465
Laser light show	22%	N=106	32%	N=151	13%	N=61	33%	N=156	100%	N=473
Food trucks	43%	N=210	38%	N=186	7%	N=35	11%	N=56	100%	N=487
Food festival	51%	N=248	37%	N=178	4%	N=20	8%	N=37	100%	N=484
Car shows	25%	N=116	29%	N=137	16%	N=75	31%	N=145	100%	N=472
Art and craft festival/show	34%	N=161	41%	N=195	16%	N=79	9%	N=45	100%	N=480
Art/music demonstrations/classes	22%	N=102	35%	N=164	21%	N=101	22%	N=106	100%	N=473

Table 17: Question 16

What category best describes your job?	Percent	Number
Retail/sales	7%	N=35
Services/restaurant/delivery	2%	N=11
Manufacturing/production/"high-tech"	3%	N=17
Office (professional, business, administrative)	31%	N=156
Teacher/educator	9%	N=47
Medical/dental	6%	N=31
Construction/trades/laborer	5%	N=26
Other	19%	N=92
I do not currently have a job	17%	N=83
Total	100%	N=499

Table 18: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number
Recycle at home	9%	N=43	7%	N=37	10%	N=51	21%	N=103	53%	N=264	100%	N=497
Purchase goods or services from a business located in Tinley Park	0%	N=0	2%	N=10	27%	N=133	57%	N=282	14%	N=71	100%	N=496
Participate in moderate or vigorous physical activity	2%	N=11	13%	N=62	36%	N=181	30%	N=147	19%	N=95	100%	N=496
Read or watch local news (via television, paper, computer, etc.)	1%	N=6	4%	N=21	22%	N=108	35%	N=175	37%	N=186	100%	N=496
Vote in local elections	3%	N=16	2%	N=10	6%	N=29	18%	N=89	71%	N=353	100%	N=497

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Table 19: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	20%	N=96
Very good	49%	N=240
Good	27%	N=131
Fair	5%	N=25
Poor	0%	N=1
Total	100%	N=493

Table 20: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	6%	N=29
Somewhat positive	22%	N=105
Neutral	48%	N=226
Somewhat negative	20%	N=96
Very negative	4%	N=18
Total	100%	N=474

Table 21: Question D4

What is your employment status?	Percent	Number
Working full time for pay	63%	N=313
Working part time for pay	9%	N=47
Unemployed, looking for paid work	2%	N=9
Unemployed, not looking for paid work	2%	N=9
Fully retired	24%	N=119
Total	100%	N=497

Table 22: Question D5

Do you work inside the boundaries of Tinley Park?	Percent	Number
Yes, outside the home	16%	N=73
Yes, from home	10%	N=45
No	74%	N=344
Total	100%	N=462

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Table 23: Question D6

How many years have you lived in Tinley Park?	Percent	Number
Less than 2 years	7%	N=34
2 to 5 years	14%	N=71
6 to 10 years	9%	N=44
11 to 20 years	22%	N=108
More than 20 years	48%	N=238
Total	100%	N=495

Table 24: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	62%	N=314
Building with two or more homes (duplex, townhome, apartment or condominium)	38%	N=193
Other	1%	N=3
Total	100%	N=510

Table 25: Question D8

Is this house or apartment...	Percent	Number
Rented	10%	N=49
Owned	90%	N=458
Total	100%	N=508

Table 26: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	2%	N=8
\$300 to \$599 per month	5%	N=19
\$600 to \$999 per month	16%	N=66
\$1,000 to \$1,499 per month	30%	N=127
\$1,500 to \$2,499 per month	38%	N=162
\$2,500 or more per month	10%	N=42
Total	100%	N=425

Table 27: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	68%	N=282
Yes	32%	N=132
Total	100%	N=414

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Table 28: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	68%	N=325
Yes	32%	N=156
Total	100%	N=481

Table 29: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=14
\$25,000 to \$49,999	13%	N=55
\$50,000 to \$99,999	37%	N=163
\$100,000 to \$149,999	28%	N=122
\$150,000 or more	19%	N=85
Total	100%	N=439

Table 30: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	95%	N=456
Yes, I consider myself to be Spanish, Hispanic or Latino	5%	N=22
Total	100%	N=478

Table 31: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=0
Asian, Asian Indian or Pacific Islander	1%	N=4
Black or African American	0%	N=1
White	97%	N=452
Other	2%	N=10

Total may exceed 100% as respondents could select more than one option.

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Table 32: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=13
25 to 34 years	18%	N=116
35 to 44 years	16%	N=108
45 to 54 years	19%	N=126
55 to 64 years	22%	N=147
65 to 74 years	17%	N=112
75 years or older	5%	N=35
Total	100%	N=658

Table 33: Question D16

What is your sex?	Percent	Number
Female	52%	N=259
Male	48%	N=240
Total	100%	N=499

Table 34: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	66%	N=324
Land line	15%	N=75
Both	18%	N=89
Total	100%	N=488

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Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=“).

Table 35: Question 1

Please rate each of the following aspects of quality of life in Tinley Park:	Excellent		Good		Fair		Poor		Don't know		Total	
Tinley Park as a place to live	26%	N=174	56%	N=371	15%	N=100	2%	N=11	0%	N=3	100%	N=658
Your neighborhood as a place to live	33%	N=197	56%	N=336	9%	N=54	2%	N=13	0%	N=3	100%	N=604
Tinley Park as a place to raise children	28%	N=168	50%	N=300	11%	N=65	1%	N=6	10%	N=57	100%	N=596
Tinley Park as a place to work	11%	N=67	26%	N=158	16%	N=96	5%	N=28	42%	N=249	100%	N=598
Tinley Park as a place to visit	13%	N=78	45%	N=267	29%	N=171	7%	N=45	6%	N=37	100%	N=598
Tinley Park as a place to retire	10%	N=57	24%	N=145	29%	N=170	21%	N=122	17%	N=101	100%	N=596
The overall quality of life in Tinley Park	17%	N=104	59%	N=355	21%	N=124	2%	N=12	0%	N=3	100%	N=597

Table 36: Question 2

Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Tinley Park	15%	N=96	53%	N=343	26%	N=169	5%	N=35	1%	N=3	100%	N=646
Overall ease of getting to the places you usually have to visit	28%	N=170	52%	N=309	16%	N=95	4%	N=23	0%	N=3	100%	N=599
Quality of overall natural environment in Tinley Park	27%	N=157	49%	N=289	21%	N=126	3%	N=17	1%	N=4	100%	N=592
Overall "built environment" of Tinley Park (including overall design, buildings, parks and transportation systems)	19%	N=110	44%	N=264	31%	N=183	6%	N=35	0%	N=2	100%	N=594
Health and wellness opportunities in Tinley Park	18%	N=104	49%	N=293	22%	N=128	6%	N=36	6%	N=33	100%	N=593
Overall opportunities for education and enrichment	24%	N=143	47%	N=281	20%	N=117	4%	N=24	5%	N=31	100%	N=596
Overall economic health of Tinley Park	15%	N=91	40%	N=235	29%	N=171	11%	N=63	6%	N=35	100%	N=595
Sense of community	16%	N=95	47%	N=281	28%	N=164	8%	N=47	1%	N=6	100%	N=593
Overall image or reputation of Tinley Park	13%	N=77	54%	N=324	23%	N=137	8%	N=47	2%	N=11	100%	N=595

Table 37: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Tinley Park to someone who asks	37%	N=231	41%	N=261	14%	N=89	7%	N=44	1%	N=6	100%	N=632
Remain in Tinley Park for the next five years	44%	N=257	28%	N=167	14%	N=83	10%	N=61	3%	N=19	100%	N=587

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Table 38: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	56%	N=329	26%	N=153	9%	N=50	8%	N=50	1%	N=4	0%	N=0	100%	N=586
In Tinley Park's downtown/commercial area during the day	53%	N=308	30%	N=175	10%	N=59	3%	N=18	0%	N=3	4%	N=22	100%	N=584

Table 39: Question 5

Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	5%	N=34	48%	N=298	33%	N=201	13%	N=82	0%	N=0	100%	N=615
Ease of public parking	17%	N=97	51%	N=289	23%	N=129	6%	N=31	4%	N=21	100%	N=567
Ease of travel by car in Tinley Park	16%	N=93	61%	N=344	18%	N=101	5%	N=29	0%	N=0	100%	N=567
Ease of travel by public transportation in Tinley Park	10%	N=59	19%	N=108	12%	N=71	15%	N=87	43%	N=247	100%	N=573
Ease of travel by bicycle in Tinley Park	8%	N=48	26%	N=146	22%	N=126	8%	N=48	36%	N=204	100%	N=572
Ease of walking in Tinley Park	22%	N=124	47%	N=267	20%	N=117	7%	N=39	4%	N=24	100%	N=571
Availability of paths and walking trails	24%	N=138	47%	N=271	18%	N=100	6%	N=33	5%	N=28	100%	N=571
Air quality	21%	N=121	57%	N=324	14%	N=78	1%	N=8	7%	N=37	100%	N=568
Cleanliness of Tinley Park	22%	N=123	58%	N=332	17%	N=98	3%	N=16	0%	N=2	100%	N=572
Overall appearance of Tinley Park	20%	N=117	57%	N=326	19%	N=107	4%	N=21	0%	N=1	100%	N=572
Public places where people want to spend time	19%	N=109	53%	N=303	21%	N=122	5%	N=30	1%	N=8	100%	N=572
Variety of housing options	20%	N=115	49%	N=278	20%	N=112	4%	N=21	8%	N=44	100%	N=572
Availability of affordable quality housing	9%	N=53	41%	N=233	27%	N=153	6%	N=34	17%	N=97	100%	N=570
Fitness opportunities (including exercise classes and paths or trails, etc.)	27%	N=157	46%	N=264	19%	N=109	2%	N=14	5%	N=28	100%	N=571
Recreational opportunities	25%	N=142	52%	N=294	17%	N=96	4%	N=23	3%	N=15	100%	N=569
Availability of affordable quality food	23%	N=132	52%	N=294	20%	N=113	5%	N=26	0%	N=1	100%	N=566
Availability of affordable quality health care	13%	N=74	46%	N=263	19%	N=106	4%	N=20	19%	N=105	100%	N=569
Availability of preventive health services	12%	N=67	43%	N=243	18%	N=101	3%	N=20	24%	N=139	100%	N=570
Availability of affordable quality mental health care	3%	N=18	14%	N=79	17%	N=99	16%	N=91	50%	N=284	100%	N=570

Table 40: Question 6

Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	7%	N=43	20%	N=112	15%	N=88	3%	N=19	54%	N=314	100%	N=576
K-12 education	26%	N=146	35%	N=191	8%	N=43	3%	N=16	28%	N=157	100%	N=553
Adult educational opportunities	10%	N=53	29%	N=160	19%	N=107	5%	N=27	37%	N=205	100%	N=551
Opportunities to attend cultural/arts/music activities	20%	N=111	50%	N=273	18%	N=100	3%	N=19	9%	N=47	100%	N=550
Opportunities to participate in religious or spiritual events and activities	28%	N=152	46%	N=251	9%	N=50	0%	N=3	17%	N=95	100%	N=551

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Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Employment opportunities	5%	N=26	20%	N=110	22%	N=118	8%	N=45	46%	N=250	100%	N=548
Shopping opportunities	16%	N=90	49%	N=269	26%	N=144	8%	N=46	0%	N=0	100%	N=550
Cost of living in Tinley Park	4%	N=24	33%	N=183	43%	N=239	19%	N=104	0%	N=1	100%	N=550
Overall quality of business and service establishments in Tinley Park	13%	N=72	52%	N=285	28%	N=154	7%	N=39	0%	N=1	100%	N=550
Vibrant downtown/commercial area	12%	N=66	38%	N=209	29%	N=158	20%	N=107	2%	N=9	100%	N=549
Overall quality of new development in Tinley Park	9%	N=48	31%	N=171	30%	N=164	20%	N=110	10%	N=55	100%	N=548
Opportunities to participate in social events and activities	19%	N=106	50%	N=277	21%	N=116	4%	N=22	5%	N=29	100%	N=549
Opportunities to volunteer	17%	N=92	34%	N=188	15%	N=83	5%	N=27	29%	N=160	100%	N=549
Opportunities to participate in community matters	13%	N=71	40%	N=220	22%	N=121	7%	N=36	19%	N=102	100%	N=549
Openness and acceptance of the community toward people of diverse backgrounds	14%	N=75	39%	N=215	21%	N=114	13%	N=72	13%	N=71	100%	N=548
Neighborliness of residents in Tinley Park	17%	N=92	45%	N=248	28%	N=155	7%	N=40	2%	N=10	100%	N=546

Table 41: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	17%	N=95	83%	N=478	100%	N=574
Made efforts to make your home more energy efficient	23%	N=132	77%	N=441	100%	N=573
Observed a code violation or other hazard in Tinley Park (weeds, abandoned buildings, etc.)	45%	N=255	55%	N=312	100%	N=567
Household member was a victim of a crime in Tinley Park	91%	N=518	9%	N=52	100%	N=570
Reported a crime to the police in Tinley Park	76%	N=430	24%	N=139	100%	N=569
Stocked supplies in preparation for an emergency	78%	N=444	22%	N=125	100%	N=569
Campaigned or advocated for an issue, cause or candidate	77%	N=438	23%	N=134	100%	N=571
Contacted the Village of Tinley Park (in-person, phone, email or web) for help or information	42%	N=239	58%	N=332	100%	N=570
Contacted Tinley Park elected officials (in-person, phone, email or web) to express your opinion	81%	N=460	19%	N=110	100%	N=570

Table 42: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Tinley Park?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Tinley Park recreation centers or their services	18%	N=99	19%	N=107	21%	N=118	42%	N=235	100%	N=559
Visited a neighborhood park or Village park	21%	N=115	24%	N=136	34%	N=190	21%	N=115	100%	N=555
Used Tinley Park public libraries or their services	10%	N=55	28%	N=152	32%	N=177	30%	N=167	100%	N=551
Participated in religious or spiritual activities in Tinley Park	9%	N=47	24%	N=135	16%	N=90	51%	N=281	100%	N=554
Attended a Village-sponsored event	3%	N=14	16%	N=91	56%	N=309	25%	N=141	100%	N=555
Used bus, rail, subway or other public transportation instead of driving	13%	N=70	4%	N=20	21%	N=113	63%	N=348	100%	N=551
Carpooled with other adults or children instead of driving alone	8%	N=42	11%	N=60	11%	N=60	71%	N=395	100%	N=557
Walked or biked instead of driving	10%	N=57	21%	N=118	24%	N=131	45%	N=248	100%	N=554
Volunteered your time to some group/activity in Tinley Park	4%	N=23	7%	N=39	17%	N=93	72%	N=397	100%	N=552

The National Community Survey

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Tinley Park?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Participated in a club	3%	N=18	5%	N=28	10%	N=55	82%	N=445	100%	N=546
Talked to or visited with your immediate neighbors	47%	N=264	29%	N=163	17%	N=97	6%	N=33	100%	N=557
Done a favor for a neighbor	19%	N=103	25%	N=140	37%	N=203	20%	N=108	100%	N=555

Table 43: Question 9

Thinking about local public meetings (of local elected officials like Village Council, commissions, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	0%	N=2	4%	N=20	27%	N=147	69%	N=380	100%	N=549
Watched (online or on television) a local public meeting	2%	N=9	10%	N=56	33%	N=180	55%	N=297	100%	N=542

Table 44: Question 10

Please rate the quality of each of the following services in Tinley Park:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police services	40%	N=211	41%	N=215	11%	N=61	4%	N=23	4%	N=21	100%	N=531
Fire services	45%	N=234	33%	N=174	2%	N=13	0%	N=2	19%	N=99	100%	N=521
Ambulance or emergency medical services	32%	N=167	29%	N=153	7%	N=39	3%	N=18	28%	N=147	100%	N=524
Crime prevention	20%	N=102	37%	N=192	23%	N=118	10%	N=54	10%	N=55	100%	N=521
Fire prevention and education	30%	N=154	33%	N=171	9%	N=44	2%	N=8	28%	N=144	100%	N=522
Traffic enforcement	17%	N=87	36%	N=190	23%	N=123	14%	N=76	9%	N=47	100%	N=522
Street repair	13%	N=70	33%	N=171	33%	N=170	20%	N=103	1%	N=7	100%	N=522
Street cleaning	23%	N=118	37%	N=194	21%	N=110	12%	N=61	8%	N=39	100%	N=522
Street lighting	26%	N=138	48%	N=252	18%	N=92	6%	N=33	1%	N=7	100%	N=523
Snow removal	27%	N=139	45%	N=235	18%	N=96	7%	N=39	2%	N=13	100%	N=522
Sidewalk maintenance	12%	N=64	36%	N=191	26%	N=138	15%	N=79	10%	N=51	100%	N=523
Traffic signal timing	11%	N=56	46%	N=242	29%	N=153	12%	N=64	2%	N=10	100%	N=524
Bus or transit services	5%	N=26	15%	N=79	10%	N=51	4%	N=23	66%	N=344	100%	N=523
Garbage collection	42%	N=219	45%	N=238	6%	N=31	2%	N=8	5%	N=27	100%	N=523
Recycling	30%	N=156	35%	N=183	12%	N=65	12%	N=61	11%	N=55	100%	N=520
Yard waste pick-up	34%	N=176	37%	N=194	7%	N=36	2%	N=10	20%	N=105	100%	N=523
Storm drainage	24%	N=124	49%	N=253	14%	N=73	7%	N=36	7%	N=34	100%	N=520
Drinking water	39%	N=201	49%	N=255	10%	N=51	1%	N=6	1%	N=8	100%	N=521
Sewer services	32%	N=165	48%	N=247	10%	N=52	2%	N=9	9%	N=45	100%	N=519
Power (electric and/or gas) utility	34%	N=179	50%	N=257	11%	N=55	5%	N=24	1%	N=3	100%	N=518
Utility billing	24%	N=126	50%	N=258	17%	N=89	5%	N=26	4%	N=20	100%	N=519
Village parks	37%	N=191	47%	N=247	8%	N=43	2%	N=10	6%	N=30	100%	N=522
Recreation programs or classes	24%	N=126	37%	N=192	9%	N=48	3%	N=17	26%	N=138	100%	N=521

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Please rate the quality of each of the following services in Tinley Park:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recreation centers or facilities	30%	N=154	40%	N=208	7%	N=37	3%	N=14	21%	N=108	100%	N=520
Land use, planning and zoning	9%	N=47	26%	N=136	22%	N=116	19%	N=99	24%	N=124	100%	N=522
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=36	31%	N=164	25%	N=130	18%	N=96	19%	N=97	100%	N=523
Animal control	14%	N=71	32%	N=170	12%	N=61	6%	N=29	37%	N=192	100%	N=523
Economic development	7%	N=38	28%	N=144	28%	N=147	22%	N=115	15%	N=77	100%	N=520
Health services	12%	N=63	41%	N=214	14%	N=73	3%	N=14	30%	N=155	100%	N=520
Public library services	53%	N=275	28%	N=147	4%	N=20	0%	N=2	15%	N=78	100%	N=522
Public information services	22%	N=117	40%	N=210	14%	N=76	4%	N=20	19%	N=99	100%	N=522
Cable television	13%	N=69	28%	N=145	19%	N=99	12%	N=64	27%	N=141	100%	N=517
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	19%	N=97	31%	N=164	12%	N=62	3%	N=15	35%	N=184	100%	N=523
Preservation of natural areas such as open space, farmlands and greenbelts	19%	N=100	37%	N=192	19%	N=102	7%	N=38	18%	N=92	100%	N=523
Tinley Park open space	18%	N=93	37%	N=194	22%	N=113	9%	N=45	15%	N=78	100%	N=523
Village-sponsored special events	30%	N=159	42%	N=219	14%	N=71	3%	N=17	11%	N=58	100%	N=524
Overall customer service by Tinley Park employees (police, receptionists, planners, etc.)	29%	N=150	43%	N=224	17%	N=89	4%	N=21	7%	N=39	100%	N=523

Table 45: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The Village of Tinley Park	22%	N=111	50%	N=259	22%	N=112	6%	N=30	1%	N=5	100%	N=516
The Federal Government	4%	N=22	24%	N=124	40%	N=208	21%	N=108	10%	N=53	100%	N=514
The State Government	2%	N=10	14%	N=69	34%	N=172	42%	N=216	8%	N=42	100%	N=509

Table 46: Question 12

Please rate the following categories of Tinley Park government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Tinley Park	8%	N=40	32%	N=166	34%	N=173	23%	N=120	3%	N=15	100%	N=513
The overall direction that Tinley Park is taking	9%	N=49	30%	N=156	33%	N=168	25%	N=128	2%	N=12	100%	N=512
The job Tinley Park government does at welcoming resident involvement	7%	N=38	30%	N=154	27%	N=141	17%	N=86	18%	N=94	100%	N=513
Overall confidence in Tinley Park government	8%	N=41	26%	N=134	36%	N=182	26%	N=135	4%	N=20	100%	N=511
Generally acting in the best interest of the community	8%	N=41	29%	N=150	30%	N=153	27%	N=140	5%	N=28	100%	N=512
Being honest	7%	N=38	19%	N=98	33%	N=170	29%	N=146	12%	N=59	100%	N=511
Treating all residents fairly	9%	N=44	27%	N=139	24%	N=124	24%	N=124	16%	N=82	100%	N=512

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Table 47: Question 13

Please rate how important, if at all, you think it is for the Tinley Park community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Tinley Park	74%	N=377	22%	N=112	3%	N=15	0%	N=2	100%	N=506
Overall ease of getting to the places you usually have to visit	34%	N=173	42%	N=209	22%	N=112	2%	N=8	100%	N=502
Quality of overall natural environment in Tinley Park	37%	N=185	43%	N=216	19%	N=97	1%	N=4	100%	N=502
Overall "built environment" of Tinley Park (including overall design, buildings, parks and transportation systems)	37%	N=183	43%	N=214	19%	N=97	2%	N=8	100%	N=502
Health and wellness opportunities in Tinley Park	26%	N=133	44%	N=220	28%	N=139	2%	N=11	100%	N=503
Overall opportunities for education and enrichment	35%	N=174	41%	N=205	22%	N=108	2%	N=12	100%	N=499
Overall economic health of Tinley Park	59%	N=296	36%	N=183	5%	N=23	0%	N=1	100%	N=503
Sense of community	43%	N=215	41%	N=205	15%	N=77	1%	N=3	100%	N=500

Table 48: Question 14

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Village government and its activities, events and services.	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
Village of Tinley Park website (www.tinleypark.org)	63%	N=316	32%	N=161	4%	N=22	100%	N=499
Community Email newsletter	45%	N=224	34%	N=167	21%	N=107	100%	N=497
Village's Facebook page	30%	N=149	38%	N=189	32%	N=159	100%	N=496
Village's Twitter account	4%	N=19	24%	N=121	72%	N=355	100%	N=495
Village's YouTube channel	9%	N=46	25%	N=122	66%	N=323	100%	N=491
Tinley TV	8%	N=41	32%	N=160	59%	N=293	100%	N=493
Annual Report	28%	N=138	45%	N=224	27%	N=132	100%	N=494
Newspaper	51%	N=252	35%	N=173	15%	N=72	100%	N=497
TV news	31%	N=152	41%	N=205	28%	N=139	100%	N=496
Other social media	23%	N=115	32%	N=160	44%	N=217	100%	N=492

Table 49: Question 15

The Village is currently preparing a programming schedule for Harmony Square, a new plaza in Downtown Tinley Park. How likely or unlikely would you and/or other members of your household be to attend and/or use each of the following activities or amenities?	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Adult outdoor exercise classes (yoga, Zumba)	17%	N=86	24%	N=118	14%	N=68	42%	N=209	4%	N=19	100%	N=500
Youth outdoor exercise classes	8%	N=39	13%	N=62	8%	N=39	55%	N=274	17%	N=82	100%	N=496
Weeknight musical performances	21%	N=105	41%	N=205	18%	N=91	18%	N=87	2%	N=9	100%	N=497
Weekend musical performances	41%	N=203	38%	N=189	11%	N=56	8%	N=40	2%	N=8	100%	N=496
Outdoor movies	17%	N=87	41%	N=204	17%	N=84	22%	N=109	3%	N=15	100%	N=497
Farmers market	55%	N=270	33%	N=163	7%	N=35	5%	N=24	0%	N=2	100%	N=494
Splashpad	21%	N=104	13%	N=65	10%	N=50	44%	N=220	12%	N=58	100%	N=497

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The Village is currently preparing a programming schedule for Harmony Square, a new plaza in Downtown Tinley Park. How likely or unlikely would you and/or other members of your household be to attend and/or use each of the following activities or amenities?	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Ice skating	24%	N=117	25%	N=123	11%	N=56	35%	N=173	5%	N=26	100%	N=495
Hockey	9%	N=44	16%	N=81	13%	N=67	55%	N=273	6%	N=31	100%	N=496
Laser light show	21%	N=106	30%	N=151	12%	N=61	32%	N=156	4%	N=21	100%	N=494
Food trucks	42%	N=210	38%	N=186	7%	N=35	11%	N=56	2%	N=8	100%	N=495
Food festival	51%	N=248	36%	N=178	4%	N=20	8%	N=37	1%	N=7	100%	N=491
Car shows	24%	N=116	28%	N=137	15%	N=75	29%	N=145	4%	N=19	100%	N=491
Art and craft festival/show	33%	N=161	39%	N=195	16%	N=79	9%	N=45	3%	N=14	100%	N=493
Art/music demonstrations/classes	21%	N=102	33%	N=164	20%	N=101	21%	N=106	4%	N=21	100%	N=495

Table 50: Question 16

What category best describes your job?	Percent	Number
Retail/sales	7%	N=35
Services/restaurant/delivery	2%	N=11
Manufacturing/production/"high-tech"	3%	N=17
Office (professional, business, administrative)	31%	N=156
Teacher/educator	9%	N=47
Medical/dental	6%	N=31
Construction/trades/laborer	5%	N=26
Other	19%	N=92
I do not currently have a job	17%	N=83
Total	100%	N=499

Table 51: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	9%	N=43	7%	N=37	10%	N=51	21%	N=103	53%	N=264	100%	N=497
Purchase goods or services from a business located in Tinley Park	0%	N=0	2%	N=10	27%	N=133	57%	N=282	14%	N=71	100%	N=496
Participate in moderate or vigorous physical activity	2%	N=11	13%	N=62	36%	N=181	30%	N=147	19%	N=95	100%	N=496
Read or watch local news (via television, paper, computer, etc.)	1%	N=6	4%	N=21	22%	N=108	35%	N=175	37%	N=186	100%	N=496
Vote in local elections	3%	N=16	2%	N=10	6%	N=29	18%	N=89	71%	N=353	100%	N=497

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Table 52: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	20%	N=96
Very good	49%	N=240
Good	27%	N=131
Fair	5%	N=25
Poor	0%	N=1
Total	100%	N=493

Table 53: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	6%	N=29
Somewhat positive	22%	N=105
Neutral	48%	N=226
Somewhat negative	20%	N=96
Very negative	4%	N=18
Total	100%	N=474

Table 54: Question D4

What is your employment status?	Percent	Number
Working full time for pay	63%	N=313
Working part time for pay	9%	N=47
Unemployed, looking for paid work	2%	N=9
Unemployed, not looking for paid work	2%	N=9
Fully retired	24%	N=119
Total	100%	N=497

Table 55: Question D5

Do you work inside the boundaries of Tinley Park?	Percent	Number
Yes, outside the home	16%	N=73
Yes, from home	10%	N=45
No	74%	N=344
Total	100%	N=462

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Table 56: Question D6

How many years have you lived in Tinley Park?	Percent	Number
Less than 2 years	7%	N=34
2 to 5 years	14%	N=71
6 to 10 years	9%	N=44
11 to 20 years	22%	N=108
More than 20 years	48%	N=238
Total	100%	N=495

Table 57: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	62%	N=314
Building with two or more homes (duplex, townhome, apartment or condominium)	38%	N=193
Other	1%	N=3
Total	100%	N=510

Table 58: Question D8

Is this house or apartment...	Percent	Number
Rented	10%	N=49
Owned	90%	N=458
Total	100%	N=508

Table 59: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	2%	N=8
\$300 to \$599 per month	5%	N=19
\$600 to \$999 per month	16%	N=66
\$1,000 to \$1,499 per month	30%	N=127
\$1,500 to \$2,499 per month	38%	N=162
\$2,500 or more per month	10%	N=42
Total	100%	N=425

Table 60: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	68%	N=282
Yes	32%	N=132
Total	100%	N=414

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Table 61: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	68%	N=325
Yes	32%	N=156
Total	100%	N=481

Table 62: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=14
\$25,000 to \$49,999	13%	N=55
\$50,000 to \$99,999	37%	N=163
\$100,000 to \$149,999	28%	N=122
\$150,000 or more	19%	N=85
Total	100%	N=439

Table 63: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	95%	N=456
Yes, I consider myself to be Spanish, Hispanic or Latino	5%	N=22
Total	100%	N=478

Table 64: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=0
Asian, Asian Indian or Pacific Islander	1%	N=4
Black or African American	0%	N=1
White	97%	N=452
Other	2%	N=10

Total may exceed 100% as respondents could select more than one option.

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Table 65: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=13
25 to 34 years	18%	N=116
35 to 44 years	16%	N=108
45 to 54 years	19%	N=126
55 to 64 years	22%	N=147
65 to 74 years	17%	N=112
75 years or older	5%	N=35
Total	100%	N=658

Table 66: Question D16

What is your sex?	Percent	Number
Female	52%	N=259
Male	48%	N=240
Total	100%	N=499

Table 67: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	66%	N=324
Land line	15%	N=75
Both	18%	N=89
Total	100%	N=488

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Appendix A: Complete Survey Responses

Responses excluding “don’t know”

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 1: Question 1

Please rate each of the following aspects of quality of life in Tinley Park:	Excellent		Good		Fair		Poor		Total	
Tinley Park as a place to live	36%	N=174	56%	N=271	7%	N=34	1%	N=7	100%	N=485
Your neighborhood as a place to live	45%	N=217	45%	N=218	8%	N=41	2%	N=9	100%	N=485
Tinley Park as a place to raise children	39%	N=158	52%	N=214	7%	N=31	2%	N=7	100%	N=411
Tinley Park as a place to work	25%	N=66	49%	N=130	19%	N=49	7%	N=18	100%	N=262
Tinley Park as a place to visit	24%	N=111	41%	N=187	26%	N=118	8%	N=37	100%	N=454
Tinley Park as a place to retire	22%	N=85	34%	N=129	24%	N=91	20%	N=76	100%	N=380
The overall quality of life in Tinley Park	28%	N=132	60%	N=289	11%	N=52	1%	N=7	100%	N=481

Table 2: Question 2

Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Tinley Park	26%	N=128	54%	N=262	18%	N=85	2%	N=12	100%	N=486
Overall ease of getting to the places you usually have to visit	31%	N=153	58%	N=281	9%	N=44	2%	N=9	100%	N=486
Quality of overall natural environment in Tinley Park	27%	N=130	53%	N=255	18%	N=88	1%	N=4	100%	N=477
Overall “built environment” of Tinley Park (including overall design, buildings, parks and transportation systems)	24%	N=112	52%	N=249	22%	N=103	3%	N=12	100%	N=477
Health and wellness opportunities in Tinley Park	25%	N=104	55%	N=232	16%	N=68	4%	N=15	100%	N=419
Overall opportunities for education and enrichment	27%	N=111	53%	N=217	15%	N=63	4%	N=18	100%	N=409
Overall economic health of Tinley Park	20%	N=88	46%	N=203	29%	N=126	5%	N=22	100%	N=438
Sense of community	23%	N=109	50%	N=236	22%	N=103	5%	N=25	100%	N=472
Overall image or reputation of Tinley Park	24%	N=117	56%	N=270	17%	N=82	3%	N=13	100%	N=481

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Tinley Park to someone who asks	45%	N=216	45%	N=217	6%	N=31	4%	N=18	100%	N=481
Remain in Tinley Park for the next five years	53%	N=250	27%	N=130	10%	N=48	10%	N=47	100%	N=475

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	66%	N=316	28%	N=133	4%	N=22	2%	N=9	1%	N=3	100%	N=482
In Tinley Park’s downtown/commercial area during the day	59%	N=274	33%	N=154	6%	N=27	2%	N=8	1%	N=2	100%	N=465

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Table 5: Question 5

Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	12%	N=57	56%	N=272	25%	N=124	7%	N=34	100%	N=487
Ease of public parking	19%	N=89	54%	N=251	22%	N=104	4%	N=20	100%	N=465
Ease of travel by car in Tinley Park	26%	N=125	58%	N=279	15%	N=73	1%	N=7	100%	N=484
Ease of travel by public transportation in Tinley Park	27%	N=75	48%	N=134	18%	N=50	7%	N=20	100%	N=280
Ease of travel by bicycle in Tinley Park	14%	N=45	57%	N=179	23%	N=71	6%	N=18	100%	N=313
Ease of walking in Tinley Park	28%	N=127	51%	N=232	16%	N=75	5%	N=22	100%	N=456
Availability of paths and walking trails	28%	N=127	54%	N=248	14%	N=63	4%	N=17	100%	N=455
Air quality	28%	N=127	59%	N=269	13%	N=58	1%	N=4	100%	N=458
Cleanliness of Tinley Park	26%	N=125	59%	N=287	14%	N=69	1%	N=3	100%	N=484
Overall appearance of Tinley Park	26%	N=124	59%	N=285	14%	N=66	2%	N=9	100%	N=483
Public places where people want to spend time	24%	N=112	56%	N=265	17%	N=80	3%	N=13	100%	N=470
Variety of housing options	22%	N=94	58%	N=251	18%	N=77	3%	N=12	100%	N=435
Availability of affordable quality housing	16%	N=65	47%	N=190	29%	N=116	8%	N=33	100%	N=403
Fitness opportunities (including exercise classes and paths or trails, etc.)	33%	N=149	54%	N=245	11%	N=49	2%	N=11	100%	N=454
Recreational opportunities	31%	N=141	51%	N=236	16%	N=73	2%	N=11	100%	N=462
Availability of affordable quality food	30%	N=142	50%	N=240	17%	N=82	3%	N=15	100%	N=479
Availability of affordable quality health care	23%	N=94	50%	N=205	23%	N=92	4%	N=17	100%	N=407
Availability of preventive health services	22%	N=81	56%	N=210	20%	N=76	2%	N=8	100%	N=375
Availability of affordable quality mental health care	13%	N=34	35%	N=90	29%	N=74	22%	N=57	100%	N=255

Table 6: Question 6

Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	17%	N=40	52%	N=125	23%	N=55	8%	N=18	100%	N=238
K-12 education	34%	N=107	51%	N=161	13%	N=42	2%	N=8	100%	N=317
Adult educational opportunities	19%	N=52	56%	N=155	21%	N=57	5%	N=14	100%	N=279
Opportunities to attend cultural/arts/music activities	28%	N=119	51%	N=219	19%	N=83	2%	N=8	100%	N=429
Opportunities to participate in religious or spiritual events and activities	34%	N=118	52%	N=180	13%	N=44	1%	N=2	100%	N=344
Employment opportunities	11%	N=31	44%	N=120	36%	N=97	9%	N=24	100%	N=272
Shopping opportunities	23%	N=106	47%	N=219	24%	N=115	6%	N=30	100%	N=470
Cost of living in Tinley Park	6%	N=28	36%	N=171	39%	N=188	19%	N=90	100%	N=477
Overall quality of business and service establishments in Tinley Park	16%	N=72	55%	N=256	26%	N=120	4%	N=19	100%	N=468
Vibrant downtown/commercial area	22%	N=100	40%	N=183	29%	N=133	10%	N=44	100%	N=460
Overall quality of new development in Tinley Park	12%	N=49	41%	N=171	35%	N=146	13%	N=55	100%	N=421
Opportunities to participate in social events and activities	23%	N=104	52%	N=230	22%	N=100	2%	N=11	100%	N=444
Opportunities to volunteer	22%	N=65	47%	N=141	27%	N=81	4%	N=13	100%	N=300
Opportunities to participate in community matters	17%	N=54	50%	N=161	29%	N=94	4%	N=12	100%	N=322
Openness and acceptance of the community toward people of diverse backgrounds	18%	N=72	51%	N=201	24%	N=96	7%	N=29	100%	N=397
Neighborliness of residents in Tinley Park	21%	N=95	51%	N=233	24%	N=111	5%	N=22	100%	N=460

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Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	Percentage	N	Percentage	N	Percentage	N
Made efforts to conserve water	14%	N=67	86%	N=415	100%	N=481
Made efforts to make your home more energy efficient	17%	N=82	83%	N=397	100%	N=480
Observed a code violation or other hazard in Tinley Park (weeds, abandoned buildings, etc.)	61%	N=291	39%	N=185	100%	N=476
Household member was a victim of a crime in Tinley Park	91%	N=438	9%	N=43	100%	N=481
Reported a crime to the police in Tinley Park	82%	N=392	18%	N=88	100%	N=480
Stocked supplies in preparation for an emergency	79%	N=379	21%	N=101	100%	N=481
Campaigned or advocated for an issue, cause or candidate	84%	N=400	16%	N=79	100%	N=479
Contacted the Village of Tinley Park (in-person, phone, email or web) for help or information	53%	N=251	47%	N=224	100%	N=475
Contacted Tinley Park elected officials (in-person, phone, email or web) to express your opinion	91%	N=436	9%	N=44	100%	N=480

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Tinley Park?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	Percentage	N	Percentage	N	Percentage	N	Percentage	N	Percentage	N
Used Tinley Park recreation centers or their services	20%	N=98	13%	N=63	31%	N=147	36%	N=172	100%	N=480
Visited a neighborhood park or Village park	21%	N=99	26%	N=125	30%	N=143	23%	N=112	100%	N=479
Used Tinley Park public libraries or their services	12%	N=57	25%	N=122	25%	N=120	38%	N=181	100%	N=481
Participated in religious or spiritual activities in Tinley Park	10%	N=48	18%	N=85	12%	N=58	60%	N=289	100%	N=480
Attended a Village-sponsored event	6%	N=29	9%	N=43	44%	N=211	41%	N=193	100%	N=477
Used bus, rail, subway or other public transportation instead of driving	13%	N=62	7%	N=34	21%	N=99	59%	N=280	100%	N=475
Carpooled with other adults or children instead of driving alone	12%	N=56	10%	N=46	16%	N=77	62%	N=298	100%	N=478
Walked or biked instead of driving	16%	N=77	14%	N=67	29%	N=137	41%	N=195	100%	N=476
Volunteered your time to some group/activity in Tinley Park	4%	N=21	6%	N=27	12%	N=59	78%	N=371	100%	N=478
Participated in a club	3%	N=14	5%	N=24	7%	N=32	85%	N=403	100%	N=473
Talked to or visited with your immediate neighbors	50%	N=238	29%	N=137	17%	N=80	5%	N=25	100%	N=481
Done a favor for a neighbor	25%	N=120	27%	N=131	34%	N=162	14%	N=67	100%	N=480

Table 9: Question 9

Thinking about local public meetings (of local elected officials like Village Council, commissions, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	Percentage	N	Percentage	N	Percentage	N	Percentage	N	Percentage	N
Attended a local public meeting	0%	N=1	1%	N=5	13%	N=61	86%	N=412	100%	N=479
Watched (online or on television) a local public meeting	1%	N=5	2%	N=12	19%	N=89	78%	N=374	100%	N=479

Table 10: Question 10

Please rate the quality of each of the following services in Tinley Park:	Excellent		Good		Fair		Poor		Total	
	Percentage	N	Percentage	N	Percentage	N	Percentage	N	Percentage	N
Police services	44%	N=195	43%	N=193	10%	N=45	3%	N=12	100%	N=444
Fire services	55%	N=219	38%	N=151	6%	N=24	2%	N=6	100%	N=400
Ambulance or emergency medical services	46%	N=165	43%	N=153	6%	N=21	5%	N=19	100%	N=358

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Please rate the quality of each of the following services in Tinley Park:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Crime prevention	26%	N=101	43%	N=165	22%	N=85	8%	N=32	100%	N=382
Fire prevention and education	35%	N=121	50%	N=172	12%	N=43	2%	N=8	100%	N=344
Traffic enforcement	22%	N=92	48%	N=206	22%	N=95	8%	N=34	100%	N=427
Street repair	13%	N=61	34%	N=157	31%	N=144	22%	N=100	100%	N=463
Street cleaning	22%	N=98	45%	N=203	26%	N=116	8%	N=35	100%	N=452
Street lighting	25%	N=116	48%	N=226	23%	N=106	4%	N=21	100%	N=469
Snow removal	24%	N=108	51%	N=232	20%	N=91	6%	N=27	100%	N=459
Sidewalk maintenance	16%	N=72	44%	N=195	25%	N=110	15%	N=67	100%	N=444
Traffic signal timing	16%	N=73	47%	N=218	27%	N=125	10%	N=45	100%	N=461
Bus or transit services	21%	N=45	50%	N=106	20%	N=42	9%	N=19	100%	N=212
Garbage collection	39%	N=179	50%	N=226	7%	N=34	3%	N=15	100%	N=454
Recycling	27%	N=114	41%	N=178	16%	N=70	16%	N=67	100%	N=428
Yard waste pick-up	34%	N=114	50%	N=167	11%	N=38	5%	N=17	100%	N=337
Storm drainage	24%	N=102	51%	N=214	18%	N=75	7%	N=27	100%	N=418
Drinking water	39%	N=181	47%	N=218	11%	N=50	3%	N=12	100%	N=461
Sewer services	33%	N=141	52%	N=220	13%	N=55	2%	N=10	100%	N=427
Power (electric and/or gas) utility	33%	N=154	50%	N=229	14%	N=66	3%	N=12	100%	N=462
Utility billing	25%	N=113	52%	N=235	18%	N=81	6%	N=26	100%	N=455
Village parks	39%	N=173	51%	N=225	8%	N=34	2%	N=11	100%	N=442
Recreation programs or classes	34%	N=108	53%	N=170	11%	N=36	2%	N=7	100%	N=321
Recreation centers or facilities	39%	N=145	49%	N=179	8%	N=29	4%	N=15	100%	N=369
Land use, planning and zoning	11%	N=35	42%	N=134	30%	N=95	16%	N=51	100%	N=314
Code enforcement (weeds, abandoned buildings, etc.)	13%	N=42	44%	N=139	30%	N=96	12%	N=39	100%	N=315
Animal control	21%	N=61	53%	N=151	19%	N=56	7%	N=19	100%	N=287
Economic development	11%	N=39	44%	N=157	28%	N=100	17%	N=61	100%	N=358
Health services	22%	N=72	56%	N=186	20%	N=67	3%	N=9	100%	N=335
Public library services	53%	N=210	40%	N=158	6%	N=24	1%	N=4	100%	N=396
Public information services	27%	N=92	52%	N=175	18%	N=63	3%	N=9	100%	N=339
Cable television	17%	N=63	46%	N=169	26%	N=97	10%	N=37	100%	N=366
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	21%	N=67	56%	N=179	18%	N=57	5%	N=17	100%	N=321
Preservation of natural areas such as open space, farmlands and greenbelts	20%	N=75	46%	N=173	27%	N=102	7%	N=28	100%	N=378
Tinley Park open space	17%	N=70	44%	N=177	29%	N=118	9%	N=36	100%	N=401
Village-sponsored special events	32%	N=125	47%	N=186	18%	N=73	3%	N=10	100%	N=394
Overall customer service by Tinley Park employees (police, receptionists, planners, etc.)	33%	N=139	50%	N=214	15%	N=64	3%	N=11	100%	N=428

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Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The Village of Tinley Park	30%	N=137	52%	N=240	15%	N=70	3%	N=15	100%	N=462
The Federal Government	7%	N=30	29%	N=120	39%	N=159	25%	N=102	100%	N=411
The State Government	7%	N=28	20%	N=84	32%	N=136	41%	N=170	100%	N=418

Table 12: Question 12

Please rate the following categories of Tinley Park government performance:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Tinley Park	7%	N=32	39%	N=177	33%	N=150	20%	N=91	100%	N=450
The overall direction that Tinley Park is taking	9%	N=42	44%	N=197	37%	N=169	10%	N=45	100%	N=452
The job Tinley Park government does at welcoming resident involvement	9%	N=30	50%	N=173	30%	N=104	11%	N=37	100%	N=345
Overall confidence in Tinley Park government	8%	N=35	41%	N=174	36%	N=153	14%	N=58	100%	N=420
Generally acting in the best interest of the community	11%	N=44	44%	N=182	33%	N=135	12%	N=51	100%	N=411
Being honest	9%	N=32	39%	N=143	37%	N=135	16%	N=59	100%	N=368
Treating all residents fairly	12%	N=44	48%	N=180	28%	N=106	12%	N=47	100%	N=377

Table 13: Question 13

Please rate how important, if at all, you think it is for the Tinley Park community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Tinley Park	68%	N=325	28%	N=134	4%	N=22	0%	N=0	100%	N=481
Overall ease of getting to the places you usually have to visit	27%	N=128	47%	N=221	25%	N=118	2%	N=8	100%	N=476
Quality of overall natural environment in Tinley Park	32%	N=152	48%	N=229	18%	N=86	2%	N=9	100%	N=476
Overall "built environment" of Tinley Park (including overall design, buildings, parks and transportation systems)	30%	N=144	48%	N=229	20%	N=94	2%	N=10	100%	N=477
Health and wellness opportunities in Tinley Park	28%	N=134	41%	N=194	28%	N=133	3%	N=14	100%	N=475
Overall opportunities for education and enrichment	41%	N=196	39%	N=188	15%	N=71	5%	N=23	100%	N=477
Overall economic health of Tinley Park	57%	N=270	36%	N=172	6%	N=27	1%	N=5	100%	N=473
Sense of community	32%	N=153	52%	N=244	15%	N=72	0%	N=2	100%	N=471

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Table 14: Question 14

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Village government and its activities, events and services.	Major source		Minor source		Not a source		Total	
	%	N	%	N	%	N	%	N
Village of Tinley Park website (www.tinleypark.org)	65%	N=304	25%	N=115	11%	N=51	100%	N=470
Community Email newsletter	27%	N=128	41%	N=193	32%	N=150	100%	N=471
Village's Facebook page	23%	N=108	34%	N=155	43%	N=197	100%	N=460
Village's Twitter account	6%	N=29	20%	N=91	74%	N=341	100%	N=461
Village's YouTube channel	8%	N=36	20%	N=92	72%	N=333	100%	N=461
Tinley TV	13%	N=61	27%	N=124	60%	N=276	100%	N=461
Annual Report	33%	N=152	39%	N=182	28%	N=127	100%	N=460
Newspaper	41%	N=191	38%	N=174	21%	N=99	100%	N=464
TV news	32%	N=149	37%	N=173	30%	N=140	100%	N=461
Other social media	17%	N=79	35%	N=161	49%	N=226	100%	N=466

Table 15: Question 15

The Village is currently preparing a programming schedule for Harmony Square, a new plaza in Downtown Tinley Park. How likely or unlikely would you and/or other members of your household be to attend and/or use each of the following activities or amenities?	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Adult outdoor exercise classes (yoga, Zumba)	16%	N=70	29%	N=125	16%	N=72	39%	N=170	100%	N=436
Youth outdoor exercise classes	12%	N=44	20%	N=76	13%	N=50	55%	N=212	100%	N=382
Weeknight musical performances	25%	N=111	37%	N=166	20%	N=90	19%	N=85	100%	N=451
Weekend musical performances	35%	N=164	42%	N=195	12%	N=54	11%	N=52	100%	N=465
Outdoor movies	24%	N=108	39%	N=178	19%	N=87	18%	N=84	100%	N=456
Farmers market	52%	N=237	29%	N=133	9%	N=43	10%	N=43	100%	N=456
Splashpad	25%	N=102	23%	N=93	14%	N=57	37%	N=151	100%	N=404
Ice skating	26%	N=116	28%	N=123	14%	N=62	32%	N=143	100%	N=445
Hockey	13%	N=58	15%	N=65	20%	N=86	52%	N=230	100%	N=439
Laser light show	19%	N=86	35%	N=156	20%	N=86	26%	N=112	100%	N=440
Food trucks	40%	N=184	37%	N=169	10%	N=46	13%	N=59	100%	N=457
Food festival	50%	N=226	37%	N=168	6%	N=29	7%	N=32	100%	N=455
Car shows	27%	N=122	31%	N=139	16%	N=71	26%	N=117	100%	N=449
Art and craft festival/show	35%	N=157	39%	N=177	13%	N=58	13%	N=59	100%	N=450
Art/music demonstrations/classes	22%	N=97	36%	N=160	21%	N=96	21%	N=94	100%	N=447

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Table 16: Question 16

What category best describes your job?	Percent	Number
Retail/sales	5%	N=23
Services/restaurant/delivery	3%	N=16
Manufacturing/production/"high-tech"	2%	N=10
Office (professional, business, administrative)	23%	N=109
Teacher/educator	12%	N=60
Medical/dental	10%	N=50
Construction/trades/laborer	8%	N=39
Other	16%	N=77
I do not currently have a job	20%	N=96
Total	100%	N=480

Table 17: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	15%	N=74	6%	N=29	13%	N=65	17%	N=84	48%	N=233	100%	N=485
Purchase goods or services from a business located in Tinley Park	1%	N=7	4%	N=22	24%	N=116	52%	N=253	18%	N=87	100%	N=485
Participate in moderate or vigorous physical activity	4%	N=21	16%	N=76	30%	N=147	34%	N=163	16%	N=77	100%	N=485
Read or watch local news (via television, paper, computer, etc.)	7%	N=33	11%	N=56	23%	N=111	29%	N=139	30%	N=145	100%	N=484
Vote in local elections	9%	N=46	11%	N=52	11%	N=55	22%	N=106	47%	N=227	100%	N=486

Table 18: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	21%	N=102
Very good	44%	N=213
Good	31%	N=150
Fair	4%	N=20
Poor	0%	N=1
Total	100%	N=486

Table 19: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=43
Somewhat positive	19%	N=90
Neutral	52%	N=246
Somewhat negative	18%	N=85
Very negative	3%	N=14
Total	100%	N=478

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Table 20: Question D4

What is your employment status?	Percent	Number
Working full time for pay	62%	N=300
Working part time for pay	12%	N=57
Unemployed, looking for paid work	3%	N=13
Unemployed, not looking for paid work	1%	N=7
Fully retired	22%	N=104
Total	100%	N=480

Table 21: Question D5

Do you work inside the boundaries of Tinley Park?	Percent	Number
Yes, outside the home	14%	N=68
Yes, from home	5%	N=25
No	80%	N=381
Total	100%	N=473

Table 22: Question D6

How many years have you lived in Tinley Park?	Percent	Number
Less than 2 years	11%	N=52
2 to 5 years	17%	N=81
6 to 10 years	12%	N=58
11 to 20 years	25%	N=122
More than 20 years	35%	N=170
Total	100%	N=483

Table 23: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	58%	N=282
Building with two or more homes (duplex, townhome, apartment or condominium)	41%	N=197
Other	1%	N=6
Total	100%	N=484

Table 24: Question D8

Is this house or apartment...	Percent	Number
Rented	12%	N=60
Owned	88%	N=423
Total	100%	N=483

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Table 25: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=6
\$300 to \$599 per month	6%	N=26
\$600 to \$999 per month	15%	N=67
\$1,000 to \$1,499 per month	26%	N=119
\$1,500 to \$2,499 per month	41%	N=188
\$2,500 or more per month	11%	N=53
Total	100%	N=458

Table 26: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	67%	N=324
Yes	33%	N=161
Total	100%	N=486

Table 27: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	72%	N=349
Yes	28%	N=136
Total	100%	N=485

Table 28: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	5%	N=24
\$25,000 to \$49,999	17%	N=74
\$50,000 to \$99,999	33%	N=147
\$100,000 to \$149,999	24%	N=109
\$150,000 or more	21%	N=93
Total	100%	N=449

Table 29: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	94%	N=443
Yes, I consider myself to be Spanish, Hispanic or Latino	6%	N=28
Total	100%	N=472

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Table 30: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=5
Asian, Asian Indian or Pacific Islander	2%	N=11
Black or African American	4%	N=19
White	92%	N=437
Other	3%	N=12

Total may exceed 100% as respondents could select more than one option.

Table 31: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=8
25 to 34 years	22%	N=109
35 to 44 years	18%	N=86
45 to 54 years	21%	N=99
55 to 64 years	13%	N=65
65 to 74 years	14%	N=67
75 years or older	10%	N=49
Total	100%	N=483

Table 32: Question D16

What is your sex?	Percent	Number
Female	54%	N=256
Male	46%	N=221
Total	100%	N=476

Table 33: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	70%	N=340
Land line	13%	N=62
Both	17%	N=81
Total	100%	N=483

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Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 34: Question 1

Please rate each of the following aspects of quality of life in Tinley Park:	Excellent		Good		Fair		Poor		Don't know		Total	
Tinley Park as a place to live	36%	N=174	56%	N=271	7%	N=34	1%	N=7	0%	N=0	100%	N=485
Your neighborhood as a place to live	45%	N=217	45%	N=218	8%	N=41	2%	N=9	0%	N=1	100%	N=486
Tinley Park as a place to raise children	33%	N=158	44%	N=214	6%	N=31	2%	N=7	15%	N=72	100%	N=483
Tinley Park as a place to work	14%	N=66	27%	N=130	10%	N=49	4%	N=18	45%	N=217	100%	N=479
Tinley Park as a place to visit	23%	N=111	39%	N=187	25%	N=118	8%	N=37	5%	N=24	100%	N=478
Tinley Park as a place to retire	18%	N=85	27%	N=129	19%	N=91	16%	N=76	21%	N=99	100%	N=480
The overall quality of life in Tinley Park	28%	N=132	60%	N=289	11%	N=52	1%	N=7	0%	N=0	100%	N=481

Table 35: Question 2

Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Tinley Park	26%	N=128	54%	N=262	18%	N=85	2%	N=12	0%	N=0	100%	N=487
Overall ease of getting to the places you usually have to visit	31%	N=153	58%	N=281	9%	N=44	2%	N=9	0%	N=0	100%	N=486
Quality of overall natural environment in Tinley Park	27%	N=130	53%	N=255	18%	N=88	1%	N=4	1%	N=6	100%	N=483
Overall "built environment" of Tinley Park (including overall design, buildings, parks and transportation systems)	23%	N=112	52%	N=249	21%	N=103	3%	N=12	1%	N=6	100%	N=483
Health and wellness opportunities in Tinley Park	21%	N=104	48%	N=232	14%	N=68	3%	N=15	13%	N=65	100%	N=485
Overall opportunities for education and enrichment	23%	N=111	45%	N=217	13%	N=63	4%	N=18	15%	N=75	100%	N=484
Overall economic health of Tinley Park	18%	N=88	42%	N=203	26%	N=126	5%	N=22	9%	N=44	100%	N=483
Sense of community	23%	N=109	49%	N=236	21%	N=103	5%	N=25	2%	N=9	100%	N=481
Overall image or reputation of Tinley Park	24%	N=117	56%	N=270	17%	N=82	3%	N=13	1%	N=3	100%	N=484

Table 36: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Tinley Park to someone who asks	45%	N=216	45%	N=217	6%	N=31	4%	N=18	1%	N=3	100%	N=485
Remain in Tinley Park for the next five years	51%	N=250	27%	N=130	10%	N=48	10%	N=47	2%	N=12	100%	N=487

Table 37: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	65%	N=316	28%	N=133	4%	N=22	2%	N=9	1%	N=3	0%	N=1	100%	N=483
In Tinley Park's downtown/commercial area during the day	57%	N=274	32%	N=154	6%	N=27	2%	N=8	0%	N=2	4%	N=18	100%	N=484

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Table 38: Question 5

Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	12%	N=57	56%	N=272	25%	N=124	7%	N=34	0%	N=0	100%	N=487
Ease of public parking	19%	N=89	52%	N=251	22%	N=104	4%	N=20	4%	N=18	100%	N=483
Ease of travel by car in Tinley Park	26%	N=125	58%	N=279	15%	N=73	1%	N=7	0%	N=2	100%	N=486
Ease of travel by public transportation in Tinley Park	16%	N=75	28%	N=134	10%	N=50	4%	N=20	41%	N=197	100%	N=477
Ease of travel by bicycle in Tinley Park	9%	N=45	37%	N=179	15%	N=71	4%	N=18	35%	N=167	100%	N=480
Ease of walking in Tinley Park	26%	N=127	48%	N=232	16%	N=75	4%	N=22	5%	N=26	100%	N=482
Availability of paths and walking trails	26%	N=127	51%	N=248	13%	N=63	4%	N=17	6%	N=29	100%	N=484
Air quality	26%	N=127	56%	N=269	12%	N=58	1%	N=4	5%	N=25	100%	N=484
Cleanliness of Tinley Park	26%	N=125	59%	N=287	14%	N=69	1%	N=3	0%	N=0	100%	N=484
Overall appearance of Tinley Park	26%	N=124	59%	N=285	14%	N=66	2%	N=9	0%	N=1	100%	N=484
Public places where people want to spend time	23%	N=112	55%	N=265	17%	N=80	3%	N=13	3%	N=13	100%	N=483
Variety of housing options	20%	N=94	52%	N=251	16%	N=77	3%	N=12	10%	N=47	100%	N=482
Availability of affordable quality housing	13%	N=65	39%	N=190	24%	N=116	7%	N=33	16%	N=79	100%	N=482
Fitness opportunities (including exercise classes and paths or trails, etc.)	31%	N=149	51%	N=245	10%	N=49	2%	N=11	6%	N=30	100%	N=485
Recreational opportunities	29%	N=141	49%	N=236	15%	N=73	2%	N=11	5%	N=22	100%	N=484
Availability of affordable quality food	30%	N=142	50%	N=240	17%	N=82	3%	N=15	1%	N=3	100%	N=482
Availability of affordable quality health care	19%	N=94	42%	N=205	19%	N=92	3%	N=17	16%	N=76	100%	N=484
Availability of preventive health services	17%	N=81	44%	N=210	16%	N=76	2%	N=8	22%	N=105	100%	N=480
Availability of affordable quality mental health care	7%	N=34	19%	N=90	15%	N=74	12%	N=57	47%	N=228	100%	N=484

Table 39: Question 6

Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	8%	N=40	26%	N=125	12%	N=55	4%	N=18	50%	N=237	100%	N=475
K-12 education	22%	N=107	34%	N=161	9%	N=42	2%	N=8	34%	N=160	100%	N=477
Adult educational opportunities	11%	N=52	33%	N=155	12%	N=57	3%	N=14	41%	N=194	100%	N=473
Opportunities to attend cultural/arts/music activities	25%	N=119	47%	N=219	18%	N=83	2%	N=8	9%	N=43	100%	N=471
Opportunities to participate in religious or spiritual events and activities	25%	N=118	38%	N=180	9%	N=44	0%	N=2	28%	N=133	100%	N=477
Employment opportunities	6%	N=31	25%	N=120	20%	N=97	5%	N=24	43%	N=203	100%	N=475
Shopping opportunities	22%	N=106	46%	N=219	24%	N=115	6%	N=30	1%	N=4	100%	N=474
Cost of living in Tinley Park	6%	N=28	36%	N=171	39%	N=188	19%	N=90	0%	N=2	100%	N=479
Overall quality of business and service establishments in Tinley Park	15%	N=72	54%	N=256	25%	N=120	4%	N=19	1%	N=4	100%	N=472
Vibrant downtown/commercial area	21%	N=100	39%	N=183	28%	N=133	9%	N=44	3%	N=15	100%	N=474
Overall quality of new development in Tinley Park	10%	N=49	36%	N=171	31%	N=146	12%	N=55	11%	N=54	100%	N=475
Opportunities to participate in social events and activities	22%	N=104	49%	N=230	21%	N=100	2%	N=11	6%	N=30	100%	N=474
Opportunities to volunteer	14%	N=65	29%	N=141	17%	N=81	3%	N=13	37%	N=178	100%	N=478
Opportunities to participate in community matters	12%	N=54	34%	N=161	20%	N=94	3%	N=12	32%	N=149	100%	N=471

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Please rate each of the following characteristics as they relate to Tinley Park as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Openness and acceptance of the community toward people of diverse backgrounds	15%	N=72	42%	N=201	20%	N=96	6%	N=29	17%	N=81	100%	N=478
Neighborliness of residents in Tinley Park	20%	N=95	49%	N=233	24%	N=111	5%	N=22	2%	N=10	100%	N=471

Table 40: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	14%	N=67	86%	N=415	100%	N=481
Made efforts to make your home more energy efficient	17%	N=82	83%	N=397	100%	N=480
Observed a code violation or other hazard in Tinley Park (weeds, abandoned buildings, etc.)	61%	N=291	39%	N=185	100%	N=476
Household member was a victim of a crime in Tinley Park	91%	N=438	9%	N=43	100%	N=481
Reported a crime to the police in Tinley Park	82%	N=392	18%	N=88	100%	N=480
Stocked supplies in preparation for an emergency	79%	N=379	21%	N=101	100%	N=481
Campaigned or advocated for an issue, cause or candidate	84%	N=400	16%	N=79	100%	N=479
Contacted the Village of Tinley Park (in-person, phone, email or web) for help or information	53%	N=251	47%	N=224	100%	N=475
Contacted Tinley Park elected officials (in-person, phone, email or web) to express your opinion	91%	N=436	9%	N=44	100%	N=480

Table 41: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Tinley Park?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Tinley Park recreation centers or their services	20%	N=98	13%	N=63	31%	N=147	36%	N=172	100%	N=480
Visited a neighborhood park or Village park	21%	N=99	26%	N=125	30%	N=143	23%	N=112	100%	N=479
Used Tinley Park public libraries or their services	12%	N=57	25%	N=122	25%	N=120	38%	N=181	100%	N=481
Participated in religious or spiritual activities in Tinley Park	10%	N=48	18%	N=85	12%	N=58	60%	N=289	100%	N=480
Attended a Village-sponsored event	6%	N=29	9%	N=43	44%	N=211	41%	N=193	100%	N=477
Used bus, rail, subway or other public transportation instead of driving	13%	N=62	7%	N=34	21%	N=99	59%	N=280	100%	N=475
Carpooled with other adults or children instead of driving alone	12%	N=56	10%	N=46	16%	N=77	62%	N=298	100%	N=478
Walked or biked instead of driving	16%	N=77	14%	N=67	29%	N=137	41%	N=195	100%	N=476
Volunteered your time to some group/activity in Tinley Park	4%	N=21	6%	N=27	12%	N=59	78%	N=371	100%	N=478
Participated in a club	3%	N=14	5%	N=24	7%	N=32	85%	N=403	100%	N=473
Talked to or visited with your immediate neighbors	50%	N=238	29%	N=137	17%	N=80	5%	N=25	100%	N=481
Done a favor for a neighbor	25%	N=120	27%	N=131	34%	N=162	14%	N=67	100%	N=480

Table 42: Question 9

Thinking about local public meetings (of local elected officials like Village Council, commissions, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	0%	N=1	1%	N=5	13%	N=61	86%	N=412	100%	N=479
Watched (online or on television) a local public meeting	1%	N=5	2%	N=12	19%	N=89	78%	N=374	100%	N=479

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Table 43: Question 10

Please rate the quality of each of the following services in Tinley Park:	Excellent		Good		Fair		Poor		Don't know		Total	
Police services	41%	N=195	41%	N=193	9%	N=45	2%	N=12	7%	N=31	100%	N=475
Fire services	46%	N=219	32%	N=151	5%	N=24	1%	N=6	16%	N=74	100%	N=475
Ambulance or emergency medical services	35%	N=165	32%	N=153	4%	N=21	4%	N=19	25%	N=117	100%	N=475
Crime prevention	21%	N=101	35%	N=165	18%	N=85	7%	N=32	19%	N=89	100%	N=471
Fire prevention and education	26%	N=121	36%	N=172	9%	N=43	2%	N=8	27%	N=130	100%	N=474
Traffic enforcement	20%	N=92	44%	N=206	20%	N=95	7%	N=34	9%	N=44	100%	N=471
Street repair	13%	N=61	33%	N=157	30%	N=144	21%	N=100	3%	N=13	100%	N=477
Street cleaning	21%	N=98	43%	N=203	24%	N=116	7%	N=35	5%	N=25	100%	N=477
Street lighting	24%	N=116	48%	N=226	22%	N=106	4%	N=21	1%	N=6	100%	N=475
Snow removal	23%	N=108	49%	N=232	19%	N=91	6%	N=27	3%	N=15	100%	N=474
Sidewalk maintenance	15%	N=72	41%	N=195	23%	N=110	14%	N=67	6%	N=30	100%	N=475
Traffic signal timing	16%	N=73	46%	N=218	26%	N=125	9%	N=45	2%	N=11	100%	N=472
Bus or transit services	10%	N=45	22%	N=106	9%	N=42	4%	N=19	55%	N=259	100%	N=471
Garbage collection	38%	N=179	48%	N=226	7%	N=34	3%	N=15	3%	N=16	100%	N=469
Recycling	24%	N=114	37%	N=178	15%	N=70	14%	N=67	10%	N=46	100%	N=474
Yard waste pick-up	24%	N=114	36%	N=167	8%	N=38	4%	N=17	29%	N=134	100%	N=471
Storm drainage	22%	N=102	45%	N=214	16%	N=75	6%	N=27	12%	N=56	100%	N=474
Drinking water	38%	N=181	46%	N=218	11%	N=50	3%	N=12	2%	N=9	100%	N=470
Sewer services	30%	N=141	46%	N=220	12%	N=55	2%	N=10	10%	N=48	100%	N=475
Power (electric and/or gas) utility	33%	N=154	49%	N=229	14%	N=66	3%	N=12	2%	N=11	100%	N=473
Utility billing	24%	N=113	50%	N=235	17%	N=81	5%	N=26	4%	N=18	100%	N=473
Village parks	36%	N=173	47%	N=225	7%	N=34	2%	N=11	7%	N=32	100%	N=475
Recreation programs or classes	23%	N=108	36%	N=170	8%	N=36	1%	N=7	32%	N=148	100%	N=470
Recreation centers or facilities	31%	N=145	38%	N=179	6%	N=29	3%	N=15	21%	N=97	100%	N=465
Land use, planning and zoning	7%	N=35	29%	N=134	20%	N=95	11%	N=51	33%	N=152	100%	N=466
Code enforcement (weeds, abandoned buildings, etc.)	9%	N=42	30%	N=139	20%	N=96	8%	N=39	33%	N=154	100%	N=469
Animal control	13%	N=61	32%	N=151	12%	N=56	4%	N=19	39%	N=184	100%	N=471
Economic development	8%	N=39	33%	N=157	21%	N=100	13%	N=61	24%	N=112	100%	N=469
Health services	15%	N=72	40%	N=186	14%	N=67	2%	N=9	29%	N=135	100%	N=470
Public library services	44%	N=210	33%	N=158	5%	N=24	1%	N=4	16%	N=77	100%	N=473
Public information services	19%	N=92	37%	N=175	13%	N=63	2%	N=9	28%	N=132	100%	N=471
Cable television	13%	N=63	36%	N=169	21%	N=97	8%	N=37	22%	N=104	100%	N=470
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	14%	N=67	38%	N=179	12%	N=57	4%	N=17	32%	N=151	100%	N=472
Preservation of natural areas such as open space, farmlands and greenbelts	16%	N=75	38%	N=173	22%	N=102	6%	N=28	18%	N=82	100%	N=459
Tinley Park open space	15%	N=70	38%	N=177	25%	N=118	8%	N=36	14%	N=65	100%	N=466
Village-sponsored special events	27%	N=125	41%	N=186	16%	N=73	2%	N=10	14%	N=63	100%	N=457

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Please rate the quality of each of the following services in Tinley Park:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall customer service by Tinley Park employees (police, receptionists, planners, etc.)	31%	N=139	47%	N=214	14%	N=64	3%	N=11	6%	N=25	100%	N=454

Table 44: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The Village of Tinley Park	29%	N=137	51%	N=240	15%	N=70	3%	N=15	3%	N=12	100%	N=474
The Federal Government	6%	N=30	26%	N=120	34%	N=159	22%	N=102	12%	N=55	100%	N=465
The State Government	6%	N=28	18%	N=84	29%	N=136	36%	N=170	10%	N=48	100%	N=466

Table 45: Question 12

Please rate the following categories of Tinley Park government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Tinley Park	7%	N=32	38%	N=177	32%	N=150	19%	N=91	5%	N=23	100%	N=473
The overall direction that Tinley Park is taking	9%	N=42	42%	N=197	36%	N=169	9%	N=45	4%	N=21	100%	N=473
The job Tinley Park government does at welcoming resident involvement	6%	N=30	37%	N=173	22%	N=104	8%	N=37	27%	N=129	100%	N=473
Overall confidence in Tinley Park government	8%	N=35	37%	N=174	32%	N=153	12%	N=58	11%	N=52	100%	N=472
Generally acting in the best interest of the community	9%	N=44	38%	N=182	29%	N=135	11%	N=51	13%	N=61	100%	N=473
Being honest	7%	N=32	30%	N=143	29%	N=135	12%	N=59	22%	N=103	100%	N=471
Treating all residents fairly	9%	N=44	38%	N=180	23%	N=106	10%	N=47	20%	N=95	100%	N=473

Table 46: Question 13

Please rate how important, if at all, you think it is for the Tinley Park community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Tinley Park	68%	N=325	28%	N=134	4%	N=22	0%	N=0	100%	N=481
Overall ease of getting to the places you usually have to visit	27%	N=128	47%	N=221	25%	N=118	2%	N=8	100%	N=476
Quality of overall natural environment in Tinley Park	32%	N=152	48%	N=229	18%	N=86	2%	N=9	100%	N=476
Overall "built environment" of Tinley Park (including overall design, buildings, parks and transportation systems)	30%	N=144	48%	N=229	20%	N=94	2%	N=10	100%	N=477
Health and wellness opportunities in Tinley Park	28%	N=134	41%	N=194	28%	N=133	3%	N=14	100%	N=475
Overall opportunities for education and enrichment	41%	N=196	39%	N=188	15%	N=71	5%	N=23	100%	N=477
Overall economic health of Tinley Park	57%	N=270	36%	N=172	6%	N=27	1%	N=5	100%	N=473
Sense of community	32%	N=153	52%	N=244	15%	N=72	0%	N=2	100%	N=471

Table 47: Question 14

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Village government and its activities, events and services.	Major source		Minor source		Not a source		Total	
Village of Tinley Park website (www.tinleypark.org)	65%	N=304	25%	N=115	11%	N=51	100%	N=470
Community Email newsletter	27%	N=128	41%	N=193	32%	N=150	100%	N=471
Village's Facebook page	23%	N=108	34%	N=155	43%	N=197	100%	N=460
Village's Twitter account	6%	N=29	20%	N=91	74%	N=341	100%	N=461

The National Community Survey

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the Village government and its activities, events and services.	Major source		Minor source		Not a source		Total	
Village's YouTube channel	8%	N=36	20%	N=92	72%	N=333	100%	N=461
Tinley TV	13%	N=61	27%	N=124	60%	N=276	100%	N=461
Annual Report	33%	N=152	39%	N=182	28%	N=127	100%	N=460
Newspaper	41%	N=191	38%	N=174	21%	N=99	100%	N=464
TV news	32%	N=149	37%	N=173	30%	N=140	100%	N=461
Other social media	17%	N=79	35%	N=161	49%	N=226	100%	N=466

Table 48: Question 15

The Village is currently preparing a programming schedule for Harmony Square, a new plaza in Downtown Tinley Park. How likely or unlikely would you and/or other members of your household be to attend and/or use each of the following activities or amenities?	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Adult outdoor exercise classes (yoga, Zumba)	15%	N=70	26%	N=125	15%	N=72	35%	N=170	9%	N=44	100%	N=480
Youth outdoor exercise classes	9%	N=44	16%	N=76	10%	N=50	44%	N=212	20%	N=95	100%	N=477
Weeknight musical performances	23%	N=111	35%	N=166	19%	N=90	18%	N=85	6%	N=28	100%	N=479
Weekend musical performances	34%	N=164	41%	N=195	11%	N=54	11%	N=52	3%	N=16	100%	N=481
Outdoor movies	22%	N=108	37%	N=178	18%	N=87	17%	N=84	5%	N=24	100%	N=480
Farmers market	50%	N=237	28%	N=133	9%	N=43	9%	N=43	3%	N=16	100%	N=472
Splashpad	21%	N=102	20%	N=93	12%	N=57	32%	N=151	15%	N=73	100%	N=477
Ice skating	24%	N=116	26%	N=123	13%	N=62	30%	N=143	7%	N=35	100%	N=480
Hockey	12%	N=58	14%	N=65	18%	N=86	48%	N=230	9%	N=41	100%	N=481
Laser light show	18%	N=86	32%	N=156	18%	N=86	23%	N=112	8%	N=40	100%	N=480
Food trucks	38%	N=184	35%	N=169	10%	N=46	12%	N=59	5%	N=22	100%	N=479
Food festival	47%	N=226	35%	N=168	6%	N=29	7%	N=32	5%	N=23	100%	N=478
Car shows	25%	N=122	29%	N=139	15%	N=71	25%	N=117	6%	N=29	100%	N=478
Art and craft festival/show	33%	N=157	37%	N=177	12%	N=58	12%	N=59	5%	N=25	100%	N=475
Art/music demonstrations/classes	20%	N=97	33%	N=160	20%	N=96	20%	N=94	7%	N=31	100%	N=478

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Table 49: Question 16

What category best describes your job?	Percent	Number
Retail/sales	5%	N=23
Services/restaurant/delivery	3%	N=16
Manufacturing/production/"high-tech"	2%	N=10
Office (professional, business, administrative)	23%	N=109
Teacher/educator	12%	N=60
Medical/dental	10%	N=50
Construction/trades/laborer	8%	N=39
Other	16%	N=77
I do not currently have a job	20%	N=96
Total	100%	N=480

Table 50: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	15%	N=74	6%	N=29	13%	N=65	17%	N=84	48%	N=233	100%	N=485
Purchase goods or services from a business located in Tinley Park	1%	N=7	4%	N=22	24%	N=116	52%	N=253	18%	N=87	100%	N=485
Participate in moderate or vigorous physical activity	4%	N=21	16%	N=76	30%	N=147	34%	N=163	16%	N=77	100%	N=485
Read or watch local news (via television, paper, computer, etc.)	7%	N=33	11%	N=56	23%	N=111	29%	N=139	30%	N=145	100%	N=484
Vote in local elections	9%	N=46	11%	N=52	11%	N=55	22%	N=106	47%	N=227	100%	N=486

Table 51: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	21%	N=102
Very good	44%	N=213
Good	31%	N=150
Fair	4%	N=20
Poor	0%	N=1
Total	100%	N=486

Table 52: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=43
Somewhat positive	19%	N=90
Neutral	52%	N=246
Somewhat negative	18%	N=85
Very negative	3%	N=14
Total	100%	N=478

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Table 53: Question D4

What is your employment status?	Percent	Number
Working full time for pay	62%	N=300
Working part time for pay	12%	N=57
Unemployed, looking for paid work	3%	N=13
Unemployed, not looking for paid work	1%	N=7
Fully retired	22%	N=104
Total	100%	N=480

Table 54: Question D5

Do you work inside the boundaries of Tinley Park?	Percent	Number
Yes, outside the home	14%	N=68
Yes, from home	5%	N=25
No	80%	N=381
Total	100%	N=473

Table 55: Question D6

How many years have you lived in Tinley Park?	Percent	Number
Less than 2 years	11%	N=52
2 to 5 years	17%	N=81
6 to 10 years	12%	N=58
11 to 20 years	25%	N=122
More than 20 years	35%	N=170
Total	100%	N=483

Table 56: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	58%	N=282
Building with two or more homes (duplex, townhome, apartment or condominium)	41%	N=197
Other	1%	N=6
Total	100%	N=484

Table 57: Question D8

Is this house or apartment...	Percent	Number
Rented	12%	N=60
Owned	88%	N=423
Total	100%	N=483

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Table 58: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=6
\$300 to \$599 per month	6%	N=26
\$600 to \$999 per month	15%	N=67
\$1,000 to \$1,499 per month	26%	N=119
\$1,500 to \$2,499 per month	41%	N=188
\$2,500 or more per month	11%	N=53
Total	100%	N=458

Table 59: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	67%	N=324
Yes	33%	N=161
Total	100%	N=486

Table 60: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	72%	N=349
Yes	28%	N=136
Total	100%	N=485

Table 61: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	5%	N=24
\$25,000 to \$49,999	17%	N=74
\$50,000 to \$99,999	33%	N=147
\$100,000 to \$149,999	24%	N=109
\$150,000 or more	21%	N=93
Total	100%	N=449

Table 62: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	94%	N=443
Yes, I consider myself to be Spanish, Hispanic or Latino	6%	N=28
Total	100%	N=472

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Table 63: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=5
Asian, Asian Indian or Pacific Islander	2%	N=11
Black or African American	4%	N=19
White	92%	N=437
Other	3%	N=12

Total may exceed 100% as respondents could select more than one option.

Table 64: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=8
25 to 34 years	22%	N=109
35 to 44 years	18%	N=86
45 to 54 years	21%	N=99
55 to 64 years	13%	N=65
65 to 74 years	14%	N=67
75 years or older	10%	N=49
Total	100%	N=483

Table 65: Question D16

What is your sex?	Percent	Number
Female	54%	N=256
Male	46%	N=221
Total	100%	N=476

Table 66: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	70%	N=340
Land line	13%	N=62
Both	17%	N=81
Total	100%	N=483

Appendix B: Benchmark Comparisons

Comparison Data

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The Village of Tinley Park chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (jurisdictions in Illinois with populations between 10,000 and 100,000).

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Tinley Park’s “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month. The second column is the rank assigned to Tinley Park’s rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Tinley Park’s rating to the benchmark.

In that final column, Tinley Park’s results are noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark, meaning that the average rating given by Tinley Park residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Tinley Park’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Tinley Park’s average rating was more than 20 points different when compared to the benchmark.

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

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National Benchmark Comparisons

Table 67: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Tinley Park	88%	180	429	Similar
Overall image or reputation of Tinley Park	80%	144	337	Similar
Tinley Park as a place to live	92%	177	374	Similar
Your neighborhood as a place to live	90%	86	305	Similar
Tinley Park as a place to raise children	91%	138	365	Similar
Tinley Park as a place to retire	56%	244	345	Similar
Overall appearance of Tinley Park	85%	114	336	Similar

Table 68: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Tinley Park	80%	210	346	Similar
	In your neighborhood during the day	93%	200	343	Similar
	In Tinley Park's downtown/commercial area during the day	92%	151	311	Similar
Mobility	Overall ease of getting to the places you usually have to visit	89%	49	270	Similar
	Availability of paths and walking trails	82%	75	306	Higher
	Ease of walking in Tinley Park	79%	73	300	Similar
	Ease of travel by bicycle in Tinley Park	71%	66	299	Higher
	Ease of travel by public transportation in Tinley Park	75%	8	232	Much higher
	Ease of travel by car in Tinley Park	84%	40	298	Higher
	Ease of public parking	73%	26	229	Higher
Natural Environment	Traffic flow on major streets	68%	57	326	Higher
	Quality of overall natural environment in Tinley Park	81%	133	272	Similar
	Cleanliness of Tinley Park	85%	106	279	Similar
Built Environment	Air quality	87%	91	242	Similar
	Overall "built environment" of Tinley Park (including overall design, buildings, parks and transportation systems)	76%	36	261	Higher
	Overall quality of new development in Tinley Park	52%	171	286	Similar
	Availability of affordable quality housing	63%	23	295	Higher
	Variety of housing options	79%	12	274	Higher
Economy	Public places where people want to spend time	80%	60	255	Similar
	Overall economic health of Tinley Park	66%	120	267	Similar
	Vibrant downtown/commercial area	62%	71	244	Similar
	Overall quality of business and service establishments in Tinley Park	70%	94	269	Similar
	Cost of living in Tinley Park	42%	157	263	Similar
	Shopping opportunities	69%	90	287	Similar
	Employment opportunities	56%	70	304	Similar
	Tinley Park as a place to visit	66%	130	281	Similar
	Tinley Park as a place to work	74%	107	349	Similar
	Recreation and Wellness	Health and wellness opportunities in Tinley Park	80%	86	262
Availability of affordable quality mental health care		48%	99	232	Similar
Availability of preventive health services		77%	52	236	Similar
Availability of affordable quality health care		73%	66	255	Similar
Availability of affordable quality food		80%	25	242	Higher
Recreational opportunities	82%	60	287	Similar	

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Fitness opportunities (including exercise classes and paths or trails, etc.)	87%	41	253	Higher
	Overall opportunities for education and enrichment	80%	91	264	Similar
Education and Enrichment	Opportunities to participate in religious or spiritual events and activities	87%	49	203	Similar
	Opportunities to attend cultural/arts/music activities	79%	41	284	Higher
	Adult educational opportunities	74%	51	241	Similar
	K-12 education	84%	92	265	Similar
	Availability of affordable quality child care/preschool	69%	48	254	Similar
	Opportunities to participate in social events and activities	75%	47	260	Similar
Community Engagement	Neighborhoodliness of Tinley Park	71%	62	256	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	69%	80	287	Similar
	Opportunities to participate in community matters	67%	105	270	Similar
	Opportunities to volunteer	69%	128	261	Similar

Table 69: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the Village of Tinley Park	82%	101	399	Similar
Overall customer service by Tinley Park employees (police, receptionists, planners, etc.)	82%	82	365	Similar
Value of services for the taxes paid to Tinley Park	47%	272	383	Similar
Overall direction that Tinley Park is taking	53%	187	308	Similar
Job Tinley Park government does at welcoming resident involvement	59%	126	311	Similar
Overall confidence in Tinley Park government	50%	155	268	Similar
Generally acting in the best interest of the community	55%	148	268	Similar
Being honest	47%	189	259	Similar
Treating all residents fairly	59%	134	265	Similar
Services provided by the Federal Government	36%	177	248	Similar

Table 70: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	87%	100	424	Similar
	Fire services	93%	122	362	Similar
	Ambulance or emergency medical services	89%	184	325	Similar
	Crime prevention	70%	161	347	Similar
	Fire prevention and education	85%	80	279	Similar
	Animal control	74%	85	315	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	77%	52	273	Similar
	Traffic enforcement	70%	109	351	Similar
	Street repair	47%	181	356	Similar
	Street cleaning	67%	115	311	Similar
Mobility	Street lighting	73%	36	313	Higher
	Snow removal	74%	71	264	Similar
	Sidewalk maintenance	60%	135	304	Similar
	Traffic signal timing	63%	39	258	Similar
Natural	Bus or transit services	71%	35	226	Higher
	Garbage collection	89%	91	331	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Environment	Recycling	68%	273	338	Similar
	Yard waste pick-up	84%	89	263	Similar
	Drinking water	86%	37	294	Higher
	Preservation of natural areas such as open space, farmlands and greenbelts	66%	77	250	Similar
	Tinley Park open space	62%	110	238	Similar
	Storm drainage	76%	68	329	Similar
	Sewer services	85%	67	300	Similar
	Power (electric and/or gas) utility	83%	39	183	Similar
	Utility billing	77%	67	230	Similar
	Land use, planning and zoning	54%	109	292	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	57%	125	370	Similar
	Cable television	64%	32	199	Similar
Built Environment					
Economy	Economic development	55%	150	278	Similar
Recreation and Wellness	Village parks	90%	90	307	Similar
	Recreation programs or classes	86%	35	308	Higher
	Recreation centers or facilities	88%	26	271	Higher
	Health services	77%	65	218	Similar
Education and Enrichment	Village-sponsored special events	79%	37	278	Similar
	Public library services	93%	43	318	Similar
Community Engagement	Public information services	79%	47	281	Similar

Table 71: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	73%	73	299	Similar
Recommend living in Tinley Park to someone who asks	90%	109	278	Similar
Remain in Tinley Park for the next five years	80%	204	273	Similar
Contacted Tinley Park (in-person, phone, email or web) for help or information	47%	118	316	Similar

Table 72: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	21%	214	233	Lower
	Did NOT report a crime to the police	82%	115	259	Similar
	Household member was NOT a victim of a crime	91%	108	268	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	41%	46	212	Higher
	Carpooled with other adults or children instead of driving alone	38%	185	247	Similar
	Walked or biked instead of driving	59%	111	256	Similar
Natural Environment	Made efforts to conserve water	86%	67	241	Similar
	Made efforts to make your home more energy efficient	83%	23	243	Similar
	Recycle at home	79%	205	255	Similar
Built Environment	Did NOT observe a code violation or other hazard in Tinley Park	61%	75	250	Similar
	NOT experiencing housing costs stress	66%	163	254	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Economy	Purchase goods or services from a business located in Tinley Park	94%	213	253	Similar
	Economy will have positive impact on income	28%	185	255	Similar
	Work inside boundaries of Tinley Park	20%	249	254	Much lower
Recreation and Wellness	Used Tinley Park recreation centers or their services	64%	49	236	Similar
	Visited a neighborhood park or Village park	77%	221	263	Similar
	Participate in moderate or vigorous physical activity	80%	209	249	Similar
	In very good to excellent health	65%	96	249	Similar
Education and Enrichment	Used Tinley Park public libraries or their services	62%	119	244	Similar
	Participated in religious or spiritual activities in Tinley Park	40%	136	203	Similar
	Attended Village-sponsored event	59%	86	258	Similar
Community Engagement	Campaigned or advocated for an issue, cause or candidate	16%	201	237	Similar
	Contacted Tinley Park elected officials (in-person, phone, email or web) to express your opinion	9%	246	251	Similar
	Volunteered your time to some group/activity in Tinley Park	22%	236	261	Lower
	Participated in a club	15%	225	242	Lower
	Talked to or visited with your immediate neighbors	95%	46	251	Similar
	Done a favor for a neighbor	86%	44	246	Similar
	Attended a local public meeting	14%	227	260	Similar
	Watched (online or on television) a local public meeting	22%	111	230	Similar
	Read or watch local news (via television, paper, computer, etc.)	82%	172	254	Similar
	Vote in local elections	80%	206	256	Similar

Communities included in national comparisons

The communities included in Tinley Park's comparisons are listed on the following pages along with their population according to the 2010 Census.

Adams County, CO	487,850	Auburn city, AL	61,462
Airway Heights city, WA	8,017	Augusta CCD, GA	136,103
Albany city, OR	52,007	Aurora city, CO	357,323
Albemarle County, VA.....	105,105	Austin city, TX	916,906
Albert Lea city, MN.....	17,716	Avon town, CO	6,503
Alexandria city, VA.....	154,710	Avon town, IN	16,479
American Canyon city, CA.....	20,341	Avondale city, AZ	81,590
Ames city, IA	65,005	Azusa city, CA.....	49,029
Ankeny city, IA	56,237	Bainbridge Island city, WA.....	23,689
Ann Arbor city, MI.....	119,303	Baltimore city, MD.....	619,796
Apache Junction city, AZ.....	38,452	Baltimore County, MD	828,637
Arapahoe County, CO.....	626,612	Battle Creek city, MI.....	51,505
Arlington city, TX	388,225	Bay Village city, OH.....	15,426
Arvada city, CO.....	115,320	Baytown city, TX.....	76,205
Ashville city, NC	89,318	Bedford city, TX	49,082
Ashland city, OR	20,733	Bedford town, MA	14,105
Ashland town, MA	17,478	Bellevue city, WA	139,014
Ashland town, VA.....	7,554	Bellingham city, WA	85,388
Aspen city, CO	7,097	Bend city, OR.....	87,167
Athens-Clarke County, GA	122,292	Bethlehem township, PA.....	23,800

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Bettendorf city, IA.....	35,293	Coventry Lake CDP, CT.....	2,932
Billings city, MT.....	109,082	Creve Coeur city, MO.....	18,259
Bloomington city, IN.....	83,636	Cupertino city, CA.....	60,687
Bloomington city, MN.....	85,417	Dacono city, CO.....	4,929
Boise City city, ID.....	220,859	Dakota County, MN.....	414,655
Bonner Springs city, KS.....	7,644	Dallas city, OR.....	15,413
Boulder city, CO.....	106,271	Dallas city, TX.....	1,300,122
Bowling Green city, KY.....	64,302	Danville city, KY.....	16,657
Bozeman city, MT.....	43,132	Darien city, IL.....	22,206
Brentwood city, TN.....	41,524	Davenport city, FL.....	3,665
Brighton city, CO.....	38,016	Davidson town, NC.....	12,325
Brookline CDP, MA.....	59,246	Dayton city, OH.....	140,939
Brooklyn Center city, MN.....	30,885	Dayton town, WY.....	815
Brooklyn city, OH.....	10,891	Dearborn city, MI.....	95,295
Broomfield city, CO.....	64,283	Decatur city, GA.....	22,022
Brownsburg town, IN.....	24,625	Del Mar city, CA.....	4,338
Buffalo Grove village, IL.....	41,551	DeLand city, FL.....	30,315
Burlingame city, CA.....	30,401	Delaware city, OH.....	38,193
Cabarrus County, NC.....	196,716	Denison city, TX.....	23,342
Cambridge city, MA.....	110,893	Denton city, TX.....	131,097
Canandaigua city, NY.....	10,402	Denver city, CO.....	678,467
Cannon Beach city, OR.....	1,517	Des Moines city, IA.....	214,778
Cañon City city, CO.....	16,298	Des Peres city, MO.....	8,536
Canton city, SD.....	3,352	Destin city, FL.....	13,421
Cape Coral city, FL.....	173,679	Dover city, NH.....	30,901
Carlsbad city, CA.....	113,147	Dublin city, CA.....	57,022
Carroll city, IA.....	9,937	Dublin city, OH.....	44,442
Cartersville city, GA.....	20,235	Duluth city, MN.....	86,066
Cary town, NC.....	159,715	Durham city, NC.....	257,232
Castle Rock town, CO.....	57,274	Durham County, NC.....	300,865
Cedar Hill city, TX.....	48,149	Dyer town, IN.....	16,077
Cedar Park city, TX.....	70,010	Eagan city, MN.....	66,102
Cedar Rapids city, IA.....	130,330	Eagle Mountain city, UT.....	27,773
Celina city, TX.....	7,910	Eau Claire city, WI.....	67,945
Centennial city, CO.....	108,448	Eden Prairie city, MN.....	63,660
Chandler city, AZ.....	245,160	Eden town, VT.....	1,254
Chandler city, TX.....	2,896	Edgewater city, CO.....	5,299
Chanhassen city, MN.....	25,108	Edina city, MN.....	50,603
Chapel Hill town, NC.....	59,234	Edmond city, OK.....	89,769
Chardon city, OH.....	5,166	Edmonds city, WA.....	41,309
Charles County, MD.....	156,021	El Cerrito city, CA.....	24,982
Charlotte County, FL.....	173,236	El Paso de Robles (Paso Robles) city, CA.....	31,409
Charlottesville city, VA.....	46,487	Elk Grove city, CA.....	166,228
Chattanooga city, TN.....	176,291	Elmhurst city, IL.....	46,139
Chautauqua town, NY.....	4,362	Englewood city, CO.....	33,155
Chesterfield County, VA.....	335,594	Erie town, CO.....	22,019
Clackamas County, OR.....	399,962	Estes Park town, CO.....	6,248
Clayton city, MO.....	16,214	Euclid city, OH.....	47,698
Clearwater city, FL.....	112,794	Fairview town, TX.....	8,473
Cleveland Heights city, OH.....	45,024	Farmers Branch city, TX.....	33,808
Clinton city, SC.....	8,538	Farmersville city, TX.....	3,440
Clive city, IA.....	17,134	Farmington Hills city, MI.....	81,235
Clovis city, CA.....	104,411	Farmington town, CT.....	25,596
College Park city, MD.....	32,186	Fate city, TX.....	10,339
College Station city, TX.....	107,445	Fayetteville city, GA.....	17,069
Colleyville city, TX.....	25,557	Fayetteville city, NC.....	210,324
Collinsville city, IL.....	24,767	Ferguson township, PA.....	18,837
Columbia city, MO.....	118,620	Fernandina Beach city, FL.....	11,957
Columbia city, SC.....	132,236	Flower Mound town, TX.....	71,575
Columbia Falls city, MT.....	5,054	Forest Grove city, OR.....	23,554
Commerce City city, CO.....	52,905	Fort Collins city, CO.....	159,150
Concord city, CA.....	128,160	Franklin city, TN.....	72,990
Concord town, MA.....	19,357	Frederick town, CO.....	11,397
Conshohocken borough, PA.....	7,985	Fremont city, CA.....	230,964
Coolidge city, AZ.....	12,221	Fruita city, CO.....	13,039
Coon Rapids city, MN.....	62,342	Gahanna city, OH.....	34,691
Coral Springs city, FL.....	130,110	Gaithersburg city, MD.....	67,417
Coronado city, CA.....	24,053	Galveston city, TX.....	49,706
Corvallis city, OR.....	56,224	Gardner city, KS.....	21,059
Cottonwood Heights city, UT.....	34,214	Germantown city, TN.....	39,230

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Gilbert town, AZ.....	232,176	Lake Forest city, IL.....	18,931
Gillette city, WY.....	31,783	Lake in the Hills village, IL.....	28,908
Glen Ellyn village, IL.....	27,983	Lake Zurich village, IL.....	19,983
Glendora city, CA.....	51,891	Lakeville city, MN.....	61,056
Glenview village, IL.....	47,066	Lakewood city, CO.....	151,411
Golden city, CO.....	20,365	Lakewood city, WA.....	59,102
Golden Valley city, MN.....	21,208	Lancaster County, SC.....	86,544
Goodyear city, AZ.....	74,953	Lansing city, MI.....	115,222
Grafton village, WI.....	11,576	Laramie city, WY.....	32,104
Grand Blanc city, MI.....	7,964	Larimer County, CO.....	330,976
Grants Pass city, OR.....	36,687	Las Cruces city, NM.....	101,014
Grass Valley city, CA.....	12,893	Las Vegas city, NM.....	13,445
Greeley city, CO.....	100,760	Lawrence city, KS.....	93,954
Greenville city, NC.....	90,347	Lawrenceville city, GA.....	29,287
Greenwich town, CT.....	62,782	Lehi city, UT.....	58,351
Greenwood Village city, CO.....	15,397	Lenexa city, KS.....	52,030
Greer city, SC.....	28,587	Lewisville city, TX.....	103,638
Gunnison County, CO.....	16,215	Lewisville town, NC.....	13,516
Haltom City city, TX.....	44,059	Libertyville village, IL.....	20,504
Hamilton city, OH.....	62,216	Lincolnwood village, IL.....	12,637
Hamilton town, MA.....	7,991	Lindsborg city, KS.....	3,313
Hampton city, VA.....	136,255	Little Chute village, WI.....	11,006
Hanover County, VA.....	103,218	Littleton city, CO.....	45,848
Harrisburg city, SD.....	5,429	Livermore city, CA.....	88,232
Harrisonburg city, VA.....	53,064	Lombard village, IL.....	43,776
Harrisonville city, MO.....	10,025	Lone Tree city, CO.....	13,430
Hastings city, MN.....	22,620	Long Grove village, IL.....	7,980
Henderson city, NV.....	284,817	Longmont city, CO.....	91,730
Herndon town, VA.....	24,545	Lonsdale city, MN.....	3,850
High Point city, NC.....	109,849	Los Alamos County, NM.....	18,031
Highland Park city, IL.....	29,796	Los Altos Hills town, CA.....	8,490
Highlands Ranch CDP, CO.....	105,264	Loudoun County, VA.....	374,558
Homer Glen village, IL.....	24,403	Louisville city, CO.....	20,319
Honolulu County, HI.....	990,060	Lower Merion township, PA.....	58,500
Hoquiam city, WA.....	8,416	Lynchburg city, VA.....	79,237
Horry County, SC.....	310,186	Lynnwood city, WA.....	37,242
Hudson town, CO.....	1,709	Manassas city, VA.....	41,379
Huntley village, IL.....	26,265	Manhattan Beach city, CA.....	35,698
Huntsville city, TX.....	40,727	Manhattan city, KS.....	55,427
Hutchinson city, MN.....	13,836	Mankato city, MN.....	41,241
Hutto city, TX.....	22,644	Maple Grove city, MN.....	68,362
Independence city, MO.....	117,369	Maplewood city, MN.....	40,127
Indio city, CA.....	86,867	Maricopa County, AZ.....	4,155,501
Iowa City city, IA.....	73,415	Marin County, CA.....	260,814
Irving city, TX.....	235,648	Marion city, IA.....	38,014
Issaquah city, WA.....	35,629	Mariposa County, CA.....	17,658
Jackson city, MO.....	14,690	Marshfield city, WI.....	18,326
Jackson County, MI.....	158,989	Martinez city, CA.....	37,902
James City County, VA.....	73,028	Marysville city, WA.....	66,178
Jefferson County, NY.....	116,567	Mauai County, HI.....	164,094
Jefferson Parish, LA.....	437,038	McKinney city, TX.....	164,760
Jerome city, ID.....	11,306	McMinnville city, OR.....	33,211
Johnson City city, TN.....	65,598	Mecklenburg County, NC.....	1,034,290
Johnston city, IA.....	20,172	Menlo Park city, CA.....	33,661
Jupiter town, FL.....	62,373	Menomonee Falls village, WI.....	36,411
Kalamazoo city, MI.....	75,833	Mercer Island city, WA.....	24,768
Kansas City city, KS.....	151,042	Meridian charter township, MI.....	41,903
Kansas City city, MO.....	476,974	Meridian city, ID.....	91,917
Keizer city, OR.....	37,910	Merriam city, KS.....	11,259
Kent city, WA.....	126,561	Mesa city, AZ.....	479,317
Kerrville city, TX.....	22,931	Miami Beach city, FL.....	92,187
Key West city, FL.....	25,316	Miami city, FL.....	443,007
King City city, CA.....	13,721	Middleton city, WI.....	18,951
Kingman city, AZ.....	28,855	Midland city, MI.....	41,958
Kirkland city, WA.....	86,772	Milford city, DE.....	10,645
Kirkwood city, MO.....	27,659	Milton city, GA.....	37,556
Knoxville city, IA.....	7,202	Minneapolis city, MN.....	411,452
La Plata town, MD.....	9,160	Minnetrista city, MN.....	7,187
La Vista city, NE.....	17,062	Missouri City city, TX.....	72,688
Laguna Niguel city, CA.....	65,429	Moline city, IL.....	42,644

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Monroe city, MI.....	20,128	Platte City city, MO.....	4,867
Montgomery city, MN.....	2,921	Pleasant Hill city, IA.....	9,608
Montgomery County, MD.....	1,039,198	Pleasanton city, CA.....	79,341
Monticello city, UT.....	2,599	Polk County, IA.....	467,235
Montrose city, CO.....	18,918	Pompano Beach city, FL.....	107,542
Moraga town, CA.....	17,231	Port Orange city, FL.....	60,315
Morristown city, TN.....	29,446	Port St. Lucie city, FL.....	178,778
Morrisville town, NC.....	23,873	Portland city, OR.....	630,331
Morro Bay city, CA.....	10,568	Powell city, OH.....	12,658
Mountlake Terrace city, WA.....	20,922	Powhatan County, VA.....	28,364
Murphy city, TX.....	20,361	Prince William County, VA.....	450,763
Naperville city, IL.....	146,431	Prior Lake city, MN.....	25,452
Napoleon city, OH.....	8,646	Pueblo city, CO.....	109,122
Nederland city, TX.....	17,284	Purcellville town, VA.....	9,217
Needham CDP, MA.....	30,429	Queen Creek town, AZ.....	33,298
Nevada City city, CA.....	3,112	Raleigh city, NC.....	449,477
Nevada County, CA.....	98,838	Ramsey city, MN.....	25,853
New Braunfels city, TX.....	70,317	Raymond town, ME.....	4,497
New Brighton city, MN.....	22,440	Raymore city, MO.....	20,358
New Concord village, OH.....	2,561	Redmond city, OR.....	28,492
New Hope city, MN.....	20,909	Redmond city, WA.....	60,712
New Orleans city, LA.....	388,182	Redwood City city, CA.....	84,368
New Ulm city, MN.....	13,249	Reno city, NV.....	239,732
Newport city, RI.....	24,745	Richland city, WA.....	53,991
Newport News city, VA.....	180,775	Richmond city, CA.....	108,853
Newton city, IA.....	15,085	Richmond Heights city, MO.....	8,466
Niles village, IL.....	29,823	Rio Rancho city, NM.....	93,317
Noblesville city, IN.....	59,807	River Falls city, WI.....	15,256
Norcross city, GA.....	16,474	Riverside city, CA.....	321,570
Norfolk city, NE.....	24,352	Roanoke city, VA.....	99,572
Norfolk city, VA.....	245,752	Roanoke County, VA.....	93,419
North Mankato city, MN.....	13,583	Rochester city, NY.....	209,463
North Port city, FL.....	62,542	Rock Hill city, SC.....	70,764
North Yarmouth town, ME.....	3,714	Rockville city, MD.....	66,420
Northglenn city, CO.....	38,473	Roeland Park city, KS.....	6,810
Novato city, CA.....	55,378	Rohnert Park city, CA.....	42,305
Novi city, MI.....	58,835	Rolla city, MO.....	20,013
O'Fallon city, IL.....	29,095	Rosemount city, MN.....	23,474
Oak Park village, IL.....	52,229	Rosenberg city, TX.....	35,867
Oakley city, CA.....	39,950	Roseville city, MN.....	35,624
Oklahoma City city, OK.....	629,191	Round Rock city, TX.....	116,369
Olmsted County, MN.....	151,685	Royal Palm Beach village, FL.....	37,665
Olympia city, WA.....	49,928	Sacramento city, CA.....	489,650
Orange village, OH.....	3,280	Sahuarita town, AZ.....	28,257
Orland Park village, IL.....	59,161	Sammamish city, WA.....	62,877
Orleans Parish, LA.....	388,182	San Diego city, CA.....	1,390,966
Oshkosh city, WI.....	66,649	San Jose city, CA.....	1,023,031
Oswego village, IL.....	33,759	San Marcos city, CA.....	93,493
Ottawa County, MI.....	280,243	San Marcos city, TX.....	59,935
Overland Park city, KS.....	186,147	Sangamon County, IL.....	198,134
Paducah city, KY.....	24,879	Santa Fe city, NM.....	82,980
Palm Beach Gardens city, FL.....	53,119	Santa Fe County, NM.....	147,514
Palm Coast city, FL.....	82,356	Sarasota County, FL.....	404,839
Palo Alto city, CA.....	67,082	Savage city, MN.....	30,011
Palos Verdes Estates city, CA.....	13,591	Schaumburg village, IL.....	74,427
Papillion city, NE.....	19,478	Schertz city, TX.....	38,199
Paradise Valley town, AZ.....	13,961	Scott County, MN.....	141,463
Park City city, UT.....	8,167	Scottsdale city, AZ.....	239,283
Parker town, CO.....	51,125	Sedona city, AZ.....	10,246
Parkland city, FL.....	28,901	Sevierville city, TN.....	16,387
Pasco city, WA.....	70,607	Shakopee city, MN.....	40,024
Pasco County, FL.....	498,136	Sharonville city, OH.....	13,974
Payette city, ID.....	7,366	Shawnee city, KS.....	64,840
Pearland city, TX.....	113,693	Shawnee city, OK.....	30,974
Peoria city, IL.....	115,424	Sherborn town, MA.....	4,302
Pflugerville city, TX.....	58,013	Shoreline city, WA.....	55,431
Pinehurst village, NC.....	15,580	Shoreview city, MN.....	26,432
Piqua city, OH.....	20,793	Shorewood village, IL.....	16,809
Pitkin County, CO.....	17,747	Sierra Vista city, AZ.....	43,585
Plano city, TX.....	281,566	Silverton city, OR.....	9,757

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Sioux Falls city, SD.....	170,401	Vail town, CO.....	5,425
Skokie village, IL.....	64,773	Ventura CCD, CA.....	115,218
Snoqualmie city, WA.....	12,944	Vernon Hills village, IL.....	26,084
Snowmass Village town, CO.....	2,827	Vestavia Hills city, AL.....	34,003
Somerset town, MA.....	18,257	Victoria city, MN.....	8,679
South Jordan city, UT.....	65,523	Vienna town, VA.....	16,474
Southlake city, TX.....	30,090	Virginia Beach city, VA.....	450,057
Spearfish city, SD.....	11,300	Walnut Creek city, CA.....	68,516
Springfield city, MO.....	165,785	Warrensburg city, MO.....	19,890
Springville city, UT.....	32,319	Washington County, MN.....	250,979
St. Augustine city, FL.....	13,952	Washoe County, NV.....	445,551
St. Charles city, IL.....	32,730	Washougal city, WA.....	15,241
St. Joseph city, MO.....	76,819	Wauwatosa city, WI.....	47,687
St. Louis County, MN.....	200,294	Wentzville city, MO.....	35,768
State College borough, PA.....	42,224	West Carrollton city, OH.....	12,963
Steamboat Springs city, CO.....	12,520	West Chester township, OH.....	62,804
Sugar Land city, TX.....	86,886	Western Springs village, IL.....	13,187
Suisun City city, CA.....	29,280	Westerville city, OH.....	38,604
Summit County, UT.....	39,731	Westlake town, TX.....	1,006
Sunnyvale city, CA.....	151,565	Westminster city, CO.....	111,895
Surprise city, AZ.....	129,534	Westminster city, MD.....	18,557
Suwanee city, GA.....	18,655	Wheat Ridge city, CO.....	31,162
Tacoma city, WA.....	207,280	White House city, TN.....	11,107
Takoma Park city, MD.....	17,643	Wichita city, KS.....	389,054
Temecula city, CA.....	110,722	Williamsburg city, VA.....	14,817
Tempe city, AZ.....	178,339	Willowbrook village, IL.....	8,598
Temple city, TX.....	71,795	Wilmington city, NC.....	115,261
Texarkana city, TX.....	37,222	Wilsonville city, OR.....	22,789
The Woodlands CDP, TX.....	109,608	Windsor town, CO.....	23,386
Tigard city, OR.....	51,355	Windsor town, CT.....	29,037
Tinley Park village, IL.....	57,107	Winnetka village, IL.....	12,504
Tracy city, CA.....	87,613	Winter Garden city, FL.....	40,799
Trinidad CCD, CO.....	10,819	Woodbury city, MN.....	67,648
Tualatin city, OR.....	27,135	Woodinville city, WA.....	11,675
Tulsa city, OK.....	401,352	Wyandotte County, KS.....	163,227
Tustin city, CA.....	80,007	Yakima city, WA.....	93,182
Twin Falls city, ID.....	47,340	York County, VA.....	67,196
Unalaska city, AK.....	4,809	Yorktown town, IN.....	11,200
University Heights city, OH.....	13,201	Yorkville city, IL.....	18,691
University Park city, TX.....	24,692	Yountville city, CA.....	2,978
Urbandale city, IA.....	42,222		

Jurisdictions in Illinois with Populations between 10,000 and 100,000 Benchmark Comparisons

Table 73: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Tinley Park	88%	21	27	Similar
Overall image or reputation of Tinley Park				
Tinley Park as a place to live	80%	18	25	Similar
Your neighborhood as a place to live	92%	23	27	Similar
Tinley Park as a place to raise children	90%	13	23	Similar
Tinley Park as a place to retire	91%	21	27	Similar
Overall appearance of Tinley Park	56%	15	27	Similar
	85%	15	26	Similar

Table 74: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Tinley Park	80%	24	28	Similar
	In your neighborhood during the day	93%	17	23	Similar
	In Tinley Park's downtown/commercial area during the day	92%	17	22	Similar
Mobility	Overall ease of getting to the places you usually have to visit	89%	10	24	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark	
	Availability of paths and walking trails	82%	9	23	Similar	
	Ease of walking in Tinley Park	79%	11	22	Similar	
	Ease of travel by bicycle in Tinley Park	71%	10	24	Similar	
	Ease of travel by public transportation in Tinley Park	75%	3	16	Higher	
	Ease of travel by car in Tinley Park	84%	7	23	Similar	
	Ease of public parking	73%	8	18	Similar	
	Traffic flow on major streets	68%	9	24	Similar	
Natural Environment	Quality of overall natural environment in Tinley Park	81%	20	24	Similar	
	Cleanliness of Tinley Park	85%	18	23	Similar	
	Air quality	87%	9	17	Similar	
Built Environment	Overall "built environment" of Tinley Park (including overall design, buildings, parks and transportation systems)	76%	11	24	Similar	
	Overall quality of new development in Tinley Park	52%	11	23	Similar	
	Availability of affordable quality housing	63%	3	23	Similar	
	Variety of housing options	79%	2	23	Similar	
	Public places where people want to spend time	80%	10	23	Similar	
Economy	Overall economic health of Tinley Park	66%	16	23	Similar	
	Vibrant downtown/commercial area	62%	5	21	Higher	
	Overall quality of business and service establishments in Tinley Park	70%	9	22	Similar	
	Cost of living in Tinley Park	42%	12	22	Similar	
	Shopping opportunities	69%	9	26	Similar	
	Employment opportunities	56%	5	22	Similar	
	Tinley Park as a place to visit	66%	13	26	Similar	
	Tinley Park as a place to work	74%	11	26	Similar	
	Recreation and Wellness	Health and wellness opportunities in Tinley Park	80%	12	22	Similar
		Availability of affordable quality mental health care	48%	14	18	Similar
Availability of preventive health services		77%	10	20	Similar	
Availability of affordable quality health care		73%	13	21	Similar	
Availability of affordable quality food		80%	6	21	Similar	
Recreational opportunities		82%	8	21	Similar	
Education and Enrichment	Fitness opportunities (including exercise classes and paths or trails, etc.)	87%	5	20	Similar	
	Overall opportunities for education and enrichment	80%	16	23	Similar	
	Opportunities to participate in religious or spiritual events and activities	87%	4	15	Similar	
	Opportunities to attend cultural/arts/music activities	79%	5	24	Higher	
	Adult educational opportunities	74%	4	17	Similar	
	K-12 education	84%	14	19	Similar	
Community Engagement	Availability of affordable quality child care/preschool	69%	13	19	Similar	
	Opportunities to participate in social events and activities	75%	5	22	Similar	
	Neighborliness of Tinley Park	71%	11	23	Similar	
	Openness and acceptance of the community toward people of diverse backgrounds	69%	12	23	Similar	
	Opportunities to participate in community matters	67%	11	22	Similar	
	Opportunities to volunteer	69%	10	21	Similar	

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Table 75: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the Village of Tinley Park	82%	13	25	Similar
Overall customer service by Tinley Park employees (police, receptionists, planners, etc.)	82%	10	25	Similar
Value of services for the taxes paid to Tinley Park	47%	19	24	Similar
Overall direction that Tinley Park is taking	53%	18	24	Similar
Job Tinley Park government does at welcoming resident involvement	59%	16	23	Similar
Overall confidence in Tinley Park government	50%	20	23	Similar
Generally acting in the best interest of the community	55%	19	23	Similar
Being honest	47%	20	22	Lower
Treating all residents fairly	59%	19	22	Similar
Services provided by the Federal Government	36%	13	20	Similar

Table 76: Governance by Facet

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark	
Safety	Police services	87%	16	26	Similar
	Fire services	93%	20	24	Similar
	Ambulance or emergency medical services	89%	24	26	Similar
	Crime prevention	70%	20	25	Similar
	Fire prevention and education	85%	17	23	Similar
	Animal control	74%	9	19	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	77%	11	24	Similar
Mobility	Traffic enforcement	70%	18	26	Similar
	Street repair	47%	26	28	Similar
	Street cleaning	67%	19	26	Similar
	Street lighting	73%	6	24	Similar
	Snow removal	74%	15	28	Similar
	Sidewalk maintenance	60%	20	26	Similar
	Traffic signal timing	63%	10	22	Similar
Natural Environment	Bus or transit services	71%	8	16	Similar
	Garbage collection	89%	15	28	Similar
	Recycling	68%	27	27	Lower
	Yard waste pick-up	84%	18	25	Similar
	Drinking water	86%	9	26	Similar
Natural Environment	Preservation of natural areas such as open space, farmlands and greenbelts	66%	14	19	Similar
	Tinley Park open space	62%	13	16	Similar
Built Environment	Storm drainage	76%	8	26	Similar
	Sewer services	85%	5	25	Similar
	Power (electric and/or gas) utility	83%	5	19	Similar
	Utility billing	77%	9	18	Similar
	Land use, planning and zoning	54%	18	24	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	57%	18	26	Similar
Economy	Cable television	64%	11	20	Similar
	Economic development	55%	15	23	Similar
Recreation and Wellness	Village parks	90%	13	22	Similar
	Recreation programs or classes	86%	6	15	Similar
	Recreation centers or facilities	88%	3	15	Similar
	Health services	77%	12	21	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Village-sponsored special events	79%	7	25	Similar
	Public library services	93%	11	21	Similar
Community Engagement	Public information services	79%	10	23	Similar

Table 77: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	73%	11	24	Similar
Recommend living in Tinley Park to someone who asks	90%	15	22	Similar
Remain in Tinley Park for the next five years	80%	20	22	Similar
Contacted Tinley Park (in-person, phone, email or web) for help or information	47%	16	22	Similar

Table 78: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	21%	13	20	Similar
	Did NOT report a crime to the police	82%	17	21	Similar
	Household member was NOT a victim of a crime	91%	19	22	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	41%	7	17	Similar
	Carpooled with other adults or children instead of driving alone	38%	10	21	Similar
	Walked or biked instead of driving	59%	14	22	Similar
Natural Environment	Made efforts to conserve water	86%	3	19	Similar
	Made efforts to make your home more energy efficient	83%	4	21	Similar
	Recycle at home	79%	22	22	Lower
Built Environment	Did NOT observe a code violation or other hazard in Tinley Park	61%	11	21	Similar
	NOT experiencing housing costs stress	66%	14	22	Similar
Economy	Purchase goods or services from a business located in Tinley Park	94%	18	22	Similar
	Economy will have positive impact on income	28%	16	22	Similar
	Work inside boundaries of Tinley Park	20%	21	22	Similar
Recreation and Wellness	Used Tinley Park recreation centers or their services	64%	9	18	Similar
	Visited a neighborhood park or Village park	77%	16	19	Similar
	Participate in moderate or vigorous physical activity	80%	20	21	Similar
Education and Enrichment	In very good to excellent health	65%	9	21	Similar
	Used Tinley Park public libraries or their services	62%	18	18	Lower
	Participated in religious or spiritual activities in Tinley Park	40%	10	13	Similar
Community Engagement	Attended Village-sponsored event	59%	8	22	Similar
	Campaigned or advocated for an issue, cause or candidate	16%	14	20	Similar
	Contacted Tinley Park elected officials (in-person, phone, email or web) to express your opinion	9%	21	21	Similar

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	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Volunteered your time to some group/activity in Tinley Park	22%	14	22	Similar
Participated in a club	15%	17	18	Similar
Talked to or visited with your immediate neighbors	95%	8	21	Similar
Done a favor for a neighbor	86%	4	19	Similar
Attended a local public meeting	14%	13	22	Similar
Watched (online or on television) a local public meeting	22%	10	19	Similar
Read or watch local news (via television, paper, computer, etc.)	82%	19	22	Similar
Vote in local elections	80%	19	22	Similar

Communities included in peer comparisons

The communities included in Tinley Park’s custom comparisons are listed below along with their population according to the 2010 Census.

Buffalo Grove village, IL	41,551	Niles village, IL	29,823
Collinsville city, IL	24,767	O'Fallon city, IL	29,095
Darien city, IL	22,206	Oak Park village, IL	52,229
Elmhurst city, IL.....	46,139	Orland Park village, IL	59,161
Glen Ellyn village, IL.....	27,983	Oswego village, IL.....	33,759
Glenview village, IL	47,066	Schaumburg village, IL	74,427
Highland Park city, IL	29,796	Shorewood village, IL	16,809
Homer Glen village, IL.....	24,403	Skokie village, IL.....	64,773
Huntley village, IL	26,265	St. Charles city, IL.....	32,730
Lake Forest city, IL	18,931	Tinley Park village, IL.....	57,107
Lake in the Hills village, IL	28,908	Vernon Hills village, IL.....	26,084
Lake Zurich village, IL	19,983	Western Springs village, IL	13,187
Libertyville village, IL.....	20,504	Winnetka village, IL	12,504
Lincolnwood village, IL	12,637	Yorkville city, IL	18,691
Lombard village, IL	43,776		
Moline city, IL	42,644		

Appendix C: Detailed Survey Methods

The National Community Survey (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The Village of Tinley Park funded this research. Please contact Village of Tinley Park Marketing Director Donna Framke at dframke@tinleypark.org if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Selecting Survey Recipients

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the Village of Tinley Park were eligible to participate in the survey. A list of all households within the zip codes serving Tinley Park was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the Village of Tinley Park households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the Village of Tinley Park boundaries were removed from consideration. Each address identified as being within Village boundaries was further identified as being within one of four townships.

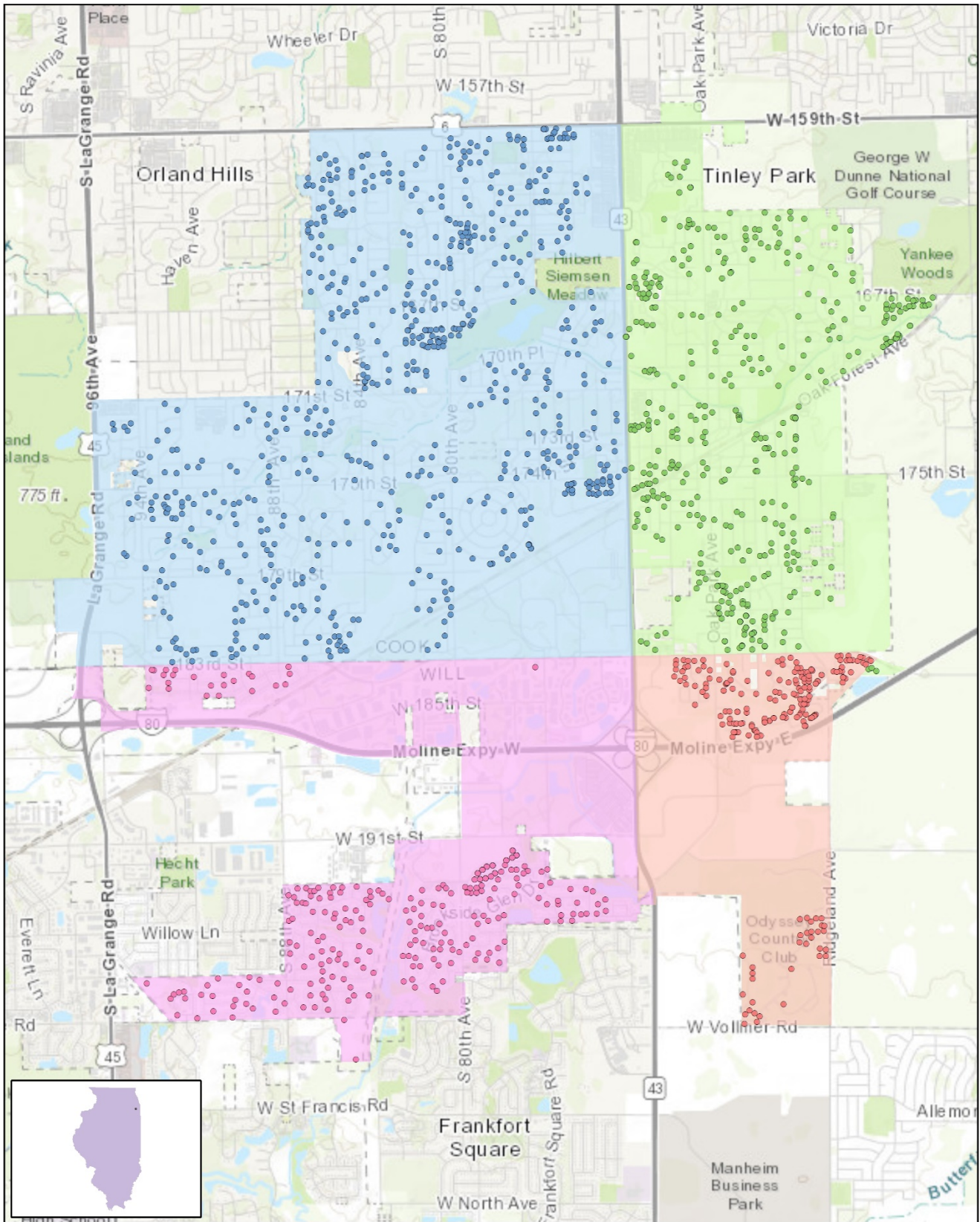
To choose the 1,700 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *N*th one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random selection of households, a link to an online "opt-in" survey was publicized and posted to the Village of Tinley Park website. This opt-in survey was identical to the scientific survey and open to all Village residents. The data presented in this report exclude the opt-in survey data. These data can be found in the *Supplemental Online Survey Results* provided under separate cover.)

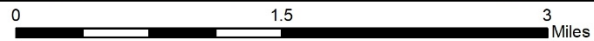
The National Community Survey

Figure 1: Location of Survey Recipients



Survey Recipients in Tinley Park, IL

- In Bremen ● In Orland ● Bremen ● Orland
- In Frankfort ● In Rich ● Frankfort ● Rich



Survey Administration and Response

Selected households received three mailings, one week apart, beginning on July 24, 2019. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English. The Village of Tinley Park chose to augment their administration of The NCS with an additional service of custom benchmark comparisons. The results of this additional service have been provided under separate cover. Completed surveys were collected over the following seven weeks. The online “opt-in” survey became available to all residents on August 28, 2019 and remained open for three weeks.

About 3% of the 1,700 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 1,654 households that received the survey, 487 completed the survey, providing an overall response rate of 29%. Additionally, responses were tracked by area; response rates by Township ranged from 24% to 40%. The response rates were calculated using AAPOR’s response rate #2¹ for mailed surveys of unnamed persons. Additionally, 667 opt-in residents completed the online opt-in survey; results of the opt-in survey can be found in the *Supplemental Online Survey Results* report provided under separate cover.

Table 79: Survey Response Rates by Area

	Bremen	Frankfort	Orland	Rich	Overall
Total sample used	499	264	720	217	1,700
I=Complete Interviews	112	77	207	85	481
P=Partial Interviews	3	0	3	0	6
R=Refusal and break off	0	0	0	0	0
NC=Non Contact	0	0	0	0	0
O=Other	0	0	0	0	0
UH=Unknown household	0	0	0	0	0
UO=Unknown other	356	186	497	128	1,167
NE=Not eligible	28	1	13	4	46
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	24%	29%	30%	40%	29%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.²

The margin of error for the Village of Tinley Park survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (487 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out

¹ See AAPOR’s Standard Definitions here: [http://www.aapor.org/Standards-Ethics/Standard-Definitions-\(1\).aspx](http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx) for more information

² A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

The National Community Survey

of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used SurveyGizmo, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically “skipped” to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

Survey Data Weighting

Upon completion of data collection for both the scientific (probability) and nonscientific open participation online opt-in (non-probability) surveys, the demographics of each dataset were separately compared to those found in the 2010 Census and American Community Survey estimates for adults in the Village of Tinley Park. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. Both survey datasets were weighted independently to best match the Census. The characteristics used for weighting were housing tenure (rent or own), housing unit type (attached or detached), sex, age and Township. No adjustments were made for design effects. Results for the opt-in survey have been provided under separate cover.

Table 80: Tinley Park, IL 2019 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	14%	7%	12%
Own home	86%	93%	88%
Detached unit*	58%	52%	58%
Attached unit*	42%	48%	42%
Race and Ethnicity			
White	90%	91%	91%
Not white	10%	9%	9%
Not Hispanic	94%	96%	94%
Hispanic	6%	4%	6%
Sex and Age			
Female	53%	63%	54%
Male	47%	37%	46%
18-34 years of age	27%	6%	24%
35-54 years of age	38%	21%	38%
55+ years of age	35%	73%	37%
Females 18-34	13%	4%	13%
Females 35-54	20%	13%	20%
Females 55+	19%	47%	20%
Males 18-34	14%	2%	11%
Males 35-54	18%	8%	19%
Males 55+	15%	26%	16%
Township			
Bremen	32%	24%	32%
Frankfort	11%	16%	11%
Orland	51%	43%	50%
Rich	7%	17%	7%

* U.S. Census Bureau, 2011-2015 American Community Survey 5-Year Estimates

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The data for the opt-in survey are presented separately in the report titled *Supplemental Online Survey Results*.

Appendix D: Survey Materials



Interoffice Memo

Date: October 22, 2019

To: Trustee Berg, Marketing & Branding Committee
Dave Niemeyer, Village Manager
Donna Framke, Marketing Director

From: Paula J. Wallrich, AICP, Planning Manager

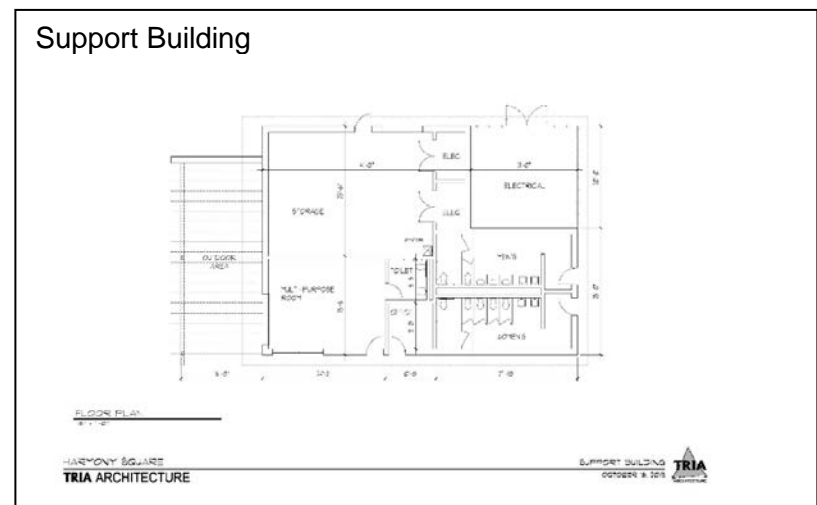
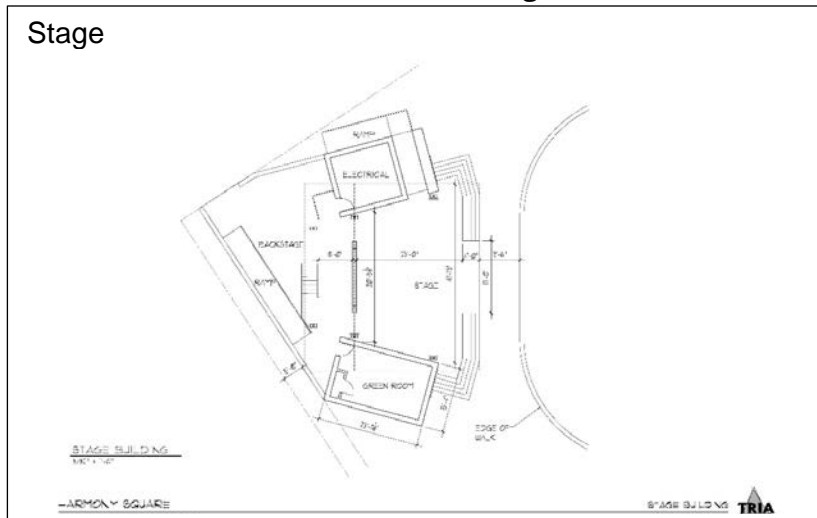
Subject: Harmony Square Update

STAGE/SUPPORT BUILDING -CONCEPTS



UPDATE: The Plaza Team met on September 11th and 30th to discuss architectural concepts for the stage and support building, update the schedule and refine the budget. Minutes of these meetings are attached. Subcommittees met regarding architecture and acoustics (October 3rd); engineering met on October 8th.

ARCHITECTURE: There was considerable discussion regarding the design philosophy for the plaza and whether there should be some reflection of the unique architecture of the train station in the architecture of these two structures. The consensus was to not necessarily mimic the *Arts and Crafts* architectural style of the train station for fear of diluting its uniqueness but rather borrow some of the material color palettes that are used. The use of stone and the color of the stone will be incorporated into the more modern form of the stage and support building. The significant use of glass in the support building offers a modern flair however the earthiness of the stone brings in the warmth of the materials used at the station.



The shape of the stage roof is replicated in the support building which provides additional protection from the weather. The stage is flanked with two 'wing' structures—the south building will house the 'Green Room' and the north 'wing' will operate as the electric room. A ramp provides accessibility to the stage from the north and a ramp at the rear of the stage provides access for equipment of the performers. A stone wall will provide security and screening along the west property line. Stairs will cascade down from the stage to the turf/rink area. This will provide additional seating and gathering areas during non-performing seasons. The stage will also provide for the weekly outdoor movies programmed by the Marketing Department.

The support building will provide restrooms, office/security space, storage, electrical transformer, and a multi-purpose (\pm 500 sf) space that can be rented or used for VIP performances. An outdoor space can be accessed through an overhead door which provides flexibility for its use. Transom windows on both the west and south sides of the support building provide a dramatic floor-to-ceiling glass façade that adds to the modern feel of the structure. A private restroom is provided inside the multi-purpose room. Concept renderings for the stage and support building are

attached for the Committee's review. Staff is requesting the Committee provide feedback on the proposed architecture and materials in preparation for Plan Commission review of the Site Plan in November.

SCHEDULE: The planning for the plaza remains on schedule with the bid date of February 3rd. The interrelationship between architecture and engineering requires considerable coordination. At the September 30th meeting, locations for the two structures (stage and support building) and the transformers/switchgears were discussed with plans to finalize the site plan within the next few weeks. An updated Gantt chart was presented at the meeting (attached). Design development drawings are expected the first week in November with construction documentation drawings finalized by mid-January. The bidding process was discussed and a bid opening was set for February 24th with Village Board bid approval at their March 17, 2020 meeting.

BUDGET: Paula (Planning Manager) is tracking the budget for the design consultant (Lakota and sub-consultants) who has invoiced 28% of their total budget proposal of \$407,050. Colby (Village Engineer) is tracking engineering contracts with CBEL which as of August invoiced 17.9% of their total budget proposal of \$288,500. The budget continues to be refined as design elements are finalized. Donna is working through the operations budget which considers the year round programming requirements. She is anticipating a presentation to the Committee in December in preparation for budget season.

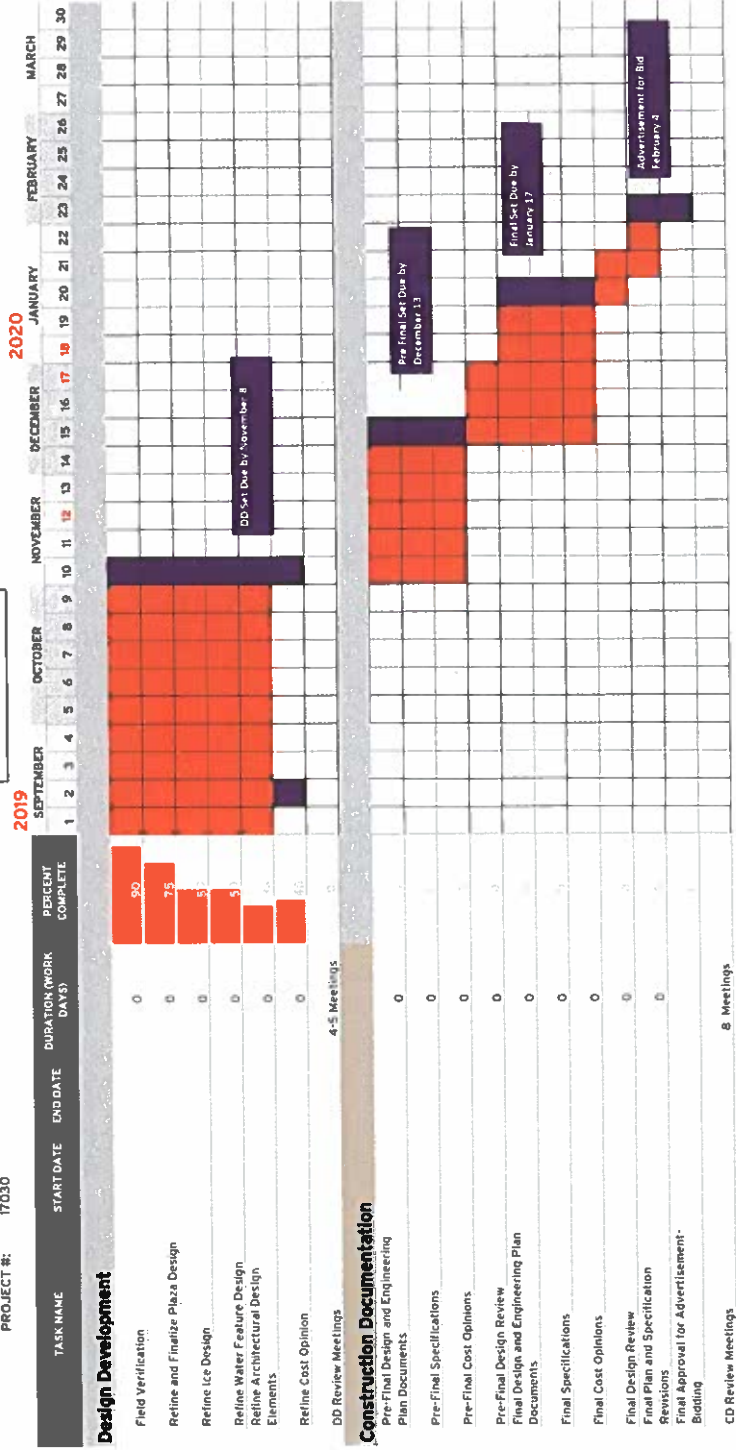
Coordination with the Encore project continues. In addition to property ownership, coordination regarding the burial of utility poles, establishing the appropriate utility easements, location of transformers and switchgears, streetscape design and utility re-locations remain a high priority in order to meet schedules for both projects. The Village continues to work through the incentive agreement with Holladay developers and once there is general consensus on the terms of the agreement the zoning entitlement process will begin. Tentative schedules have been set for the first workshop at the November 21st meeting and final Board consideration on January 7, 2020.

REQUEST

Staff is seeking direction to finalize the architectural concepts for the stage and support buildings.

PROJECT SCHEDULE

RE: HARMONY SQUARE - VILLAGE OF TINLEY PARK
 DATE: 9/3/2019
 PROJECT #: 17030



Plaza Status Meeting 9.11.19

John Urbanski	Mercer Aplin (Acoustic)
Andrew Pufundt	Scott Pfeiffer (Acoustic)
Colby Zemaitis	Donna Framke
Vick Sanchez	Ron McGrath
Kevin Clark	Paula Wallrich
Nick Morel	Kevin Workowski

- Paula commented on movable furniture seen in Evanston; the group is open to trying it in select areas.
- The 5' easement at west property line is an issue for stage- need to move it east
- John working on signatures for Fuentes easement
- Support Building
 - Remove low wall enclosing outdoor area-looking for flexibility of space
 - Incorporate clearstory window into door
- Stage
 - Concern about protection from weather at front of stage
 - Donna anticipates exercise classes in front of stage that she would like some protection provided- rain and sun
 - Discussion regarding incorporation of design elements or materials from train station
 - Architect does not want to take away from uniqueness of station
 - Staff is looking at the plaza, North Street and station as a "campus" –used for civic events
 - Due to easement switch green room to south side and ramp to north side.
- Electrical needs discussion
 - Donna announced that Christkindle market is no longer interested in TP
 - Power for Christmas market and ice rink will be greatest demand
 - Donna to send power needs to John/Kevin
 - Christmas market to be located in north metra lot- includes bands
 - Kevin C will give CBBEL christmas light needs
 - CBBEL will decide size of panels
 - There will be 3 transformers and 1 switchgear
- Threshold Acoustics
 - Donna to send information on Village system- contact person
 - Weekly events- 7-8,000 attendance
 - Music needs to get to North Street and Festival St.
 - Movies in park sound needs
 - Donna inquired about light/music show- stage or fountain?
 - Estimated cost for light/music show= \$45,000
 - Need for music in park at all times.
 - Paula to review zoning issues related to noise, setbacks and lighting
 - Need speaker at support building for VIP

Plaza Status Meeting 9.30.19

John Urbanski	Mercer Aplin (Acoustic)
Andrew Pufundt	Scott Pfeiffer (Acoustic)
Colby Zemaitis	Donna Framke
Vick Sanchez	Ron McGrath
Kevin Clark	Paula Wallrich
Nick Morel	Kevin Workowski

- Paula commented on movable furniture seen in Evanston; the group is open to trying it in select areas.
- The 5' easement at west property line is an issue for stage- need to move it east
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 - Remove low wall enclosing outdoor area-looking for flexibility of space
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 - Need speaker at support building for VIP



MEMORANDUM

DATE: September 27, 2019
TO: Kevin Clark
FROM: Peter A. Hugh
RE: Harmony Square Stage Lighting
CC:
VIA: Email

Kevin, the following is a descriptive narrative of design intent for the stage lighting at Harmony Square. This is meant as a starting point of effects and potential lighting fixtures. Ownership and the design team is welcome to comment and add their comments to aid us in moving forward to a final direction.

The stage lighting will consist of two types of lighting fixtures for performances. There will be all white light adjustable fixtures capable of color lenses and interchangeable spread lenses to allow for varying coverage on the stage. These would be mounted on a pipe hanger on the underside of the canopy. This will allow the fixtures to be moved along the pipe to adapt to stage configurations. There will be surface plug boxes on the ceiling (or pipe) to provide power to the fixtures. These shall be labelled to allow individual control for dimming of any light fixture on any one plug box. There will likely need to be pipe locations at two different depths of the stage ceiling to allow proper lighting for the forward part of the stage as well as the rear.

We also propose that there be a couple color changing fixtures allowed for the stage. These fixtures require no lenses and the LED array inherently changes the colors via remote programming and control. This will require that a couple plug boxes have additional wiring to allow for the control protocol of these fixtures. We envision a minimum amount of these fixtures (2-3) as they can do quite a lot for one fixture.

There should be a consideration for power on the sides of the stage for side booms (vertical pipes on weighted bases). This is a common light fixture placement for stage to provide side lighting. In the event of any televised activity or filming, this will be needed.

212 South Marion Street Suite 23
Oak Park, Illinois 60302
t: 708.445.0995
e: peter@hughlightingdesign.com

LED ceiling mounted downlight - wide beam

CYLINDER DOWNLIGHT
FOR HOUSE LIGHTING

BEGA

Application

This compact LED ceiling mounted downlight is designed for down lighting atriums, canopies, passages, and other interior and exterior locations featuring a symmetrical wide beam light distribution

Materials

Luminaire housing constructed of die-cast marine grade, copper free ($\leq 0.3\%$ copper content) A360.0 aluminum alloy
Clear safety glass
Reflector made of pure anodized aluminum
High temperature silicone gasket

NRTL listed to North American Standards, suitable for wet locations

Protection class IP65

Weight: 6.6 lbs

Electrical

Operating voltage	120-277V AC
Minimum start temperature	-30°C
LED module wattage	36.8W
System wattage	40W
Controllability	0-10V dimmable
Color rendering index	Ra > 90
Luminaire lumens	2788 lumens (3000K)
Lifetime at Ta = 15°C	200,000 h (L70)
Lifetime at Ta = 35°C	150,000 h (L70)

LED color temperature

- 4000K - Product number + **K4**
- 3500K - Product number + **K35**
- 3000K - Product number + **K3 (EXPRESS)**
- 2700K - Product number + **K27**

BEGA can supply you with suitable LED replacement modules for up to 20 years after the purchase of LED luminaires - see website for details

Finish

All BEGA standard finishes are matte, textured polyester powder coat with minimum 3 mil thickness.

Available colors Black (BLK) White (WHT) RAL:
 Bronze (BRZ) Silver (SLV) CUS:

Type:

BEGA Product:

Project:

Modified:



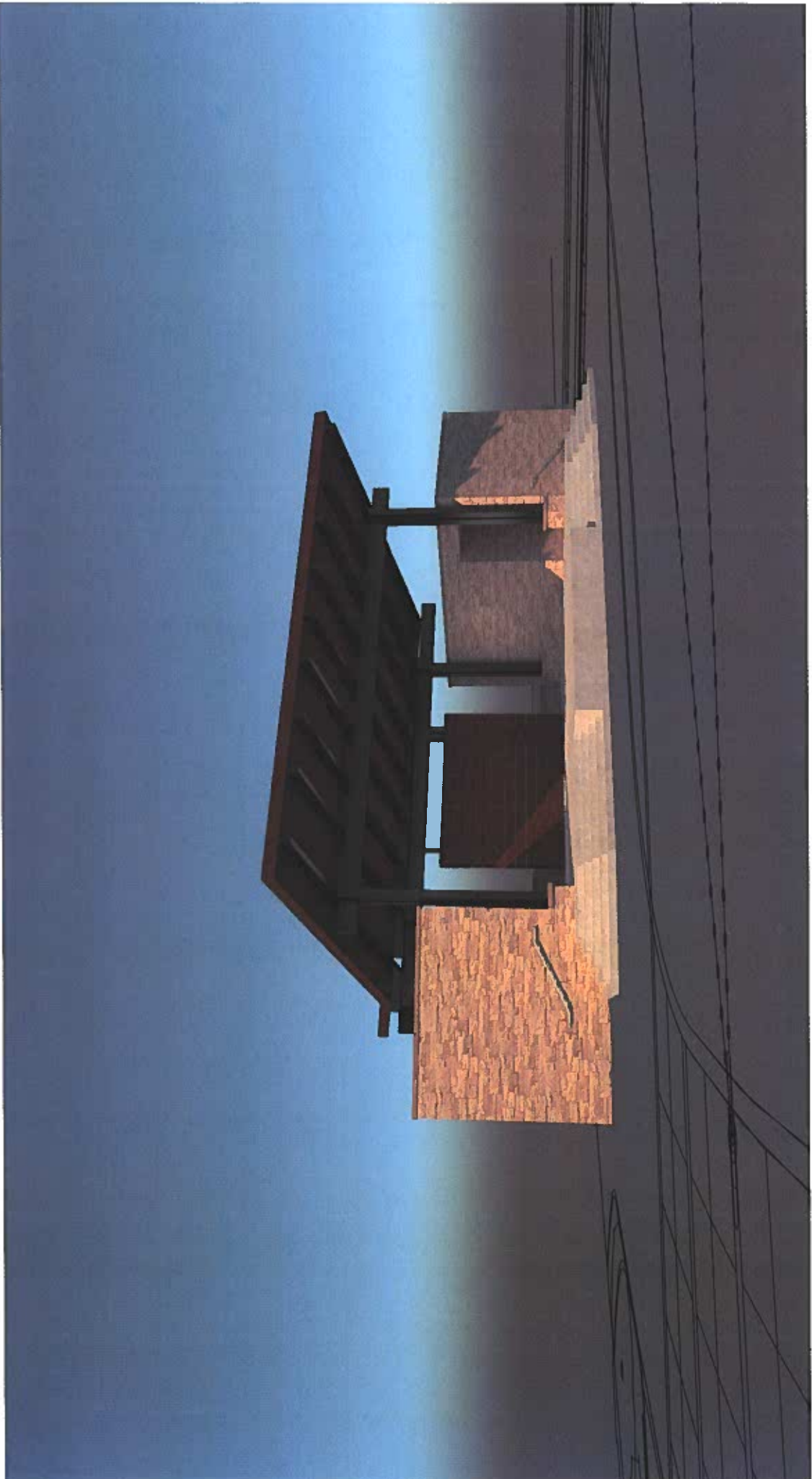
LED ceiling mounted downlight - wide beam

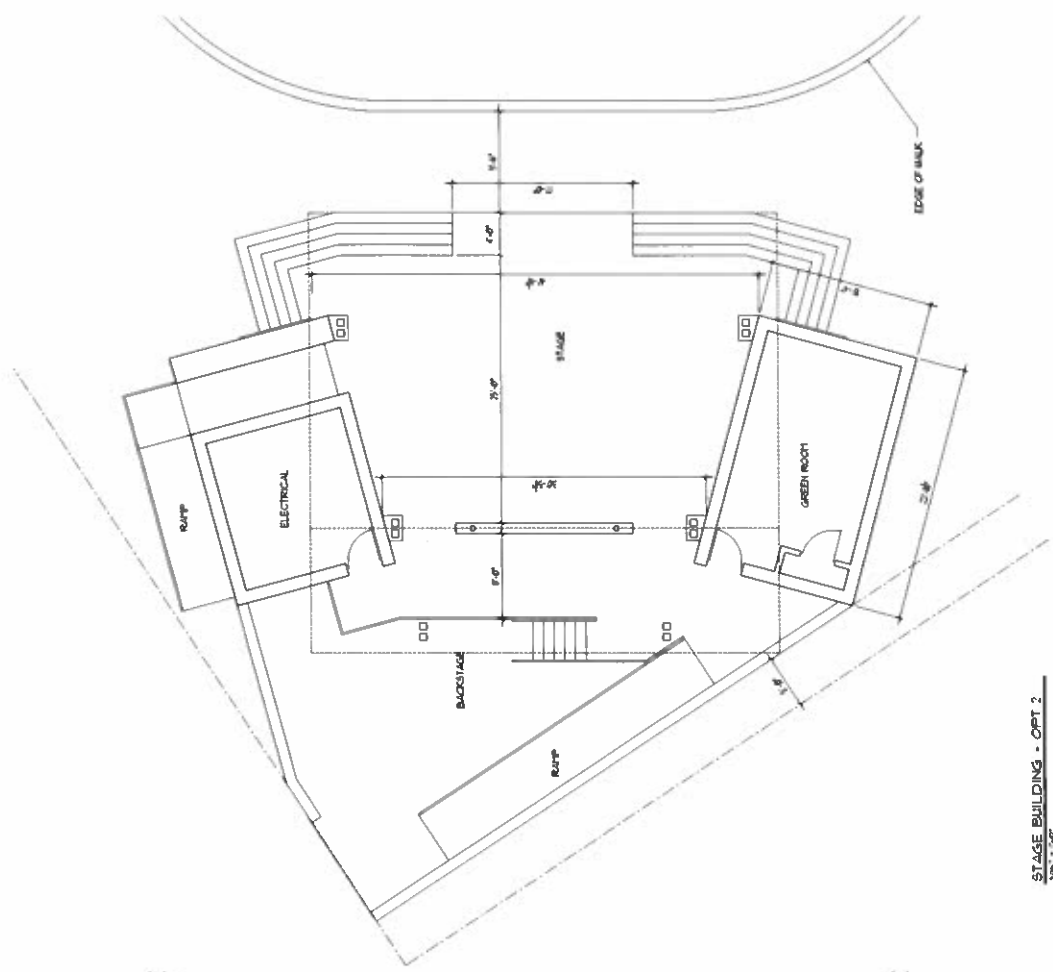
	LED	β	A	B
66984	36.8W	90°	5 1/2"	6 1/4"

β = Beam angle

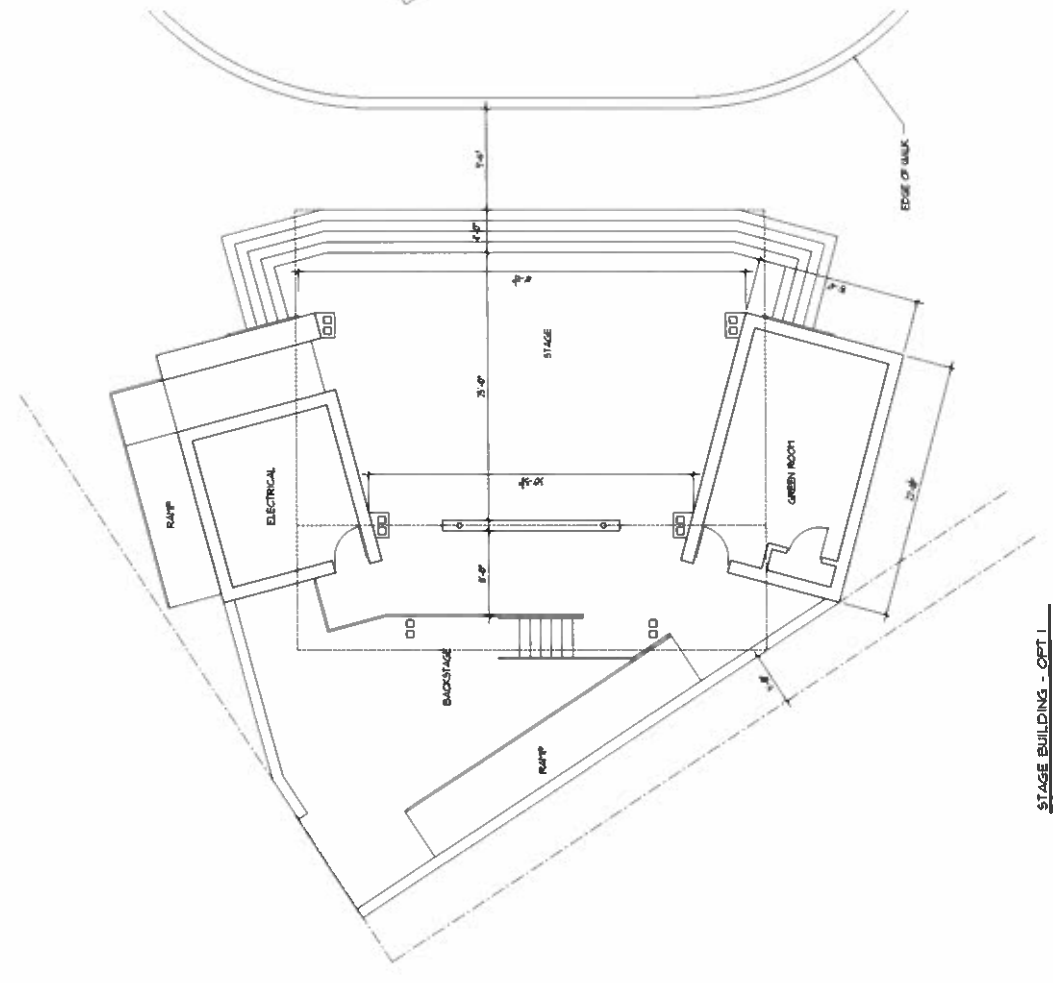
BEGA 1000 BEGA Way, Carpinteria, CA 93013 (805) 684-0533 info@bega-us.com

Due to the dynamic nature of lighting products and the associated technologies, luminaire data on this sheet is subject to change at the discretion of BEGA North America. For the most current technical data, please refer to bega-us.com
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STAGE BUILDING - OPT 2
3/8" = 1'-0"



STAGE BUILDING - OPT 1
3/8" = 1'-0"

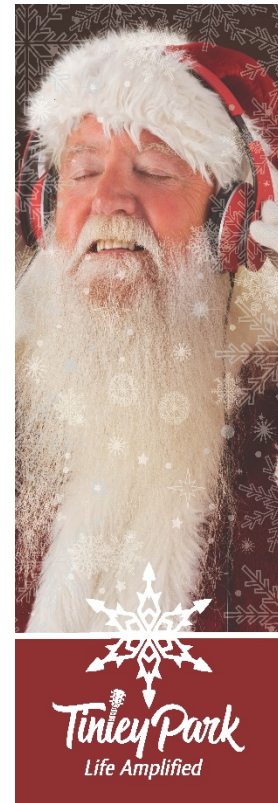


Interoffice Memo

Date: October 17, 2019
To: Marketing Committee
From: Donna Framke, Marketing Director
Subject: Holidays

Holiday Banners

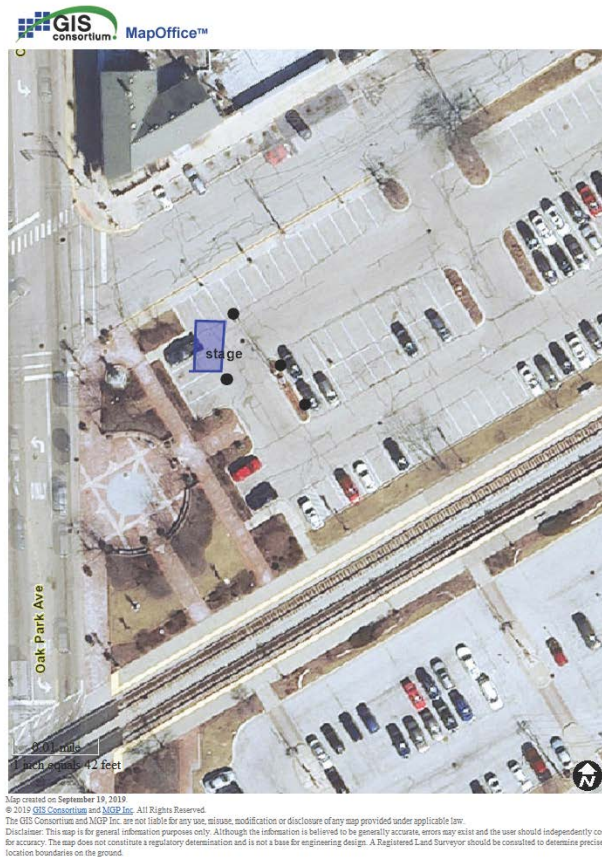
I submit to you the creative concepts for the holiday banners that we intend to use to replace our purple, branded pole banners currently on display along high traffic roadways throughout the community. These banners are slated to be installed in mid-November and remain on display until early January. The purple branded banners will go back up in April.



Tree Lighting Ceremony

I would also like to share updated plans for the December 6th community tree lighting ceremony:

- This year the community singalong will be lead by Victorian style carolers in lieu of the using the blimp screen. Booklets with lyrics will be handed out to encourage the singalong.
- The stage will be in the northwest corner of Lot D behind the big tree (see map below).
- The platform lights will remain on throughout the entire night and we will not be using the EMA light.
- To avoid some Metra interruptions during the ceremony, the singalong will be held from 5:30pm until 6:15 p.m., with the Tree Lighting beginning at 6:15.
- There will be one speaker on each side of the stage and two speakers by the westernmost island (see map). This should be adequate as we no longer will have noise from the blimp screen or the EMA light.
- The Holiday Market tent will be located on the north side this year and we will have windows facing Zabrocki Plaza. The tent will open at 6 p.m.
- One of our sponsors this year is T-Mobile and they will have a decorated trailer located outside the tent. They plan on giving away some hot cocoa and providing charging stations all weekend.





Interoffice Memo

Date: October 15, 2019

To: Marketing Committee

Cc: Dave Niemeyer, Village Manager
Pat Carr, Assistant Village Manager/911&EM Director

From: Donna Framke, Marketing Director
Hannah Lipman, Management Analyst

Subject: Recommendations for seeking resident input on adult use cannabis

As we are all aware, adult use cannabis will become legal in Illinois on January 1, 2020. While marijuana will be legal regardless, municipalities do have the option to 'opt out' if they so desire to prohibit sales within their community. If a municipality decides to allow the sale of marijuana within their community, they may enact reasonable zoning restrictions pertaining to licensed cultivation centers, craft growers, processing organizations, and dispensaries.

Per request of the Elected Officials, staff did a general search of other communities, specifically looking at workshops that were held for the purpose of gathering public input. Based on what we have seen in other communities, recommended is the following:

1. Dedicate a webpage on the Village's website with all things cannabis related (FAQs, survey link, previous committee discussion links, etc.);
2. Create a brief survey residents can complete via surveymonkey link (sample survey below). Post this survey on the Village's webpage, social media, community email, etc.;
3. Host a discussion at a Committee of the Whole meeting. At this meeting, have Public Safety discuss potential impacts. Have Community Development provide a zoning map of potential locations sale could be allowed. Have Finance share information in regards to revenue, and have HR touch on impacts for employment. Keep staff discussions brief and neutral. Also quickly share actions other comparable communities have taken. Then open up to public comment. Consider taking questions by notecard. No actions should be taken at this meeting.

In addition, to reach the most residents and businesses to alert them of the survey, consider:

a) Direct residents to the survey via postcard mailing to 23,000 Tinley Park addresses at an estimated cost of \$5,600; or

b) Direct residents to the survey via quarter page advertisement in the Tinley Junction, which would cost \$350.

Potential Timeline:

- Discuss plan at Marketing Committee October 22nd (including decision on whether or not to incur the expense of sending postcards or post an advertisement), if approved:
- Host a discussion at a Committee of the Whole meeting November 12th (confirm date)
- Post the information and video (with redirect) and drop postcards or post ad (if desired) November 13; keep survey open until November 22nd or 25th
- Provide survey results for December 3rd Board meeting
- Board vote on ordinance at December 17th Village Board meeting

Sample Survey from Woodridge—

ADULT USE CANNABIS SURVEY

The State of Illinois legalized the adult use of cannabis effective January 1, 2020. This law legalizes and regulates the production, consumption, and sale of adult use cannabis in Illinois.

The Woodridge Village Board has the authority to determine whether to allow or prohibit the retail sale and/or commercial cultivation of cannabis in Woodridge. This survey is designed to gather resident input on this topic. For more information about this topic, please visit the Village of Woodridge website at [URL].

1. Are you a resident of Woodridge?

- Yes
- No

2. To what extent do you support or oppose the following types of cannabis establishments in Woodridge

	Strongly Oppose	Somewhat Oppose	Somewhat Support	Strongly Support	Neutral
Retail Recreational Dispensaries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indoor Cultivation Centers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Manufacturing Facilities for Extraction/Infusion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cannabis Cafe/Smoke Lounge (on-site consumption)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. What comments, concerns, or suggestions do you have for the Village Board? Responses will be shared with the Village Board.

Done

**PUBLIC
COMMENT**

ADJOURNMENT